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Tender

Salix Homes - ICT Managed Service Provider

Salix Homes Limited

F02: Contract notice

Notice identifier: 2024/S 000-031255

Procurement identifier (OCID): ocds-h6vhtk-04a454

Published 30 September 2024, 7:05pm

Section I: Contracting authority

I.1) Name and addresses

Salix Homes Limited

Diamond House, 2 Peel Cross Road, Salford

Manchester

M5 4DT

Contact

Faye Gunson

Email

procurement@salixhomes.co.uk

Telephone

+44 1617798815

Country

United Kingdom

Region code

UKD3 - Greater Manchester

Internet address(es)

Main address

<https://www.delta-esourcing.com/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.delta-esourcing.com/tenders/UK-UK-Manchester:-IT-services:-consulting%2C-software-development%2C-Internet-and-support./7AD656WE2W>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.delta-esourcing.com>

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Housing and community amenities

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Salix Homes - ICT Managed Service Provider

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

Salix Homes wishes to procure an ICT Managed Service Provider(s) to deliver the following services:

oCo management, support and maintenance for Salix Homes IT Infrastructure in Azure

oFull management of internal network infrastructure

oTransformation of traditional MPLS WAN into SD-WAN

oFull management of SD-WAN once delivered

II.1.5) Estimated total value

Value excluding VAT: £2,600,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKD3 - Greater Manchester

Main site or place of performance

Greater Manchester

II.2.4) Description of the procurement

Restricted process going to market with Stage 1 SQ which includes pass/fail and marked questions. The top 6 scoring suppliers (who have passed all criteria) will be invited to Stage 2 ITT.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 June 2025

End date

31 May 2029

This contract is subject to renewal

Yes

Description of renewals

Will be retendered upon completion of the contract term or before if required.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions

As per the SQ document

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

30 October 2024

Local time

5:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: Yes

VI.2) Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

VI.3) Additional information

The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement.

For more information about this opportunity, please visit the Delta eSourcing portal at:

<https://www.delta-esourcing.com/tenders/UK-UK-Manchester:-IT-services:-consulting%2C-software-development%2C-Internet-and-support./7AD656WE2W>

To respond to this opportunity, please click here:

<https://www.delta-esourcing.com/respond/7AD656WE2W>

GO Reference: GO-2024930-PRO-27863142

VI.4) Procedures for review

VI.4.1) Review body

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