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Contract

Advice Services within Warwickshire

Warwickshire County Council

F21: Social and other specific services – public contracts

Contract award notice

Notice identifier: 2021/S 000-031364

Procurement identifier (OCID): ocds-h6vhtk-02e914

Published 16 December 2021, 10:55am

Section I: Contracting authority

I.1) Name and addresses

Warwickshire County Council

Shire Hall, Market Square

WARWICK

CV344RL

Contact

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Telephone

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Country

United Kingdom

NUTS code

UKG13 - Warwickshire

Internet address(es)

Main address

<https://www.warwickshire.gov.uk>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Advice Services within Warwickshire

Reference number

12346

II.1.2) Main CPV code

- 85322000 - Community action programme

II.1.3) Type of contract

Services

II.1.4) Short description

Warwickshire County Council (the Council) has commissioned a single provider to deliver a range of free (at the point of need), confidential, independent and impartial advice services to clients within Warwickshire, with a particular focus on financial

inclusion.

The service will seek to minimise the likelihood and impact of financial exclusion. This will be done through the provision of advice at the point of need, and in a coordinated and collaborative manner.

The provider will ensure the service promotes client independence in resolving issues as a first principle, focusing its resources on supporting clients who face barriers to self-help.

Service delivery will be personalised, meet clients' diverse needs, be socially inclusive and safeguard vulnerable adults and children.

In line with WCC's commitment to embedding the levelling-up approach locally, the service will offer a flexible model that enables targeted delivery in response to agreed priorities.

The service will be available to clients in each of the five boroughs and districts of Warwickshire (North Warwickshire, Nuneaton and Bedworth, Rugby, Warwick and Stratford-on-Avon), with access opportunities for rural and urban-based clients. The

distribution of the service will be responsive to priority areas and the level of need.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £2,652,750

II.2) Description

II.2.2) Additional CPV code(s)

- 98000000 - Other community, social and personal services

II.2.3) Place of performance

NUTS codes

- UKG13 - Warwickshire

Main site or place of performance

Within the county boundaries of Warwickshire

II.2.4) Description of the procurement

Warwickshire County Council (the Council) has commissioned a single provider to deliver a range of free (at the point of need), confidential, independent and impartial advice services to clients within Warwickshire, with a particular focus on financial

inclusion.

The procurement was an open procedure.

These services may be subject to modifications and changes in order to meet the changing needs of the Council and the service and increases or decreases in funding.

Section IV. Procedure

IV.1) Description

IV.1.1) Form of procedure

Open procedure

IV.1.10) Identification of the national rules applicable to the procedure

Information about national procedures is available at:

<https://www.legislation.gov.uk/ukxi/2015/102/contents/made>

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-024998](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

14 December 2021

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 1

Number of tenders received by electronic means: 1

V.2.3) Name and address of the contractor

Bedworth, Rugby and Nuneaton Citizens Advice Bureau (BRANCAB)

Nuneaton

Country

United Kingdom

NUTS code

- UKG13 - Warwickshire

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £2,652,750

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

High Court for England and Wales

London

Country

United Kingdom