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Contract

22-55 Student Records System

UNIVERSITY OF WOLVERHAMPTON ENTERPRISE LIMITED

F03: Contract award notice

Notice identifier: 2022/S 000-031193

Procurement identifier (OCID): ocds-h6vhtk-037f15

Published 4 November 2022, 10:55am

Section I: Contracting authority

I.1) Name and addresses

UNIVERSITY OF WOLVERHAMPTON ENTERPRISE LIMITED

Wulfruna Street

WOLVERHAMPTON

WV11LY

Email

procurement@wlv.ac.uk

Country

United Kingdom

Region code

UKG39 - Wolverhampton

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

www.wlv.ac.uk

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Education

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

22-55 Student Records System

Reference number

22-55

II.1.2) Main CPV code

- 48600000 - Database and operating software package

II.1.3) Type of contract

Supplies

II.1.4) Short description

The University uses Tribal Education Ltd for its student record platform - including providing

the infrastructure (servers, networks, licences etc.). This is a contract renewal with Tribal Education Ltd for the integrated solution.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £5,030,165

II.2) Description

II.2.2) Additional CPV code(s)

- 48100000 - Industry specific software package

II.2.3) Place of performance

NUTS codes

- UKG - West Midlands (England)

II.2.4) Description of the procurement

We are implementing a contract renewal for our Student Record System, infrastructure and associated software. This facility is provided by Tribal Education Ltd. The Student Record System and infrastructure is a critical business system and is technically vital in delivering the University's core business of teaching, learning, and assessment.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.14) Additional information

Contract awarded for 4 year plus optional 12 month extension

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The services can be provided only by a particular economic operator for the following reason:
 - absence of competition for technical reasons

Explanation:

Context:

We are implementing a contract renewal for our Student Record System, infrastructure and associated software. This facility is provided by Tribal Education Ltd. The Student Record System and infrastructure is a critical business system and is technically vital in delivering the University's core business of teaching, learning, and assessment.

Rationale for award:

University-specific implementation:

The University operates specific and unique business processes that are in the medium-term reliant on the operation of SITS due to its customisable nature. There are currently no other vendors offering a technical software solution that would support the University's unique processes without major upheaval and significant investment to the University, Processes, operating activities, staff and Students. The system is critical to the University's relationship with students; and any change will have considerable impact on the student experience. The University is going through a period of significant change at the current time, any further changes to systems and software whilst there are other uncertainties, would not be prudent at the present time especially as the University's priority is to ensure a reasonable level of stability for users across the board.

System integrations:

SITS integrates with a variety of key other systems that ensure operation of the organisation's business critical activities. Any change to the SITS provision will also impact

the interoperability with other existing solutions. These complex integrations cover a range of service areas - such integrations would need entirely reconfiguring to avoid University operations ceasing and impacting on staff and the student experience. Integration failures will result in significant disruption to operations, and will directly impact the University's key stakeholders (both students and staffs) through a loss of service.

Staffing skills and knowledge:

The University has hundreds of active SITS users who, over a long period of time, have acquired extensive knowledge, skills, and expertise in its use. There is a considerable cost and risk implication of retraining staff in order to avoid significant disruption to business operations.

Maintaining University operations:

The migration to a new student record system is one of the most significant IT projects any university can undertake, and as such the timeline for doing so is envisaged as being a minimum of 3 years (from planning to implementation), the project will also involve considerable investment of human and financial resource. Given this, the cost of change and resource intensive complexity for the significantly embedded system would outweigh the service benefits and cost advantage of implementing a new solution at the present time.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section V. Award of contract

Contract No

22-55

Title

22-55 Student Records System

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

3 November 2022

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Tribal Education Ltd

Bristol

BS2 0HQ

Country

United Kingdom

NUTS code

- UKK1 - Gloucestershire, Wiltshire and Bristol/Bath area

Companies House

04163300

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £5,030,165

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

University of Wolverhampton

Wolverhampton

WV1 1LY

Email

procurement@wlv.ac.uk

Country

United Kingdom