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Contract

Framework Agreement for Care at Home

Stockton-on-tees Borough Council

F03: Contract award notice

Notice identifier: 2024/S 000-031165

Procurement identifier (OCID): ocds-h6vhtk-044996

Published 30 September 2024, 12:24pm

Section I: Contracting authority

I.1) Name and addresses

Stockton-on-tees Borough Council

Dunedin House, Columbia Drive, Thornaby

STOCKTON-ON-TEES

TS17 6BJ

Contact

Mike Wray

Email

mike.wray@stockton.gov.uk

Telephone

+44 1642526343

Country

United Kingdom

Region code

UKC11 - Hartlepool and Stockton-on-Tees

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

www.stockton.gov.uk

Buyer's address

www.stockton.gov.uk

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Framework Agreement for Care at Home

II.1.2) Main CPV code

- 85312000 - Social work services without accommodation

II.1.3) Type of contract

Services

II.1.4) Short description

Framework Agreement for Homecare at 3 Levels:

Standard Care at Home

Enhanced Care at Home

Complex Care at Home

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £105,000,000

II.2) Description

II.2.1) Title

Standard Care at Home

Lot No

1

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKC11 - Hartlepool and Stockton-on-Tees

Main site or place of performance

Within the Borough of Stockton-on-Tees

II.2.4) Description of the procurement

Standard Care at Home (Homecare/Domiciliary Care/Personal Care and Support with Domestic Household Tasks)

This lot is split into five geographical areas covering the Borough.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: Yes

Description of options

2 x optional 12 month extension periods

II.2) Description

II.2.1) Title

Enhanced Care at Home for People with a Learning Disability

Lot No

2

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKC11 - Hartlepool and Stockton-on-Tees

Main site or place of performance

Within the Borough of Stockton-on-Tees

II.2.4) Description of the procurement

Enhanced Care at Home for Adults with a Learning Disability (Homecare/Domiciliary Care/Personal Care and support and assistance with Domestic Household tasks)

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: Yes

Description of options

2 x optional extensions of 12 months

II.2) Description

II.2.1) Title

Complex Care at Home

Lot No

3

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKC11 - Hartlepool and Stockton-on-Tees

Main site or place of performance

Within the Borough of Stockton-on-Tees

II.2.4) Description of the procurement

Complex Care at Home for people whose needs cannot be met under Lots 1 and 2

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: Yes

Description of options

2 x optional extensions of 12 months

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-008543](#)

Section V. Award of contract

Lot No

3

Title

Complex Care at Home

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

28 August 2024

V.2.2) Information about tenders

Number of tenders received: 12

Number of tenders received by electronic means: 12

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Advantage Healthcare Limited

Cardinal House, Abbeyfield Court,

Nottingham

NG7 2SZ

Country

United Kingdom

NUTS code

- UKC11 - Hartlepool and Stockton-on-Tees

Companies House

05266443

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £105,000,000

Section V. Award of contract

Lot No

2

Title

Enhanced Care at Home - Reserve Provider

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

28 August 2024

V.2.2) Information about tenders

Number of tenders received: 5

Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Avalon Group (Social Care)

6 Grove Park Court

Harrogate

HG1 4DP

Country

United Kingdom

NUTS code

- UKC11 - Hartlepool and Stockton-on-Tees

Companies House

02976727

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £105,000,000

Section V. Award of contract

Title

Standard Care at Home - Assigned Provider for Area 3

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

28 August 2024

V.2.2) Information about tenders

Number of tenders received: 8

Number of tenders received by electronic means: 8

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Care Matters (Homecare) Limited

3 Pioneer Court

Darlington

DL1 4WD

Country

United Kingdom

NUTS code

- UKC11 - Hartlepool and Stockton-on-Tees

Companies House

08753841

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £105,000,000

Section V. Award of contract

Lot No

1, 2 & 3

Title

Standard, Enhanced and Complex Care at Home - Assigned Provider for Area 5

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

28 August 2024

V.2.2) Information about tenders

Number of tenders received: 8

Number of tenders received by electronic means: 8

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

CEL Homecare Limited

73a Medomsley Road

Consett

DH8 5HJ

Country

United Kingdom

NUTS code

- UKC11 - Hartlepool and Stockton-on-Tees

Companies House

11968076

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £105,000,000

Section V. Award of contract

Lot No

1

Title

Standard Care at Home - Assigned Provider for Area 1

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

28 August 2024

V.2.2) Information about tenders

Number of tenders received: 8

Number of tenders received by electronic means: 8

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Comfort Call Limited

Cardinal House, Abbeyfield Court,

Nottingham

NG7 2SZ

Country

United Kingdom

NUTS code

- UKC11 - Hartlepool and Stockton-on-Tees

Companies House

05763279

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £105,000,000

Section V. Award of contract

Lot No

2 & 3

Title

Enhanced Care at Home- Assigned Provider for Locality South, Complex Care at Home

