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Contract

## Care and Support in Independent Living

Norfolk County Council

F03: Contract award notice

Notice identifier: 2022/S 000-031157

Procurement identifier (OCID): ocds-h6vhtk-034a39

Published 3 November 2022, 5:06pm

### Section I: Contracting authority

#### I.1) Name and addresses

Norfolk County Council

County Hall, Martineau Lane

Norwich

NR1 2DH

#### Contact

Joan Murray

#### Email

[sourcingteam@norfolk.gov.uk](mailto:sourcingteam@norfolk.gov.uk)

#### Country

United Kingdom

## **NUTS code**

UKH15 - Norwich and East Norfolk

## **Internet address(es)**

Main address

<https://www.norfolk.gov.uk/>

Buyer's address

<https://in-tendhost.co.uk/norfolkcc>

## **I.4) Type of the contracting authority**

Regional or local authority

## **I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Care and Support in Independent Living

Reference number

NCCT42440

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

## **II.1.4) Short description**

Norfolk County Council has established a Framework Agreement for the provision of care and support within independent living (also called extra care) schemes which enables residents of independent living schemes to maximise their independence and lead a fulfilling lifestyle. For the purposes of this framework agreement 'Independent Living' includes any housing scheme offering on-site support and care for planned and unplanned needs twenty-four hours a day, seven days a week. Care and support within Independent Living is the delivery of an agreed package of care for adults who are resident in their own home within an Independent Living scheme who have been assessed as having a social care need because they are living with ill health, disability, physical frailty or a learning disability and/or with autism disability. Although schemes are predominantly for over 55s, it is expected exceptions will be made to this criterion on a case by case basis.

## **II.1.6) Information about lots**

This contract is divided into lots: Yes

## **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £50,000,000

## **II.2) Description**

### **II.2.1) Title**

Care & Support in Independent Living Schemes of more than 50 units

Lot No

1

### **II.2.2) Additional CPV code(s)**

- 85300000 - Social work and related services

### **II.2.3) Place of performance**

NUTS codes

- UKH17 - Breckland and South Norfolk
- UKH16 - North and West Norfolk

- UKH15 - Norwich and East Norfolk

## **II.2.4) Description of the procurement**

Care and support in Independent Living schemes of over 50 units.

## **II.2.5) Award criteria**

Quality criterion - Name: Workforce, resilience, efficiency, service delivery/development/improvement / Weighting: 100

Price - Weighting: 0

## **II.2.11) Information about options**

Options: No

## **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Care & Support for Independent Living, Housing with Care and Extra Care Housing schemes of 50 units of less

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 85300000 - Social work and related services

### **II.2.3) Place of performance**

NUTS codes

- UKH17 - Breckland and South Norfolk

- UKH16 - North and West Norfolk
- UKH15 - Norwich and East Norfolk

#### **II.2.4) Description of the procurement**

Care and Support in Independent Living, Housing with Care and Extra care Housing schemes of 50 units or less.

#### **II.2.5) Award criteria**

Quality criterion - Name: Workforce, resilience, efficiency and service delivery/development/improvement / Weighting: 100

Price - Weighting: 0

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2022/S 000-017300](#)

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## **Section V. Award of contract**

