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Contract

Award of Framework Agreement for Network Technology, Supply and Services, Maintenance and Support

Denbighshire County Council
Flintshire County Council

F03: Contract award notice

Notice identifier: 2023/S 000-031181

Procurement identifier (OCID): ocds-h6vhtk-03db7c

Published 23 October 2023, 12:13pm

Section I: Contracting authority

I.1) Name and addresses

Denbighshire County Council

Wynnstay Road

Ruthin

LL15 1YN

Email

procurement@denbighshire.gov.uk

Telephone

+44 1824712194

Country

United Kingdom

NUTS code

UKL13 - Conwy and Denbighshire

Internet address(es)

Main address

<https://www.denbighshire.gov.uk>

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0280

I.1) Name and addresses

Flintshire County Council

County Hall, Mold

Flintshire

CH7 6NA

Email

procurement@denbighshire.gov.uk

Telephone

+44 1824712194

Country

United Kingdom

NUTS code

UKL23 - Flintshire and Wrexham

Internet address(es)

Main address

<https://www.flintshire.gov.uk>

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0419

I.2) Information about joint procurement

The contract involves joint procurement

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Award of Framework Agreement for Network Technology, Supply and Services, Maintenance and Support

II.1.2) Main CPV code

- 72700000 - Computer network services

II.1.3) Type of contract

Services

II.1.4) Short description

The aim of this project was to award a framework agreement for the procurement and support of new and existing Data Network and Security Infrastructure utilised by Denbighshire and Flintshire County Councils. The Authorities IT Departments all provide business systems separately to their own individual organisation; however, each authority deploys similar IT systems that support these applications based on Cisco Technologies. This framework will support each authority to procure hardware and software and professional services to support both the existing infrastructure and new and emerging technologies and strategies that each may develop.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,900,000

II.2) Description

II.2.1) Title

Network Technology Supply and Services

Lot No

1

II.2.2) Additional CPV code(s)

- 72000000 - IT services: consulting, software development, Internet and support

II.2.3) Place of performance

NUTS codes

- UKL23 - Flintshire and Wrexham
- UKL13 - Conwy and Denbighshire

Main site or place of performance

Denbighshire and Flintshire

II.2.4) Description of the procurement

Lot 1 is to allow each authority to:

- Procure new technologies
- Maintain their existing Data Network Infrastructure
- Procure enhancements to existing technologies
- Procure software in terms of Operating systems and IT management/support
- Procure services to help deploy new and existing technologies
- Provide technical briefings on new and emerging technologies
- Procure Cloud services as and when required
- Procure Cyber Security products and services when required

II.2.5) Award criteria

Quality criterion - Name: Organisation / Weighting: 9.6%

Quality criterion - Name: Account Management / Weighting: 7.2%

Quality criterion - Name: Technical Advice / Design Services / Weighting: 12%

Quality criterion - Name: Project Management / Weighting: 12%

Quality criterion - Name: Multiple Partner Projects / Weighting: 2.4%

Quality criterion - Name: Equipment and Software Supply / Weighting: 16%

Quality criterion - Name: Implementation Services / Weighting: 16%

Quality criterion - Name: Performance Monitoring / Weighting: 4.8%

Price - Weighting: 20%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Network Technology Maintenance and Support

Lot No

2

II.2.2) Additional CPV code(s)

- 50312000 - Maintenance and repair of computer equipment

II.2.3) Place of performance

NUTS codes

- UKL13 - Conwy and Denbighshire
- UKL23 - Flintshire and Wrexham

Main site or place of performance

Flintshire and Denbighshire

II.2.4) Description of the procurement

Lot 2 is to allow each authority to:

- Maintain their existing Data and Security Network Infrastructure
- Procure software in terms of Operating systems and IT management/support
- Procure services to help support existing and new technologies

II.2.5) Award criteria

Quality criterion - Name: Accreditation / Weighting: 0.9%

Quality criterion - Name: Organisation / Weighting: 3%

Quality criterion - Name: Account Management / Weighting: 2.4%

Quality criterion - Name: Hardware and Software Maintenance / Weighting: 3%

Quality criterion - Name: Equipment and Software Maintenance / Weighting: 9.6%

Quality criterion - Name: Service Desk / Weighting: 8.7%

Quality criterion - Name: Performance Monitoring / Weighting: 2.4%

Price - Weighting: 70

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Voice Network Technology Supply, Maintenance and Support

Lot No

II.2.2) Additional CPV code(s)

- 32412000 - Communications network
- 32429000 - Telephone network equipment
- 50334110 - Telephone network maintenance services

II.2.3) Place of performance

NUTS codes

- UKL13 - Conwy and Denbighshire

Main site or place of performance

Denbighshire only

II.2.4) Description of the procurement

Lot 3 is to allow Denbighshire County Council to:

- Procure new technologies
- Maintain their existing Voice Network Infrastructure
- Procure enhancements to existing technologies
- Procure software in terms of Operating systems and IT management/support
- Procure services to help deploy new and existing Voice technologies
- Provide technical briefings on new and emerging technologies
- Procure Cloud services as and when required

