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Tender

## **PURCH2312 PROVISION OF CONTRACT AGREEMENT FOR PET CREMATION SERVICES**

University of Glasgow

F02: Contract notice

Notice identifier: 2023/S 000-031219

Procurement identifier (OCID): ocids-h6vhtk-040e3f

Published 23 October 2023, 2:46pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

University of Glasgow

Procurement Office, Tay House

Glasgow

G12 8QQ

#### **Contact**

Elizabeth McLaughlin

#### **Email**

[Elizabeth.McLaughlin@glasgow.ac.uk](mailto:Elizabeth.McLaughlin@glasgow.ac.uk)

#### **Telephone**

+44 1413306613

#### **Fax**

+44 0000000000

**Country**

United Kingdom

**NUTS code**

UKM82 - Glasgow City

**Internet address(es)**

Main address

<http://www.gla.ac.uk/>

Buyer's address

[https://www.publiccontractsscotland.gov.uk/search/Search\\_AuthProfile.aspx?ID=AA00108](https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00108)

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<http://www.publiccontractsscotland.gov.uk/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<http://www.publiccontractsscotland.gov.uk/>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Education

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

PURCH2312 PROVISION OF CONTRACT AGREEMENT FOR PET CREMATION SERVICES

Reference number

PURCH2312

#### **II.1.2) Main CPV code**

- 98371120 - Cremation services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

PURCH2312 PROVISION OF CONTRACT AGREEMENT FOR PET CREMATION SERVICES FOR THE PERIOD OF 2 YEARS WITH THE OPTION TO EXTEND FOR 2 X 12 MONTHS PERIOD.

Tender documents available from Public Contracts Scotland.

Tender returns should be submitted via Public Contracts Scotland, no paper copies will be accepted. Should paper tenders be submitted, they will be rejected. Further to this any questions or communications regarding individual tender exercises must be sent via the Public Contracts Scotland Portal. Tender queries received through any other channel will not be answered. Should users of Public Contracts Scotland have any problems with the web site they should contact website Support Desk, contact details can be found by following the 'Contact Us' option on the left hand menu at <http://www.publiccontractsscotland.gov.uk/default.aspx>

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKM82 - Glasgow City

#### **II.2.4) Description of the procurement**

PURCH2312 PROVISION OF CONTRACT AGREEMENT FOR PET CREMATION SERVICES FOR THE PERIOD OF 2 YEARS WITH THE OPTION TO EXTEND FOR 2 X 12 MONTHS PERIOD.

The University of Glasgow's School of Veterinary Medicine is renowned for teaching, research, and clinical provision, and attracts students, researchers, and clinicians from around the world. The internationally accredited school provides expert referral services via the Small Animal Hospital, the Weipers Centre Equine Hospital and the Scottish Centre for Production Animal Health & Welfare alongside a full range of Veterinary Diagnostic Services for animal owners and referring practitioners throughout the UK and beyond.

The school was founded in 1862 and is located on the 80-hectare Garscube campus at the northwest boundary of the city, four miles from the University's Gilmorehill campus. The School of Veterinary Medicine has a 190-hectare commercial farm and research Centre at Cochno, 15 minutes from Garscube (5 miles north).

The Small Animal Hospital operates from a purpose-built hospital which is one of the most sophisticated in Europe allowing companion animals from across the United Kingdom to benefit from the most advanced care available 24 hours a day, 7 days a week throughout the year from some of the best specialist vets in the world. One of the Services offered to our clients is Pet Cremations when their Pet Passes. This is a very emotive time for our clients and as a result the University requires a professional and efficient service. This tender is to allow this service to be put in place.

Full specification please refer to PURCH2312 - Invitation to Tender.

#### **II.2.5) Award criteria**

Quality criterion - Name: Q1 - Association of (APPCC). / Weighting: Pass/Fail

Quality criterion - Name: Q2 - Local Authority Authorisations / Weighting: Pass/Fail

Quality criterion - Name: Q3 - 24/7 service / Weighting: Pass/Fail

Quality criterion - Name: Q4 - Ashes Returned / Weighting: Pass/Fail

Quality criterion - Name: Q5 - Ashes Scattered / Weighting: Pass/Fail

Quality criterion - Name: Q6 - Open Door Policy / Weighting: Pass/Fail

Quality criterion - Name: Q7 - Waiting Area / Weighting: 6%

Quality criterion - Name: Q8 - Identification & Traceability / Weighting: 18%

Quality criterion - Name: Q9 - Client Needs / Weighting: 18%

Quality criterion - Name: Q10 - Products / Weighting: 6%

Quality criterion - Name: Q11 - Location / Weighting: 12%

Quality criterion - Name: Q12 - Legislation Changes / Weighting: Information Only

Quality criterion - Name: Q13 - Additional Services / Weighting: Information Only

Price - Weighting: 40%

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

48

This contract is subject to renewal

Yes

Description of renewals

Option to extend 2 x 12 months.

