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Contract

## **Award of Framework Agreement for Network Technology, Supply and Services, Maintenance and Support**

Denbighshire County Council  
Flintshire County Council

F03: Contract award notice

Notice identifier: 2023/S 000-031181

Procurement identifier (OCID): ocds-h6vhtk-03db7c

Published 23 October 2023, 12:13pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Denbighshire County Council

Wynnstay Road

Ruthin

LL15 1YN

#### **Email**

[procurement@denbighshire.gov.uk](mailto:procurement@denbighshire.gov.uk)

#### **Telephone**

+44 1824712194

#### **Country**

United Kingdom

**NUTS code**

UKL13 - Conwy and Denbighshire

**Internet address(es)**

Main address

<https://www.denbighshire.gov.uk>

Buyer's address

[https://www.sell2wales.gov.wales/search/Search\\_AuthProfile.aspx?ID=AA0280](https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0280)

**I.1) Name and addresses**

Flintshire County Council

County Hall, Mold

Flintshire

CH7 6NA

**Email**

[procurement@denbighshire.gov.uk](mailto:procurement@denbighshire.gov.uk)

**Telephone**

+44 1824712194

**Country**

United Kingdom

**NUTS code**

UKL23 - Flintshire and Wrexham

**Internet address(es)**

Main address

<https://www.flintshire.gov.uk>

Buyer's address

[https://www.sell2wales.gov.wales/search/Search\\_AuthProfile.aspx?ID=AA0419](https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0419)

## **I.2) Information about joint procurement**

The contract involves joint procurement

## **I.4) Type of the contracting authority**

Regional or local authority

## **I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Award of Framework Agreement for Network Technology, Supply and Services, Maintenance and Support

#### **II.1.2) Main CPV code**

- 72700000 - Computer network services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The aim of this project was to award a framework agreement for the procurement and support of new and existing Data Network and Security Infrastructure utilised by Denbighshire and Flintshire County Councils. The Authorities IT Departments all provide business systems separately to their own individual organisation; however, each authority deploys similar IT systems that support these applications based on Cisco Technologies. This framework will support each authority to procure hardware and software and professional services to support both the existing infrastructure and new and emerging technologies and strategies that each may develop.

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £1,900,000

### **II.2) Description**

#### **II.2.1) Title**

Network Technology Supply and Services

Lot No

1

### **II.2.2) Additional CPV code(s)**

- 72000000 - IT services: consulting, software development, Internet and support

### **II.2.3) Place of performance**

NUTS codes

- UKL23 - Flintshire and Wrexham
- UKL13 - Conwy and Denbighshire

Main site or place of performance

Denbighshire and Flintshire

### **II.2.4) Description of the procurement**

Lot 1 is to allow each authority to:

- Procure new technologies
- Maintain their existing Data Network Infrastructure
- Procure enhancements to existing technologies
- Procure software in terms of Operating systems and IT management/support
- Procure services to help deploy new and existing technologies
- Provide technical briefings on new and emerging technologies
- Procure Cloud services as and when required
- Procure Cyber Security products and services when required

### **II.2.5) Award criteria**

Quality criterion - Name: Organisation / Weighting: 9.6%

Quality criterion - Name: Account Management / Weighting: 7.2%

Quality criterion - Name: Technical Advice / Design Services / Weighting: 12%

Quality criterion - Name: Project Management / Weighting: 12%

Quality criterion - Name: Multiple Partner Projects / Weighting: 2.4%

Quality criterion - Name: Equipment and Software Supply / Weighting: 16%

Quality criterion - Name: Implementation Services / Weighting: 16%

Quality criterion - Name: Performance Monitoring / Weighting: 4.8%

Price - Weighting: 20%

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Network Technology Maintenance and Support

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 50312000 - Maintenance and repair of computer equipment

### **II.2.3) Place of performance**

NUTS codes

- UKL13 - Conwy and Denbighshire
- UKL23 - Flintshire and Wrexham

Main site or place of performance

Flintshire and Denbighshire

### **II.2.4) Description of the procurement**

Lot 2 is to allow each authority to:

- Maintain their existing Data and Security Network Infrastructure
- Procure software in terms of Operating systems and IT management/support
- Procure services to help support existing and new technologies

### **II.2.5) Award criteria**

Quality criterion - Name: Accreditation / Weighting: 0.9%

Quality criterion - Name: Organisation / Weighting: 3%

Quality criterion - Name: Account Management / Weighting: 2.4%

Quality criterion - Name: Hardware and Software Maintenance / Weighting: 3%

Quality criterion - Name: Equipment and Software Maintenance / Weighting: 9.6%

Quality criterion - Name: Service Desk / Weighting: 8.7%

Quality criterion - Name: Performance Monitoring / Weighting: 2.4%

Price - Weighting: 70

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Voice Network Technology Supply, Maintenance and Support

Lot No

3

### **II.2.2) Additional CPV code(s)**

- 32412000 - Communications network
- 32429000 - Telephone network equipment
- 50334110 - Telephone network maintenance services

### **II.2.3) Place of performance**

NUTS codes

- UKL13 - Conwy and Denbighshire

Main site or place of performance

Denbighshire only

### **II.2.4) Description of the procurement**

Lot 3 is to allow Denbighshire County Council to:

