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Tender

Hastings Primary Care Hub NHS/SOEPS/21.822 ITT

NHS East Sussex Clinical Commissioning Group

F21: Social and other specific services – public contracts

Contract notice

Notice identifier: 2021/S 000-031153

Procurement identifier (OCID): ocids-h6vhtk-02e97d

Published 14 December 2021, 6:36pm

Section I: Contracting authority

I.1) Name and addresses

NHS East Sussex Clinical Commissioning Group

Sackville House, Brooks Close

Lewes

BN7 2FZ

Email

aelliott1@nhs.net

Country

United Kingdom

NUTS code

UKJ2 - Surrey, East and West Sussex

Internet address(es)

Main address

<https://www.eastsussexccg.nhs.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://in-tendhost.co.uk/soepscommissioning.aspx/Home>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://in-tendhost.co.uk/soepscommissioning.aspx/Home>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Hastings Primary Care Hub NHS/SOEPS/21.822 ITT

Reference number

NHS/SOEPS/21.822 ITT

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

The NHS East Sussex Clinical Commissioning Group ("CCG") are seeking bids from suitably qualified providers for the provision of a Primary Care Hub (PCH) service delivered from Hastings Station Plaza, led by Advanced Nurse Practitioners (ANP) and or appropriate Health Care Professionals and to include outreach and GP drop in clinic provision around Hastings and Rother.

Contract start date = 01 August 2022

Contract end date = 31 July 2025 (plus Commissioner option for extension for 2 years until 31 July 2027)

Key aims and Objectives

The CCG's aim is to deliver a robust, flexible and transformative model of care building on the Proof of Concept model currently being delivered from Hastings Station Plaza. The provider will work in partnership with local stakeholders and service providers to provide a new and innovative model of care. The model will support collaboration and partnership working with health, care and support services, reducing duplication, supporting seamless service delivery to key vulnerable groups and addressing health inequalities through the integrated delivery of the wider service offer available in Hastings and Rother for local people.

The service will primarily support the key vulnerable groups identified within the Equalities

Health Impact Assessment (EHIA), Lone parents, Homeless and Rough Sleepers (including those in temporary accommodation), Veterans and Carers.

The service is offered for tender under a standard NHS contract for a period of 3 years commencing on the 1st August 2022 with option to extend for a maximum of a further two years. The total Financial Envelope for the maximum 5 year contract is £905,525 per annum, i.e. £4,527,625 in total. This figure includes £205,525 annual premises rent, which will be paid for by the CCG on a pass-through basis.

The closing date for ITT responses is 5pm on 17 January 2022. Tender documents are available at <https://in-tendhost.co.uk/soepscommissioning/asp/Home>.

II.1.5) Estimated total value

Value excluding VAT: £4,527,625

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKJ2 - Surrey, East and West Sussex

Main site or place of performance

Hastings Station Plaza building and Hastings area

II.2.4) Description of the procurement

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Aims of the service

The service will offer the following:

1. Different operating times for drop-in services based on evidence of activity.
2. Advanced Nurse Practitioners (ANPs) and appropriate Health Care Professionals led service working within an in-reach and out-reach capacity and with regular, scheduled and documented clinical supervision and GP oversight, which would be best delivered through the Primary Care Network (PCN), to facilitate an aligned and collaborative patient service.
3. GP Drop in Clinics operating a minimum of eight hours a week over 2 or more sessions for patients who need treatment for acute illnesses, general health checks and support to seek medical attention when needed.
4. Advising and supporting patients who present without booked appointments on how to access other, more appropriate primary care services based on their need, either via NHS 111 CAS or their own registered GP; if required, people will be seen by a health professional when they present.

5. Provision of information and support to people who use drop-in facilities to improve their knowledge of the co-ordinated range of services that are available to them. Where appropriate the service will work with the patient's registered practice and/or the appropriate service to coordinate this support.
6. Offer a multi-disciplinary approach to the care of unregistered and vulnerable patients.
7. Development of new care pathways focused on wellness, signposting, care navigation and multi-agency delivery. There will be a strong focus on integration with other providers including voluntary and community sector providers to help secure future shift from treatment to health promotion and prevention of ill-health for local people.

The service will do this by:

- Providing medical interventions
- Providing case management and care coordination
- Providing medical and risk management
- Proactively engaging with service users and providing personalised care
- Working in an integrated, flexible and responsive way with other services in Hastings and Rother
- Listening, learning and responding to local needs
- Sharing learning, knowledge and service development with other services in Hastings and Rother

In addition, the service will provide:

- access to Primary Care services
- capacity for pre-bookable and same day appointments
- directly bookable appointments via Sussex NHS 111/CAS and UTCs
- patients directed to the correct service at the point of access thus encouraging an appropriate use of services
- referral where appropriate to Secondary Care services including two-week-waits
- effective communication of interventions and outcomes to core in-hours providers and

the local urgent care system

II.2.6) Estimated value

Value excluding VAT: £4,527,625

II.2.7) Duration of the contract or the framework agreement

Duration in months

60

II.2.14) Additional information

Please note: NHS England and Improvement have announced that the Sussex Health and Care Partnership, which is made up of all health and care organisations across East Sussex, West Sussex, and Brighton and Hove, has successfully met the criteria to become an Integrated Care System (ICS). An ICS is a way of working across health and care organisations that allows them to work closer together, to take collective responsibility of the health and wellbeing of populations across large areas.

It is not anticipated that the statutory responsibility or accountability of the individual health and care organisations working as an ICS will be affected, save for the expectation that CCG organisations will be abolished and functions transferred to the ICS. As a result of these intended healthcare reforms, the Contracting Authority, currently NHS East Sussex CCG, may change during the life of the contract.

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.4) Objective rules and criteria for participation

List and brief description of rules and criteria

Available at

<https://in-tendhost.co.uk/soepscommissioning.aspx/Home>

Section IV. Procedure

IV.1) Description

IV.1.1) Form of procedure

Open procedure

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-025103](#)

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

17 January 2022

Local time

5:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

Section VI. Complementary information

VI.4) Procedures for review

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

Refer to South of England Procurement Services to trigger the review process. This process can be further

escalated to NHS Improvement.

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Brooks Close

Lewes

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United Kingdom

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