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Tender

Contract for a Credit Union to Underpin A Community Banking Offer in Barking and Dagenham

London Borough of Barking and Dagenham

F02: Contract notice

Notice identifier: 2021/S 000-031174

Procurement identifier (OCID): ocds-h6vhtk-03013d

Published 14 December 2021, 10:45pm

Section I: Contracting authority

I.1) Name and addresses

London Borough of Barking and Dagenham

Civic Centre, 1st Floor Annexe

Dagenham

RM10 7BN

Email

samantha.woolvett@lbbd.gov.uk

Country

United Kingdom

NUTS code

UKI52 - Barking & Dagenham and Havering

Internet address(es)

Main address

www.lbbd.bravosolution.co.uk

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

www.lbbd.bravosolution.co.uk

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

www.lbbd.bravosolution.co.uk

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Contract for a Credit Union to Underpin A Community Banking Offer in Barking and Dagenham

II.1.2) Main CPV code

- 66113000 - Credit granting services

II.1.3) Type of contract

Services

II.1.4) Short description

London Borough of Barking & Dagenham are seeking an innovative and forward-thinking Credit Union partner who is up for the challenge of developing a Community Banking offer with us. Our vision is that fair, affordable and appropriate financial products and services are available to everyone who lives or works in Barking and Dagenham. We are looking for a Credit Union partnership to drive this forward and help us achieve our goals. The Credit Union does not have to be London based, we welcome applications from any Credit Union with excellent digital delivery.

II.1.5) Estimated total value

Value excluding VAT: £500,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 66110000 - Banking services
- 66113100 - Micro-credit granting services

II.2.3) Place of performance

NUTS codes

- UKI52 - Barking & Dagenham and Havering

II.2.4) Description of the procurement

London Borough of Barking & Dagenham are seeking an innovative and forward-thinking Credit Union partner who is up for the challenge of developing a Community Banking offer with us. Our vision is that fair, affordable and appropriate financial products and services are available to everyone who lives or works in Barking and

Dagenham. We are looking for a Credit Union partnership to drive this forward and help us achieve our goals. The Credit Union does not have to be London based, we welcome applications from any Credit Union with excellent digital delivery.

Full details can be found in the tender documents.

What we are looking for in a partnership:

- **Organisational strength and ability to grow:** a credit union that can demonstrate its financial health and ability to grow an innovative offer with us in Barking and Dagenham to meet local needs.
- **Products and Services:** a credit union with a well-established comprehensive range of products and services that can meet different customer needs, including savings accounts, instant loans and transactional banking facilities at minimum.
- **Partnership working:** a credit union that can demonstrate propensity and willingness to work innovatively with the council and borough partners over the course of the contract.
- **Service delivery:** a credit union with a strong digital offer and can provide full, remote access to products and services via the web and/or mobile app. Other forms of engagement for those who are digitally excluded should also be available i.e. telephone
- **Impact and performance:** a credit union with ambitious but realistic expectations of joint performance targets and a vision for the change we aim to see in Barking and Dagenham, as well as the ability to evidence the wider social, wellbeing and local economic impact of provision

The contract is for 3 years with the option to extend for up to a further period of 1+1 years. London Borough of Barking and Dagenham will provide a number of investments to ensure the productivity of the partnership.

The contract is advertised at £500,000 however, £250,000 is the budget envelope for the duration of the contract. Additional funds over the budget envelope to grow the offer may become available during the contract, including potential capital investment. There is no

commitment to additional funds at this stage.

We invite Credit Unions who meet the specification to submit a response to the Tender.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 90

Quality criterion - Name: Social Value / Weighting: 10

Quality criterion - Name: Price / Weighting: Pass / Fail

Price - Weighting: Pass / Fail

II.2.6) Estimated value

Value excluding VAT: £500,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions

as detailed in the tender documents

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

III.2) Conditions related to the contract

III.2.1) Information about a particular profession

Execution of the service is reserved to a particular profession

Reference to the relevant law, regulation or administrative provision

as stated in the tender documents

III.2.2) Contract performance conditions

as stated in the tender documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

18 January 2022

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 6 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

18 January 2022

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.3) Additional information

The contracting authority intends to use an eTendering system in this procurement exercise.

Suppliers Instructions How to Express Interest in this Tender:

1) Register your company on the eSourcing portal (this is only required once)

— browse to the eSourcing Portal: <https://lbbd.bravosolution.co.uk> and click the link to register;

— accept the terms and conditions and click 'Continue';

— enter your correct business and user details;

— note the username you chose and click 'Save' when complete;

— you will shortly receive an email with your unique password (please keep this secure).

2) Express an Interest in the tender

— login to the portal with the username/password;

— click the 'PQQs/ITTs. Open To All Suppliers' link. (These are Pre-Qualification Questionnaires or Invitations to

Tender open to any registered supplier);

— click on the relevant PQQ/ITT to access the content;

— click the 'Express Interest' button at the top of the page;

— this will move the PQQ /ITT into your 'My PQQs/My ITTs' page. (This is a secure area reserved for your

projects only);

— you can now access any attachments by clicking 'Buyer Attachments' in the 'PQQ/ ITT Details' box.

3) Responding to the tender

— click 'My Response' under 'PQQ/ITT Details', you can choose to 'Create Response' or to 'Decline to

Respond' (please give a reason if declining);

— you can now use the 'Messages' function to communicate with the buyer and seek any clarification;

— note the deadline for completion, then follow the onscreen instructions to complete the PQQ/ITT;

— there may be a mixture of online and offline actions for you to perform (there is detailed online help

available);

— you must then submit your reply using the 'Submit Response' button at the top of the page.

If you require any further assistance, please consult the online help or contact the eTendering help desk.

Description1: Link to eTendering system is below

Link1: (URL) <https://lbbd.bravosolution.co.uk>

VI.4) Procedures for review

VI.4.1) Review body

The High Court

London

Country

United Kingdom