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Contract

## **Contract Modification Notice for the Rough Sleeping Outreach Service**

City of London Corporation

F20: Modification notice

Notice identifier: 2024/S 000-031226

Procurement identifier (OCID): ocds-h6vhtk-04a43e

Published 30 September 2024, 4:02pm

### **Section I: Contracting authority/entity**

#### **I.1) Name and addresses**

City of London Corporation

Guildhall

London

#### **Email**

[Mohammad.Mostafa@cityoflondon.gov.uk](mailto:Mohammad.Mostafa@cityoflondon.gov.uk)

#### **Telephone**

+44 2076063030

#### **Country**

United Kingdom

#### **Region code**

UKI - London

## **Internet address(es)**

Main address

<https://www.cityoflondon.gov.uk>

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Contract Modification Notice for the Rough Sleeping Outreach Service

Reference number

prj\_COL\_15199

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKI - London

#### **II.2.4) Description of the procurement at the time of conclusion of the contract:**

The Service to be procured from the proposed contract is classified under Schedule 3 of the Public Contracts Regulations 2015 as 'Health and social work services'. Therefore, the Service advertised in the Official Journal of the European (OJEU), i.e. this contract notice, fall among those listed in Annex XIV to Directive 2014/24/EU and the full obligations set out

in that directive do not apply. For the avoidance of doubt, the contract is to be procured in accordance with the Public Contracts Regulations 2015 Regulations 74 to 78, more commonly known as the Light Touch Regime. The precise procurement process to be used is as described in the procurement documents.

The procurement is being run as a one stage process, resembling the open procedure and its main features - which includes the core elements of the standard selection questionnaire (SQ). Any organisation that considers itself able to meet the requirements of the selection criteria within the qualification envelope is invited to submit a tender.

The requirements of the Service are set out in the procurement documents, particularly the Service Specification - available from: <https://www.capitalesourcing.com>

The service provider will:

- Respond to the self referrals of people sleeping rough within 6 hours and within 12 hours for all other referrals
- Design, deliver and monitor a specific information gathering network for residents, businesses, stakeholders and the council built on Streetlink.
- Offer new rough sleepers a route off the street within 72 hrs
- Deliver a street based shift every night or early morning
- Ensure a casework service is operating weekdays during office hours
- Increase the annual proportion of new individuals not spending a second night out to 63%
- Increase the number of reconnections
- Reduce the number of those joining the 'Living on the Streets' cohort
- Reduce those categorised as 'Living on the Streets' year on year
- Reduce the headline Street Count figure year on year
- Increase the proportion of moves from the street into accommodation
- Facilitate six street counts a year
- Lead the local response to the Serious Weather Emergency Protocol (SWEP) when activated

The duration of the contract is three (3) years, with the option to extend up to two (2) further years in annual increments. The Contract is intended to commence 1st August 2020 to 31st July 2023. Organisations should note that the estimated budget for this Service will be up to 2,250,000 GBP and is based on one core budget (c360,000 GBP per annum) and conditional contributions externally (c90,000 GBP per annum). The Contracting Authority cannot therefore guarantee the level of external conditional contributions received for the Service and reserves the right to include caveats within the procurement documents relating to the external conditional contributions. Furthermore the Contracting Authority reserves the right to vary the contract to include additional funding and service deliverable(s) - see the procurement documents for further information with regard to these elements.

### **II.2.7) Duration of the contract, framework agreement, dynamic purchasing system or concession**

Duration in months

48

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.2) Administrative information**

#### **IV.2.1) Contract award notice concerning this contract**

Notice number: [2020/S 212-520717](#)

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## **Section V. Award of contract/concession**

### **Contract No**

col\_CON\_19666

### **Title**

The Provision of a Rough Sleeping Outreach Service

## **V.2) Award of contract/concession**

### **V.2.1) Date of conclusion of the contract/concession award decision:**

1 November 2020

### **V.2.2) Information about tenders**

The contract/concession has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor/concessionaire**