### **Contract No**

NCCT42440

### **Lot No**

1

### **Title**

Care and Support in Independent Living Schemes 50+ units

A contract/lot is awarded: Yes

### **V.2) Award of contract**

### **V.2.1) Date of conclusion of the contract**

23 August 2022

### **V.2.2) Information about tenders**

Number of tenders received: 17

Number of tenders received from SMEs: 4

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 17

The contract has been awarded to a group of economic operators: Yes

### **V.2.3) Name and address of the contractor**

Agincare UK Ltd

Portland

Country

United Kingdom

NUTS code

- UKK25 - Dorset

The contractor is an SME

No

### **V.2.3) Name and address of the contractor**

Care Outlook Ltd

London

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

Yes

### **V.2.3) Name and address of the contractor**

Cera Care Operations Limited

London

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

No

### **V.2.3) Name and address of the contractor**

CSN Care Group Limited

London

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME



No

**V.2.3) Name and address of the contractor**

GP Homecare Limited

Tamworth

Country

United Kingdom

NUTS code

- UKG24 - Staffordshire CC

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Hales Group Ltd

Peterborough

Country

United Kingdom

NUTS code

- UKH11 - Peterborough

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Housing 21

Birmingham

Country

United Kingdom

NUTS code

- UKG31 - Birmingham

The contractor is an SME

No

### **V.2.3) Name and address of the contractor**

Key 2 Care Ltd

Derby

Country

United Kingdom

NUTS code

- UKF11 - Derby

The contractor is an SME

No

### **V.2.3) Name and address of the contractor**

Mears Extra Care Limited

Gloucester

Country

United Kingdom

NUTS code

- UKK13 - Gloucestershire

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Nobilis Care East Limited

Southampton

Country

United Kingdom

NUTS code

- UKJ32 - Southampton

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Norsecare Ltd

Norwich

Country

United Kingdom

NUTS code

- UKH15 - Norwich and East Norfolk

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Orwell Housing Association Limited

Ipswich

Country

United Kingdom

NUTS code

- UKH14 - Suffolk

The contractor is an SME

No

### **V.2.3) Name and address of the contractor**

Human Support Group Limited

Nottingham

Country

United Kingdom

NUTS code

- UKF14 - Nottingham

The contractor is an SME

Yes

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £50,000,000

Total value of the contract/lot: £50,000,000

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## **Section V. Award of contract**

### **Contract No**

NCCT42440

### **Lot No**

2

### **Title**

Care and Support in Independent Living Schemes of 50 units or less, including HWC and ECH

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

23 August 2022

#### **V.2.2) Information about tenders**

Number of tenders received: 17

Number of tenders received from SMEs: 4

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 17

The contract has been awarded to a group of economic operators: Yes

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Portland

Country

United Kingdom

NUTS code

- UKK25 - Dorset

The contractor is an SME

No

### **V.2.3) Name and address of the contractor**

Care Outlook Ltd

London

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

Yes

### **V.2.3) Name and address of the contractor**

Cera Care Operations Limited

London

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

CSN Care Group Limited

London

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

GP Homecare Limited

Tamworth

Country

United Kingdom

NUTS code

- UKG24 - Staffordshire CC

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Hales Group Ltd

Peterborough

Country

United Kingdom

NUTS code

- UKH11 - Peterborough

The contractor is an SME

No

### **V.2.3) Name and address of the contractor**

Home Support Matters CIC

Beccles

Country

United Kingdom

NUTS code

- UKH14 - Suffolk

The contractor is an SME

No

### **V.2.3) Name and address of the contractor**

Housing 21

Birmingham

Country

United Kingdom

NUTS code



- UKG31 - Birmingham

The contractor is an SME

No

### **V.2.3) Name and address of the contractor**

Key 2 Care Ltd

Derby

Country

United Kingdom

NUTS code

- UKF11 - Derby

The contractor is an SME

No

### **V.2.3) Name and address of the contractor**

Mears Extra Care Limited

Gloucester

Country

United Kingdom

NUTS code

- UKK13 - Gloucestershire

The contractor is an SME

No

### **V.2.3) Name and address of the contractor**

Nightingale Homecare Suffolk Ltd

Norwich

Country

United Kingdom

NUTS code

- UKH15 - Norwich and East Norfolk

The contractor is an SME

Yes

### **V.2.3) Name and address of the contractor**

Nobilis Care East Limited

Southampton

Country

United Kingdom

NUTS code

- UKJ32 - Southampton

The contractor is an SME

Yes

### **V.2.3) Name and address of the contractor**

Norsecare Ltd

Norwich

Country

United Kingdom

NUTS code

- UKH15 - Norwich and East Norfolk

The contractor is an SME

No

### **V.2.3) Name and address of the contractor**

Orwell Housing Association Limited

Ipswich

Country

United Kingdom

NUTS code

- UKH14 - Suffolk

The contractor is an SME

No

### **V.2.3) Name and address of the contractor**

Human Support Group Limited

Nottingham

Country

United Kingdom

NUTS code

- UKF14 - Nottingham

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £50,000,000

Total value of the contract/lot: £50,000,000

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### **Section VI. Complementary information**

#### **VI.4) Procedures for review**

##### **VI.4.1) Review body**

Norfolk County Council

Norwich

Country

United Kingdom

##### **VI.4.2) Body responsible for mediation procedures**

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County Hall, Martineau Land

Norwich

Country

United Kingdom