- Procure new technologies
- Maintain their existing Voice Network Infrastructure
- Procure enhancements to existing technologies
- Procure software in terms of Operating systems and IT management/support
- Procure services to help deploy new and existing Voice technologies
- Provide technical briefings on new and emerging technologies
- Procure Cloud services as and when required

### **II.2.5) Award criteria**

Quality criterion - Name: Organisation / Weighting: 5.4%

Quality criterion - Name: Account Management / Weighting: 3%

Quality criterion - Name: Technical Advice / Design Services / Weighting: 5.4%

Quality criterion - Name: Project Management / Weighting: 5.4%

Quality criterion - Name: Multiple Partner Projects / Weighting: 1.2%

Quality criterion - Name: Equipment and Software Supply / Weighting: 9.6%

Quality criterion - Name: Implementation Services / Weighting: 5.4%

Quality criterion - Name: Hardware and Software Maintenance / Weighting: 21.6%

Quality criterion - Name: Performance Monitoring / Weighting: 3%

Price - Weighting: 40%

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Supply of Network Hardware and Software

Lot No

4

### **II.2.2) Additional CPV code(s)**

- 32420000 - Network equipment
- 48210000 - Networking software package
- 48214000 - Network operating system software package
- 72511000 - Network management software services

### **II.2.3) Place of performance**

NUTS codes

- UKL23 - Flintshire and Wrexham

- UKL13 - Conwy and Denbighshire

Main site or place of performance

Denbighshire and Flintshire

#### **II.2.4) Description of the procurement**

Lot 4 is to allow each authority to:

-Procure new Hardware and Software to support the Council's Data, Voice and Security Networks

-Procure Licensing relating to the use of Data, Voice and Security Network related software and services

-Procure Cloud services as and when required

-Procure Cyber Security products and services when required

#### **II.2.5) Award criteria**

Quality criterion - Name: Account Management / Weighting: 3.75%

Quality criterion - Name: Equipment and Software Supply / Weighting: 8.7%

Quality criterion - Name: Performance Monitoring / Weighting: 2.55%

Price - Weighting: 85%

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2023/S 000-017714](#)

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## **Section V. Award of contract**

### **Lot No**

1

### **Title**

Network Technology Supply and Services

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

6 September 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 6

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 6

The contract has been awarded to a group of economic operators: Yes

#### **V.2.3) Name and address of the contractor**

Cisilion Ltd

Cisilion House, Guildford Road

LEatherhead

KT229UT

Telephone

+44 1372201145

Country

United Kingdom

NUTS code

- UKJ2 - Surrey, East and West Sussex

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Centerprise International

9 Alder Avenue, Dyffryn Business Park, Ystrad Mynach

Hengoed

CF827TW

Telephone

+44 7798687835

Country

United Kingdom

NUTS code

- UKL16 - Gwent Valleys

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Total Computer Networks Ltd

1 Brooklands Court

Kettering

NN156FD

Telephone

+44 3456470000

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £700,000

Total value of the contract/lot: £700,000

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## **Section V. Award of contract**

### **Lot No**

2

### **Title**

Network Technology Maintenance and Support

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

6 September 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 6

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 6

The contract has been awarded to a group of economic operators: Yes

#### **V.2.3) Name and address of the contractor**

Cisilion Ltd

Cisilion House, Guildford Road

LEatherhead

KT229UT

Telephone

+44 1372201145

Country

United Kingdom

NUTS code

- UKJ2 - Surrey, East and West Sussex

The contractor is an SME

No

### **V.2.3) Name and address of the contractor**

Total Computer Networks Ltd

1 Brooklands Court

Kettering

NN156FD

Telephone

+44 3456470000

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £400,000

Total value of the contract/lot: £400,000

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## **Section V. Award of contract**

### **Lot No**

3

### **Title**

Voice Network Technology Supply, Maintenance and Support

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

6 September 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 6

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 6

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Cisilion Ltd

Cisilion House, Guildford Road

LEatherhead

KT229UT

Telephone

+44 1372201145

Country

United Kingdom

NUTS code

- UKJ2 - Surrey, East and West Sussex

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £300,000

Total value of the contract/lot: £300,000

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## **Section V. Award of contract**

### **Lot No**

4

### **Title**

Supply of Network Hardware and Software

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

6 September 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 6

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 6

The contract has been awarded to a group of economic operators: Yes

**V.2.3) Name and address of the contractor**

Cisilion Ltd

Cisilion House, Guildford Road

LEatherhead

KT229UT

Telephone

+44 1372201145

Country

United Kingdom

NUTS code

- UKJ2 - Surrey, East and West Sussex

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Centerprise International

9 Alder Avenue, Dyffryn Business Park, Ystrad Mynach

Hengoed

CF827TW

Telephone

+44 7798687835

Country

United Kingdom

NUTS code

- UKL16 - Gwent Valleys

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Total Computer Networks Ltd

1 Brooklands Court

Kettering

NN156FD

Telephone

+44 3456470000

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Digital Devices Ltd

Unit 16, Park Royal Metro Centre, Britannia Way

London

NW107PA

Telephone

+44 2079934783

Country

United Kingdom

NUTS code

- UKI3 - Inner London – West

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £500,000

Total value of the contract/lot: £500,000

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## **Section VI. Complementary information**

### **VI.3) Additional information**

(WA Ref:134514)

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom