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Contract

Direct Payments Service

Swindon Borough Council

F03: Contract award notice

Notice identifier: 2024/S 000-031368

Procurement identifier (OCID): ocds-h6vhtk-046948

Published 1 October 2024, 1:52pm

Section I: Contracting authority

I.1) Name and addresses

Swindon Borough Council

Swindon Borough Council, Civic Offices, Euclid Street

Swindon

SN1 2JH

Contact

Ms Michelle Pretorius

Email

mpretorius@swindon.gov.uk

Telephone

+44 7970632933

Country

United Kingdom

Region code

UKK14 - Swindon

Internet address(es)

Main address

<http://www.swindon.gov.uk/>

Buyer's address

<http://www.swindon.gov.uk/>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Direct Payments Service

Reference number

DN723652

II.1.2) Main CPV code

- 85300000 - Social work and related services

II.1.3) Type of contract

Services

II.1.4) Short description

Swindon Borough Council invites expressions of interest from suitably qualified and experienced service providers for the provision a service to support those adults making direct payments for care in Swindon.

Swindon Borough council is looking to procure a Direct Payment Support service for adults eligible for social care. The service will include the following functions:

- Information and advice on Direct Payments
- Training
- Facilitating peer support
- Recruitment and payroll support
- Managed Accounts

Full details relating to the Service are provided in the tender doc

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £536,400

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKK14 - Swindon

II.2.4) Description of the procurement

Swindon Borough Council invites expressions of interest from suitably qualified and experienced service providers for the provision a service to support those adults making direct payments for care in Swindon.

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II.2.5) Award criteria

Quality criterion - Name: Supply and Demand / Weighting: 12

Quality criterion - Name: Outcomes / Weighting: 12

Quality criterion - Name: Service led by those who receive direct payments / Weighting: 10

Quality criterion - Name: Accessible and relevant advice / Weighting: 10

Quality criterion - Name: Social value / Weighting: 10

Quality criterion - Name: Staff Structure / Weighting: 6

Quality criterion - Name: Peer support / Weighting: 5

Quality criterion - Name: Processes and control for money / Weighting: 5

Quality criterion - Name: Partnerships and relationships / Weighting: 5

Quality criterion - Name: Quality Assurance / Weighting: 5

Price - Weighting: 20

II.2.11) Information about options

Options: Yes

Description of options

A further one year extension will be available if required by the Authority.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-016019](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

22 August 2024

V.2.2) Information about tenders

Number of tenders received: 6

Number of tenders received from SMEs: 6

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 6

Number of tenders received by electronic means: 6

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Enham Trust

Enham Place Enham Alamein

Andover Hampshire

SP11 6JS

Country

United Kingdom

NUTS code

- UKJ37 - North Hampshire

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £536,400

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Swindon Borough Council

Swindon

Country

United Kingdom