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Contract

## **Consultancy and implementation services for a Microsoft Dynamics CRM Solution**

NCFE

F03: Contract award notice

Notice identifier: 2023/S 000-031222

Procurement identifier (OCID): ocds-h6vhtk-0385fc

Published 23 October 2023, 2:55pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

NCFE

Benton Lane, Quorum Park

NEWCASTLE-UPON-TYNE

NE128BT

#### **Contact**

Carl Pryke

#### **Email**

[procurement@ncfe.org.uk](mailto:procurement@ncfe.org.uk)

#### **Telephone**

+44 1912408943

#### **Country**

United Kingdom

**Region code**

UKC22 - Tyneside

**Charity Commission (England and Wales)**

1034808

**Internet address(es)**

Main address

<https://www.ncfe.org.uk/>

**I.4) Type of the contracting authority**

Other type

Educational charity

**I.5) Main activity**

Education

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Consultancy and implementation services for a Microsoft Dynamics CRM Solution

Reference number

2022/S 000-032593

#### **II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Consultancy and implementation services for a Microsoft Dynamics CRM Solution under a NCFE contract.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Lowest offer: £46,000 / Highest offer: £90,000 taken into consideration

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 72212445 - Customer Relation Management software development services

#### **II.2.3) Place of performance**

NUTS codes

- UKC - North East (England)

Main site or place of performance

Newcastle upon Tyne

#### **II.2.4) Description of the procurement**

Consultancy and implementation services

#### **II.2.5) Award criteria**

Price

#### **II.2.11) Information about options**

Options: Yes

Description of options

Initial contract for discovery which may or may not lead to the full contract as per the tender documentation.

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Competitive procedure with negotiation

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2022/S 000-032593](#)

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## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

**V.2.1) Date of conclusion of the contract**

29 September 2023

**V.2.2) Information about tenders**

Number of tenders received: 4

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Crimson Limited

BIRMINGHAM

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

04097664

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £50,000

Lowest offer: £46,000 / Highest offer: £90,000 taken into consideration

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

NCFE

Q6, Quorum Park

Newcastle upon Tyne

NE12 8BT

Country

United Kingdom