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Tender

## **Provision of Asset Management Software**

MIDLAND HEART LIMITED

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-031294

Procurement identifier (OCID): ocds-h6vhtk-054625

Published 10 June 2025, 2:51pm

### **Scope**

### **Description**

Midland Heart is seeking to procure a new Asset Management System to support the delivery of our Asset Management Strategy and our forthcoming corporate plan, "Tenants at Heart" 2026-2030.

This procurement represents a strategic opportunity to modernise and replace core systems that underpin our Asset Investment Strategy. Our key objectives are to drive operational efficiency by eliminating off-system processes and manual workarounds, while significantly enhancing the tenant journey and overall tenant experience.

This initiative forms a critical part of our internal project, "Knowing our Properties", which focuses on strengthening our data, intelligence, and information systems to deliver better, more informed services for our tenants.

The asset management software must adhere to industry best practices and be fully supported by a third-party provider. The system should be a proven, largely "off-the-shelf" solution already in use by other comparable Housing Associations. It must offer a clear and ongoing development plan aligned with the requirements of the Social Housing sector, including the ability to adapt to future legislative and business changes / needs.

### **Total value (estimated)**

- £1,000,000 excluding VAT
- £1,200,000 including VAT

Above the relevant threshold

### **Contract dates (estimated)**

- 11 August 2025 to 11 August 2028
- Possible extension to 18 August 2033
- 8 years, 8 days

Description of possible extension:

1+1+1+1+1+1+1+1+1+1

### **Main procurement category**

Goods

### **CPV classifications**

- 48000000 - Software package and information systems

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## **Submission**

### **Submission type**

## Tenders

### Tender submission deadline

7 July 2025, 6:00pm

### Submission address and any special instructions

<https://in-tendhost.co.uk/midlandheart.aspx/Home>

### Tenders may be submitted electronically

Yes

### Languages that may be used for submission

English

### Award decision date (estimated)

30 July 2025

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## Award criteria

Name	Description	Type
Simple description	75% Quality 25% Price	Price

### Weighting description

75% Quality

25% Price

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## **Other information**

### **Conflicts assessment prepared/revised**

Yes

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## **Procedure**

### **Procedure type**

Competitive flexible procedure

### **Competitive flexible procedure description**

ITT Stage followed by Supplier Presentations and Discussions

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## **Contracting authority**

**MIDLAND HEART LIMITED**

- Companies House: IP30069R

20 Bath Row

Birmingham

B15 1LZ

United Kingdom

Email: [commercial.team@midlandheart.org.uk](mailto:commercial.team@midlandheart.org.uk)

Region: UKG31 - Birmingham

Organisation type: Public authority - sub-central government