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.2) Economic and financial standing**

Minimum level(s) of standards possibly required

-Product liability insurance with a limit of indemnity of not less than five million pounds sterling (5,000,000 GBP) in relation to any one claim or series of claims;

-Employer's liability insurance with a limit of indemnity of not less than five million pounds sterling (5,000,000 GBP);

-Professional indemnity insurance with a limit of indemnity of not less than one million pounds sterling 1,000,000 GBP in relation to any one claim or series of claims

- Financial Turnover : Provide 3 years annual accounts. See University guideline on the Financial Health of Suppliers at the following link:

<https://www.gla.ac.uk/myglasgow/procurementoffice/informationforsuppliers/allsuppliers/>

#### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

### **III.2) Conditions related to the contract**

#### **III.2.2) Contract performance conditions**

Refer to ITT

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

23 November 2023

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.7) Conditions for opening of tenders**

Date

23 November 2023

Local time

12:00pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.2) Information about electronic workflows**

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

### **VI.3) Additional information**

Once the deadline has passed submissions can neither be created nor submitted. It is not advisable for Suppliers to wait until the last moment before creating and dispatching a response in case of any last minute problems. Please note large files should be uploaded as early as possible to ensure transfer before deadline. If a Supplier is having problems uploading to the PCS site, then the University must be informed well in advance and depending upon the merit of the case, the University may arrange for the tender to remain open on the PCS system for a short period after the deadline time stated. System problems do not fall under the University's remit and should be referred to PCS.

Postbox Security: Postbox submissions cannot be accessed by anyone, including Millstream, (the provider of the Public Contracts Scotland system) until the deadline.

Freedom of Information

The Freedom of Information (Scotland) Act 2002 (FOISA), which came into force on 1 January 2005, designates University of Glasgow as a Scottish public authority and therefore subject to the provisions and obligations in that Act. This means that any person who makes a valid request for information held by University of Glasgow will be entitled to receive it, unless all or part of that information can be withheld by virtue of the exemptions in that Act.

under the Act, University of Glasgow may be required to disclose any information held relating to your response to anyone who makes a request under that Act. Such information may only be withheld if it meets one or more of the exemptions or conditions in that Act. Even if an exemption is available University of Glasgow may nevertheless disclose requested information. Information held cannot simply be classified as "confidential" or "commercial in confidence" to enable it to be protected from disclosure.



University of Glasgow may publish the names and contact details of companies who have been issued with a Questionnaire on its website.

Information may also be requested under the UK General Data Protection Regulation (UK GDPR) tailored by the Data Protection Act 2018 and the Environmental Information (Scotland) Regulations 2004.

NOTE: To register your interest in this notice and obtain any additional information please visit the Public Contracts Scotland Web Site at

[https://www.publiccontractsscotland.gov.uk/Search/Search\\_Switch.aspx?ID=748236](https://www.publiccontractsscotland.gov.uk/Search/Search_Switch.aspx?ID=748236).

The buyer has indicated that it will accept electronic responses to this notice via the Postbox facility. A user guide is available at

[https://www.publiccontractsscotland.gov.uk/sitehelp/help\\_guides.aspx](https://www.publiccontractsscotland.gov.uk/sitehelp/help_guides.aspx).

Suppliers are advised to allow adequate time for uploading documents and to dispatch the electronic response well in advance of the closing time to avoid any last minute problems.

Community benefits are included in this requirement. For more information see:

<https://www.gov.scot/policies/public-sector-procurement/community-benefits-in-procurement/>

A summary of the expected community benefits has been provided as follows:

The University has a strong commitment to Community Benefits and seeks to engage with Bidders who have likeminded policies. Community Benefits include, but are not limited to:

- employment and training opportunities for priority groups
- vocational training
- up-skilling of the existing workforce
- equality and diversity initiatives
- making sub-contracting opportunities available to SMEs, the third sector and supported businesses
- supply-chain development activity
- building capacity in community organisations
- educational support initiatives

- work with schools, colleges and universities to offer work experience

Please advise what community benefits you commit to delivering as a result of this Contract?

(SC Ref:748236)

#### **VI.4) Procedures for review**

##### **VI.4.1) Review body**

Glasgow Sheriff Court & Justice of the Peace Court

1 Carlton Place

Glasgow

G5 9TW

Country

United Kingdom