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Contract

Student Accommodation System

Kingston University Higher Education Corporation

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-031254

Procurement identifier (OCID): ocds-h6vhtk-0511ee ([view related notices](#))

Published 10 June 2025, 1:22pm

Scope

Reference

CPU-23-KU-ST-885-TE-2025

Description

The RMS Mercury software product is used at Kingston University for the management of Student accommodation services.

Contract 1. Student Accommodation System

Supplier

- [StarRez Ltd](#)

Contract value

- £246,601 excluding VAT
- £295,921 including VAT

Below the relevant threshold

Date signed

3 June 2025

Contract dates

- 3 June 2025 to 3 June 2030
- 5 years, 1 day

Main procurement category

Goods

Options

The right to additional purchases while the contract is valid.

To cover upgrades, extensions, developments to purchased software

CPV classifications

- 48000000 - Software package and information systems

Procedure

Procedure type

Direct award

Direct award justification

- Single supplier - technical reasons
- Additional or repeat goods, services or works - extension or partial replacement

Migration of the Mercury accommodation system Software to the new parent company StarRez, this Software has been in use at Kingston University since 2003 and is integrated with major student records systems

Supplier

StarRez Ltd

- Public Procurement Organisation Number: PPVJ-6788-VNDW

19-25 Birchin Lane

London

EC3V 9DU

United Kingdom

Telephone: +448008085245

Email: mstewart@starrez.com

Region: UKI31 - Camden and City of London

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1. Student Accommodation System

Contracting authority

Kingston University Higher Education Corporation

- UK Register of Learning Providers (UKPRN number): 10003678

Holmwood House Grove Crescent

Kingston upon Thames

KT1 2EE

United Kingdom

Contact name: Tina Etumnu

Telephone: 02084174249

Email: procurement@kingston.ac.uk

Region: UKI63 - Merton, Kingston upon Thames and Sutton

Organisation type: Public authority - sub-central government