Thames Reach Charity

29 Peckham Road, Southwark

London

SE5 8AU

Country

United Kingdom

NUTS code

- UKI - London

National registration number

10098652

The contractor/concessionaire is an SME

No

### **V.2.4) Information on value of the contract/lot/concession (at the time of conclusion of the contract;excluding VAT)**

Total value of the procurement: £1,769,194

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court, Royal Courts of Justice

Strand

London

WC2A 2LL

Country

United Kingdom

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## **Section VII: Modifications to the contract/concession**

### **VII.1) Description of the procurement after the modifications**

#### **VII.1.1) Main CPV code**

- 85000000 - Health and social work services

#### **VII.1.3) Place of performance**

NUTS code

- UKI - London

#### **VII.1.4) Description of the procurement:**

The Rough Sleeper Street Outreach Service will work to identify and support street homeless individuals within the City of London to engage and prepare for a resettlement pathway. The outreach service makes a critical contribution to the City's aim of ending rough sleeping, through ensuring new rough sleepers are located and responded to with an offer of accommodation, and that no-one is left being homeless without a plan to bring their rough sleeping to an end.

#### **VII.1.5) Duration of the contract, framework agreement, dynamic purchasing system or concession**

Duration in months

48

#### **VII.1.6) Information on value of the contract/lot/concession (excluding VAT)**

Total value of the contract/lot/concession:

£2,301,729.35

#### **VII.1.7) Name and address of the contractor/concessionaire**

Thames Reach Charity

29 Peckham Road, Southwark

London

SE5 8UA

Country

United Kingdom

NUTS code

- UKI - London

National registration number

10098652

The contractor/concessionaire is an SME

No

## **VII.2) Information about modifications**

### **VII.2.1) Description of the modifications**

Nature and extent of the modifications (with indication of possible earlier changes to the contract):

Earlier Modifications since the Contract was concluded

As provided for within the original Notice number 2019/S 246-606364 and notice reference 2019-042892, the City, as the Contracting Authority, reserved the right to extend, and vary the contract to include additional funding and service deliverables. Since the contract was entered into, it has been varied within the permitted scope of Regulation 72 (1) (a) and 72 (1) (e) of the Public Contracts Regulations 2015 to take on board the following:-

- Additional RSI funding the Contracting Authority received in April 2021 to supplement the contract with additional Outreach resource, and the addition of a Mobile Intervention Support Team (MIST) Service.
- Continuation of the Outreach service in April 2022, and additional RSI funding to spot purchase accommodation for street homeless clients in periods of extreme cold weather.
- In April 2023 an extension of the MIST Service.
- Extension of the contract for one year with effect from the 1st November 2023 and to vary



the contract to include additional RSI funding received, and additional winter support.

All the Earlier Modifications have been within the permitted scope of both Regulations 72 (1) (a) and 72 (1) ( e ), and therefore there was no need for the Contracting Authority to publish an earlier Modification Notice. All Earlier Modifications are within the value of the estimated budget for the Service set out in the original Notice.

#### Latest Modification

Need for modification brought about by circumstances which a diligent contracting authority/entity could not foresee (Art. 43(1)(c) of Directive 2014/23/EU, Art. 72(1)(c) of Directive 2014/24/EU, Art. 89(1)(c) of Directive 2014/25/EU)

Abnormally high UK inflation in the period following the COVID lockdown, exacerbated by international events caused a cost of living crisis affecting all parts of the UK. Due to this crisis, our providers agreed to pay awards for their employees to partly meet the increases in elements such as utilities, rent, mortgage rates and food. At the time the tender was submitted for the contract, the implications of the cost of living crisis could not have been foreseen by the bidders.

### **VII.2.2) Reasons for modification**

Need for modification brought about by circumstances which a diligent contracting authority/entity could not foresee.

Description of the circumstances which rendered the modification necessary and explanation of the unforeseen nature of these circumstances:

Cost of living increase for the financial year 2024/2025 following provider pay award.

### **VII.2.3) Increase in price**

Updated total contract value before the modifications (taking into account possible earlier contract modifications, price adaptations and average inflation)

Value excluding VAT: £2,301,729.35

Total contract value after the modifications

Value excluding VAT: £2,330,991.90