II.2.5) Award criteria

Quality criterion - Name: Organisation / Weighting: 5.4%

Quality criterion - Name: Account Management / Weighting: 3%

Quality criterion - Name: Technical Advice / Design Services / Weighting: 5.4%

Quality criterion - Name: Project Management / Weighting: 5.4%

Quality criterion - Name: Multiple Partner Projects / Weighting: 1.2%

Quality criterion - Name: Equipment and Software Supply / Weighting: 9.6%

Quality criterion - Name: Implementation Services / Weighting: 5.4%

Quality criterion - Name: Hardware and Software Maintenance / Weighting: 21.6%

Quality criterion - Name: Performance Monitoring / Weighting: 3%

Price - Weighting: 40%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Supply of Network Hardware and Software

Lot No

4

II.2.2) Additional CPV code(s)

- 32420000 - Network equipment
- 48210000 - Networking software package
- 48214000 - Network operating system software package
- 72511000 - Network management software services

II.2.3) Place of performance

NUTS codes

- UKL23 - Flintshire and Wrexham

- UKL13 - Conwy and Denbighshire

Main site or place of performance

Denbighshire and Flintshire

II.2.4) Description of the procurement

Lot 4 is to allow each authority to:

-Procure new Hardware and Software to support the Council's Data, Voice and Security Networks

-Procure Licensing relating to the use of Data, Voice and Security Network related software and services

-Procure Cloud services as and when required

-Procure Cyber Security products and services when required

II.2.5) Award criteria

Quality criterion - Name: Account Management / Weighting: 3.75%

Quality criterion - Name: Equipment and Software Supply / Weighting: 8.7%

Quality criterion - Name: Performance Monitoring / Weighting: 2.55%

Price - Weighting: 85%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-017714](#)

Section V. Award of contract

Lot No

1

Title

Network Technology Supply and Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

6 September 2023

V.2.2) Information about tenders

Number of tenders received: 6

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 6

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Cisilion Ltd

Cisilion House, Guildford Road

LEatherhead

KT229UT

Telephone

+44 1372201145

Country

United Kingdom

NUTS code

- UKJ2 - Surrey, East and West Sussex

The contractor is an SME

No

V.2.3) Name and address of the contractor

Centerprise International

9 Alder Avenue, Dyffryn Business Park, Ystrad Mynach

Hengoed

CF827TW

Telephone

+44 7798687835

Country

United Kingdom

NUTS code

- UKL16 - Gwent Valleys

The contractor is an SME

No

V.2.3) Name and address of the contractor

Total Computer Networks Ltd

1 Brooklands Court

Kettering

NN156FD

Telephone

+44 3456470000

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £700,000

Total value of the contract/lot: £700,000

Section V. Award of contract

Lot No

2

Title

Network Technology Maintenance and Support

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

6 September 2023

V.2.2) Information about tenders

Number of tenders received: 6

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 6

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Cisilion Ltd

Cisilion House, Guildford Road

LEatherhead

KT229UT

Telephone

+44 1372201145

Country

United Kingdom

NUTS code

- UKJ2 - Surrey, East and West Sussex

The contractor is an SME

No

V.2.3) Name and address of the contractor

Total Computer Networks Ltd

1 Brooklands Court

Kettering

NN156FD

Telephone

+44 3456470000

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £400,000

Total value of the contract/lot: £400,000

Section V. Award of contract

Lot No

3

Title

Voice Network Technology Supply, Maintenance and Support

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

6 September 2023

V.2.2) Information about tenders

Number of tenders received: 6

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 6

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Cisilion Ltd

Cisilion House, Guildford Road

LEatherhead

KT229UT

Telephone

+44 1372201145

Country

United Kingdom

NUTS code

- UKJ2 - Surrey, East and West Sussex

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £300,000

Total value of the contract/lot: £300,000

Section V. Award of contract

Lot No

4

Title

Supply of Network Hardware and Software

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

6 September 2023

V.2.2) Information about tenders

Number of tenders received: 6

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 6

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Cisilion Ltd

Cisilion House, Guildford Road

LEatherhead

KT229UT

Telephone

+44 1372201145

Country

United Kingdom

NUTS code

- UKJ2 - Surrey, East and West Sussex

The contractor is an SME

No

V.2.3) Name and address of the contractor

Centerprise International

9 Alder Avenue, Dyffryn Business Park, Ystrad Mynach

Hengoed

CF827TW

Telephone

+44 7798687835

Country

United Kingdom

NUTS code

- UKL16 - Gwent Valleys

The contractor is an SME

No

V.2.3) Name and address of the contractor

Total Computer Networks Ltd

1 Brooklands Court

Kettering

NN156FD

Telephone

+44 3456470000

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.3) Name and address of the contractor

Digital Devices Ltd

Unit 16, Park Royal Metro Centre, Britannia Way

London

NW107PA

Telephone

+44 2079934783

Country

United Kingdom

NUTS code

- UKI3 - Inner London – West

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £500,000

Total value of the contract/lot: £500,000

Section VI. Complementary information

VI.3) Additional information

(WA Ref:134514)

VI.4) Procedures for review

VI.4.1) Review body

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom