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Contract

Care and Support in Independent Living

Norfolk County Council

F03: Contract award notice

Notice identifier: 2022/S 000-031157

Procurement identifier (OCID): ocds-h6vhtk-034a39

Published 3 November 2022, 5:06pm

Section I: Contracting authority

I.1) Name and addresses

Norfolk County Council

County Hall, Martineau Lane

Norwich

NR1 2DH

Contact

Joan Murray

Email

sourcingteam@norfolk.gov.uk

Country

United Kingdom

NUTS code

UKH15 - Norwich and East Norfolk

Internet address(es)

Main address

<https://www.norfolk.gov.uk/>

Buyer's address

<https://in-tendhost.co.uk/norfolkcc>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Care and Support in Independent Living

Reference number

NCCT42440

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Norfolk County Council has established a Framework Agreement for the provision of care and support within independent living (also called extra care) schemes which enables residents of independent living schemes to maximise their independence and lead a fulfilling lifestyle. For the purposes of this framework agreement 'Independent Living' includes any housing scheme offering on-site support and care for planned and unplanned needs twenty-four hours a day, seven days a week. Care and support within Independent Living is the delivery of an agreed package of care for adults who are resident in their own home within an Independent Living scheme who have been assessed as having a social care need because they are living with ill health, disability, physical frailty or a learning disability and/or with autism disability. Although schemes are predominantly for over 55s, it is expected exceptions will be made to this criterion on a case by case basis.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £50,000,000

II.2) Description

II.2.1) Title

Care & Support in Independent Living Schemes of more than 50 units

Lot No

1

II.2.2) Additional CPV code(s)

- 85300000 - Social work and related services

II.2.3) Place of performance

NUTS codes

- UKH17 - Breckland and South Norfolk
- UKH16 - North and West Norfolk
- UKH15 - Norwich and East Norfolk

II.2.4) Description of the procurement

Care and support in Independent Living schemes of over 50 units.

II.2.5) Award criteria

Quality criterion - Name: Workforce, resilience, efficiency, service delivery/development/improvement / Weighting: 100

Price - Weighting: 0

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Care & Support for Independent Living, Housing with Care and Extra Care Housing schemes of 50 units of less

Lot No

2

II.2.2) Additional CPV code(s)

- 85300000 - Social work and related services

II.2.3) Place of performance

NUTS codes

- UKH17 - Breckland and South Norfolk
- UKH16 - North and West Norfolk
- UKH15 - Norwich and East Norfolk

II.2.4) Description of the procurement

Care and Support in Independent Living, Housing with Care and Extra care Housing schemes of 50 units or less.

II.2.5) Award criteria

Quality criterion - Name: Workforce, resilience, efficiency and service delivery/development/improvement / Weighting: 100

Price - Weighting: 0

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-017300](#)

Section V. Award of contract

Contract No

NCCT42440

Lot No

1

Title

Care and Support in Independent Living Schemes 50+ units

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

23 August 2022

V.2.2) Information about tenders

Number of tenders received: 17

Number of tenders received from SMEs: 4

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 17

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Agincare UK Ltd

Portland

Country

United Kingdom

NUTS code

- UKK25 - Dorset

The contractor is an SME

No

V.2.3) Name and address of the contractor

Care Outlook Ltd

London

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Cera Care Operations Limited

London

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

No

V.2.3) Name and address of the contractor

CSN Care Group Limited

London

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

No

V.2.3) Name and address of the contractor

GP Homecare Limited

Tamworth

Country

United Kingdom

NUTS code

- UKG24 - Staffordshire CC

The contractor is an SME

No

V.2.3) Name and address of the contractor

Hales Group Ltd

Peterborough

Country

United Kingdom

NUTS code

- UKH11 - Peterborough

The contractor is an SME

No

V.2.3) Name and address of the contractor

Housing 21

Birmingham

Country

United Kingdom

NUTS code

- UKG31 - Birmingham

The contractor is an SME

No

V.2.3) Name and address of the contractor

Key 2 Care Ltd

Derby

Country

United Kingdom

NUTS code

- UKF11 - Derby

The contractor is an SME

No

V.2.3) Name and address of the contractor

Mears Extra Care Limited

Gloucester

Country

United Kingdom

NUTS code

- UKK13 - Gloucestershire

The contractor is an SME

No

V.2.3) Name and address of the contractor

Nobilis Care East Limited

Southampton

Country

United Kingdom

NUTS code

- UKJ32 - Southampton

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Norsecare Ltd

Norwich

Country

United Kingdom

NUTS code

- UKH15 - Norwich and East Norfolk

The contractor is an SME

No

V.2.3) Name and address of the contractor

Orwell Housing Association Limited

Ipswich

Country

United Kingdom

NUTS code

- UKH14 - Suffolk

The contractor is an SME

No

V.2.3) Name and address of the contractor

Human Support Group Limited

Nottingham

Country

United Kingdom

NUTS code

- UKF14 - Nottingham

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £50,000,000

Total value of the contract/lot: £50,000,000

Section V. Award of contract

Contract No

NCCT42440

Lot No

2

Title

Care and Support in Independent Living Schemes of 50 units or less, including HWC and ECH

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

23 August 2022

V.2.2) Information about tenders

Number of tenders received: 17

Number of tenders received from SMEs: 4

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The contractor is an SME

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The contractor is an SME

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- UKI - London

The contractor is an SME

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Tamworth

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- UKG24 - Staffordshire CC

The contractor is an SME

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V.2.3) Name and address of the contractor

Hales Group Ltd

Peterborough

Country

United Kingdom

NUTS code

- UKH11 - Peterborough

The contractor is an SME

No

V.2.3) Name and address of the contractor

Home Support Matters CIC

Beccles

Country

United Kingdom

NUTS code

- UKH14 - Suffolk

The contractor is an SME

No

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Birmingham

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Country

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Country

United Kingdom

NUTS code

- UKK13 - Gloucestershire

The contractor is an SME

No

V.2.3) Name and address of the contractor

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Norwich

Country

United Kingdom

NUTS code

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The contractor is an SME

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The contractor is an SME

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NUTS code

- UKF14 - Nottingham

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £50,000,000

Total value of the contract/lot: £50,000,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Norfolk County Council

Norwich

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

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County Hall, Martineau Land

Norwich

Country

United Kingdom