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Tender

Knowsley All-Age Carers Services (Adult and Young People)

Knowsley Council

F02: Contract notice

Notice identifier: 2024/S 000-031214

Procurement identifier (OCID): ocds-h6vhtk-04a437

Published 30 September 2024, 3:14pm

Section I: Contracting authority

I.1) Name and addresses

Knowsley Council

4th Floor, Waterside House

Sale

M33 7ZF

Contact

Mrs Carol Glover

Email

carol.glover@star-procurement.gov.uk

Telephone

+44 1619121616

Country

United Kingdom

Region code

UKD7 - Merseyside

Internet address(es)

Main address

<http://www.knowsley.gov.uk>

Buyer's address

<http://www.knowsley.gov.uk>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.the-chest.org.uk/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.the-chest.org.uk/>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Knowsley All-Age Carers Services (Adult and Young People)

Reference number

DN745010

II.1.2) Main CPV code

- 85000000 - Health and social work services
 - AA01 - Metal

II.1.3) Type of contract

Services

II.1.4) Short description

A service to support Adult and Young unpaid and informal carers in Knowsley. The contract is commissioned by Knowsley Council. The contract duration is 01 February 2025 to 31 January 2030 with an option to extend for a two further twelve-month periods to 31 January 2032.

The service Provider/s will be responsible for delivering some statutory duties towards carers, namely the provision of formal carers assessments and parent carer needs assessments, on behalf of the Council, alongside informal support for local carers. The service will support adult carers and young carers.

For more information see the tender pack.

II.1.6) Information about lots

This contract is divided into lots: Yes

Tenders may be submitted for all lots

II.2) Description

II.2.1) Title

Knowsley All-Age Carers Services (Adult and Young People) Lot 1 Adult Carers Service (18+)

Lot No

1

II.2.2) Additional CPV code(s)

- 85300000 - Social work and related services

II.2.3) Place of performance

NUTS codes

- UKD7 - Merseyside

II.2.4) Description of the procurement

Lot 1 – Adult Carers Service (18+)

A community-based service that will:

- Ensure adult carers who are caring for other adults in Knowsley are identified
- Ensure adult carers can receive a carers assessment under the statutory duty of Knowsley Council
- Ensure adult carers can receive a parent carers needs assessment.
- Ensure that adult carers who have been assessed have a support plan which is reviewed on at least an annual basis
- Provide personalised information and advice to adult carers and support to access a range of support and services that meet their identified needs
- Deliver a programme of activities that will ensure a range of support is available to carers in Knowsley that reduces the negative impact of caring on them
- Work in partnership with Primary Care Networks (PCN's) and GP practices in Knowsley to support them to develop effective processes to identify and support carers
- Ensure carers have the opportunity to access specialist support that addresses the needs of the cared for such as dementia

- Promote carers health and wellbeing by working collaboratively with other businesses, service providers and organisations to:
 - o Identify carers early in their caring journey to improve outcomes
 - o Promote the health and wellbeing of carers including mental wellbeing
 - o Facilitate education and training sessions for carers
 - o Facilitate self-managing carers peer support groups and befriending opportunities
 - o Support discharge from hospital and the reablement process
 - o Provide opportunities for a break
- Operate the service on a Borough-wide basis

For more information see the tender pack

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £2,050,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Knowsley All-Age Carers Services (Adult and Young People) Lot 2 – Young Carers Service (0-17 and up to 25 for SEND)

Lot No

2

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKD7 - Merseyside

II.2.4) Description of the procurement

1. To provide targeted, diversionary, positive activities for young people who are carers to develop their self-esteem and resilience and offer positive activities and emotional support.

2. To provide access to information, advice and guidance about services for them and their families. This will include the signposting young people to the statutory Young Carers Assessment Team (if originally referred by another source such as education, health). This will provide the opportunity for young people to access support available from the statutory Young Carers Assessment Team.

For more information see the tender pack

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £600,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

21 October 2024

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

21 October 2024

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: Yes

Estimated timing for further notices to be published: The initial term is 1/2/2025 to 31/1/2030 with the option of 2 x 12 months extension.

VI.4) Procedures for review

VI.4.1) Review body

The High Court of Justice

London

Country

United Kingdom

Internet address

<http://www.knowsley.gov.uk>