

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/031222-2023>

Contract

Consultancy and implementation services for a Microsoft Dynamics CRM Solution

NCFE

F03: Contract award notice

Notice identifier: 2023/S 000-031222

Procurement identifier (OCID): ocds-h6vhtk-0385fc

Published 23 October 2023, 2:55pm

Section I: Contracting authority

I.1) Name and addresses

NCFE

Benton Lane, Quorum Park

NEWCASTLE-UPON-TYNE

NE128BT

Contact

Carl Pryke

Email

procurement@ncfe.org.uk

Telephone

+44 1912408943

Country

United Kingdom

Region code

UKC22 - Tyneside

Charity Commission (England and Wales)

1034808

Internet address(es)

Main address

<https://www.ncfe.org.uk/>

I.4) Type of the contracting authority

Other type

Educational charity

I.5) Main activity

Education

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Consultancy and implementation services for a Microsoft Dynamics CRM Solution

Reference number

2022/S 000-032593

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

Consultancy and implementation services for a Microsoft Dynamics CRM Solution under a NCFE contract.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Lowest offer: £46,000 / Highest offer: £90,000 taken into consideration

II.2) Description

II.2.2) Additional CPV code(s)

- 72212445 - Customer Relation Management software development services

II.2.3) Place of performance

NUTS codes

- UKC - North East (England)

Main site or place of performance

Newcastle upon Tyne

II.2.4) Description of the procurement

Consultancy and implementation services

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: Yes

Description of options

Initial contract for discovery which may or may not lead to the full contract as per the tender documentation.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Competitive procedure with negotiation

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-032593](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

29 September 2023

V.2.2) Information about tenders

Number of tenders received: 4

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Crimson Limited

BIRMINGHAM

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

04097664

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £50,000

Lowest offer: £46,000 / Highest offer: £90,000 taken into consideration

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

NCFE

Q6, Quorum Park

Newcastle upon Tyne

NE12 8BT

Country

United Kingdom