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Contract

ID 4750429 SEUPB - Maintenance, Hosting and Support for Jems Electronic Monitoring System

The Special EU Programmes Body

F03: Contract award notice

Notice identifier: 2023/S 000-031143

Procurement identifier (OCID): ocds-h6vhtk-03ef80

Published 23 October 2023, 9:19am

Section I: Contracting authority

I.1) Name and addresses

The Special EU Programmes Body

7th Floor, The Clarence West Building, 2 Clarence St W

Belfast

BT2 7GP

Email

StrategicDelivery.CPD@finance-ni.gov.uk

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

ID 4750429 SEUPB - Maintenance, Hosting and Support for Jems Electronic Monitoring System

Reference number

4750429

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

The Special EU Programmes Body (SEUPB) is seeking to appoint a Contractor to provide

hosting, full support, and customisation services in relation to the Jems Electronic Monitoring System along with the provision of a full-service managed support portal for the delivery of the PEACEPLUS Programme. The contract will commence upon contract award for an initial period of 5 years.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £4,000,000

II.2) Description

II.2.2) Additional CPV code(s)

- 72500000 - Computer-related services
- 72200000 - Software programming and consultancy services
- 72230000 - Custom software development services
- 72250000 - System and support services
- 72260000 - Software-related services

II.2.3) Place of performance

NUTS codes

- UKN - Northern Ireland

II.2.4) Description of the procurement

The Special EU Programmes Body (SEUPB) is seeking to appoint a Contractor to provide hosting, full support, and customisation services in relation to the Jems Electronic Monitoring System along with the provision of a full-service managed support portal for the delivery of the PEACEPLUS Programme. The contract will commence upon contract award for an initial period of 5 years.

II.2.5) Award criteria

Quality criterion - Name: MR1 Compliance with the Specification in Full / Weighting: 0

Quality criterion - Name: AC1 Implementation Planning / Weighting: 12.6

Quality criterion - Name: AC2 Support Portal and Helpline / Weighting: 12.6

Quality criterion - Name: AC3 Key Personnel Experience / Weighting: 12.6

Quality criterion - Name: AC4 Support and Maintenance / Weighting: 12

Quality criterion - Name: AC5 Social Value / Weighting: 10.2

Price - Weighting: 40

II.2.11) Information about options

Options: Yes

Description of options

There will be 2 optional extension periods of any period up to, and including, 24 months each, subject to budgetary approval and satisfactory performance.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: Yes

Identification of the project

A new European Union funded programme "PEACEPLUS" has been designed to support peace and prosperity across Northern Ireland and the border counties of Ireland, building upon the work of the previous PEACE and INTERREG Programmes.

The design reflects the importance of peace-building activity, but also the importance of actions that will contribute positively to the economy, building prosperity.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-023721](#)

Section V. Award of contract

Contract No

1

Title

Contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

23 October 2023

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 1

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Get Swarms Limited

20-22 Wenlock Road

LONDON

N1 7GU

Email

amit.jain@digitaltransformationnetworks.com

Telephone

+44 8452260125

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

<https://etendersni.gov.uk/epps>

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £4,000,000

Total value of the contract/lot: £4,000,000

Section VI. Complementary information

VI.3) Additional information

The successful Contractor's performance will be managed as per the specification, and regularly monitored. Contractors not delivering, on contract requirements is a serious matter. It means the public purse is not getting what it is paying for. If a Contractor fails to reach, satisfactory levels of contract performance they will be given a specified time to improve. If, after the specified time, they still fail to, reach satisfactory levels of contract performance, the matter will be escalated to senior management in CPD for further action. If this, occurs and their performance still does not improve to satisfactory levels within the specified period, it may be grounds for termination, of the contract at the Contractor's expense. In lieu of termination they may be issued with a Notice of Written Warning or a Notice of.. Unsatisfactory Performance. A central register of such Notices for supplies and services Contracts will be maintained and published, on the CPD website. Any Contractor in receipt of multiple Notices of Written Warning or Notices of Unsatisfactory Performance will be, required to declare this in future tender submissions for a period of three years from the date of issue of the Notice. It may also result in, the Contractor being excluded from all procurement competitions being undertaken by Centres of Procurement.

VI.4) Procedures for review

VI.4.1) Review body

The UK does not have any such bodies with responsibility for appeal/mediation procedures.

Belfast

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

CPD complied with the Public Contracts Regulations 2015.