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

28 August 2024

V.2.2) Information about tenders

Number of tenders received: 8

Number of tenders received by electronic means: 8

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Community Integrated Care

2 Old Market Court

Widnes

WA8 7SP

Country

United Kingdom

NUTS code

- UKC11 - Hartlepool and Stockton-on-Tees

Companies House

02225727

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £105,000,000

Section V. Award of contract

Lot No

3

Title

Complex Care at Home

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

28 August 2024

V.2.2) Information about tenders

Number of tenders received: 9

Number of tenders received by electronic means: 9

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Compassionate Professional Care Services Limited

72 Church Road

Stockton-on-Tees

TS18 1TW

Country

United Kingdom

NUTS code

- UKC11 - Hartlepool and Stockton-on-Tees

Companies House

12931349

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £105,000,000

Section V. Award of contract

Lot No

2 & 3

Title

Enhanced Care at Home - Assigned Provider for Locality North, Complex Care at Home

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

28 August 2024

V.2.2) Information about tenders

Number of tenders received: 8

Number of tenders received by electronic means: 8

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Creative Support Ltd

131 Wellington Road South

Stockport

SK1 3TS

Country

United Kingdom

NUTS code

- UKC11 - Hartlepool and Stockton-on-Tees

Companies House

IP27440R

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £105,000,000

Section V. Award of contract

Lot No

1

Title

Standard Care at Home - Assigned Provider for Area 4

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

28 August 2024

V.2.2) Information about tenders

Number of tenders received: 9

Number of tenders received by electronic means: 9

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Dale Care Limited

3 Ella Mews

London

NW3 2NH

Country

United Kingdom

NUTS code

- UKC11 - Hartlepool and Stockton-on-Tees

Companies House

02795946

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £105,000,000

Section V. Award of contract

Lot No

1

Title

Standard Care at Home - Reserve Provider

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

28 August 2024

V.2.2) Information about tenders

Number of tenders received: 8

Number of tenders received by electronic means: 8

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

The Five Lamps Organisation

Eldon Street

Stockton-on-Tees

TS17 7DJ

Country

United Kingdom

NUTS code

- UKC11 - Hartlepool and Stockton-on-Tees

Companies House

2441319

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £105,000,000

Section V. Award of contract

Lot No

3

Title

Complex Care at Home

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

28 August 2024

V.2.2) Information about tenders

Number of tenders received: 8

Number of tenders received by electronic means: 8

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

HH Community Care Limited

Haugh Lane Industrial Estate

Hexham

NE46 3PU

Country

United Kingdom

NUTS code

- UKC11 - Hartlepool and Stockton-on-Tees

Companies House

06554388

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £105,000,000

Section V. Award of contract

Lot No

1 & 3

Title

Standard Care at Home - Reserve Provider, Complex Care at Home

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

28 August 2024

V.2.2) Information about tenders

Number of tenders received: 8

Number of tenders received by electronic means: 8

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Partners 4 Care Limited

Durham Tees Valley Business Centre (Suite 40)

Stockton-on-Tees

TS19 0GA

Country

United Kingdom

NUTS code

- UKC11 - Hartlepool and Stockton-on-Tees

Companies House

10403352

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £105,000,000

Section V. Award of contract

Lot No

3

Title

Complex Care at Home

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

28 August 2024

V.2.2) Information about tenders

Number of tenders received: 8

Number of tenders received by electronic means: 8

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Positive Care and Support Ltd

Suite One, The Old Court House

Bishop Auckland

DL14 6FQ

Country

United Kingdom

NUTS code

- UKC11 - Hartlepool and Stockton-on-Tees

Companies House

13386826

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £105,000,000

Section V. Award of contract

Lot No

1 and 3

Title

Standard Care at Home - Reserve Provider, Complex Care at Home

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

28 August 2024

V.2.2) Information about tenders

Number of tenders received: 8

Number of tenders received by electronic means: 8

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Prioritising People's Lives Ltd

Suite 6, Durham Tees Valley Business Centre

Stockton-on-Tees

TS19 0GA

Country

United Kingdom

NUTS code

- UKC11 - Hartlepool and Stockton-on-Tees

Companies House

08803874

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £105,000,000

Section V. Award of contract

Lot No

1

Title

Standard Care at Home - Assigned Provider for Area 2

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

28 August 2024

V.2.2) Information about tenders

Number of tenders received: 8

Number of tenders received by electronic means: 8

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Vestra Homecare Limited

Unit 4, Hylton Office Park

Sunderland

SR5 3AD

Country

United Kingdom

NUTS code

- UKC11 - Hartlepool and Stockton-on-Tees

Companies House

07528116

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £105,000,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Royal Courts of Justice

London

Country

United Kingdom