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Contract

# ID 4750429 SEUPB - Maintenance, Hosting and Support for Jems Electronic Monitoring System

The Special EU Programmes Body

F03: Contract award notice

Notice identifier: 2023/S 000-031143

Procurement identifier (OCID): ocds-h6vhtk-03ef80

Published 23 October 2023, 9:19am

# **Section I: Contracting authority**

## I.1) Name and addresses

The Special EU Programmes Body

7th Floor, The Clarence West Building, 2 Clarence St W

Belfast

BT2 7GP

#### **Email**

StrategicDelivery.CPD@finance-ni.gov.uk

## Country

**United Kingdom** 

## Region code

UK - United Kingdom

#### Internet address(es)

Main address

https://etendersni.gov.uk/epps

Buyer's address

https://etendersni.gov.uk/epps

# I.2) Information about joint procurement

The contract is awarded by a central purchasing body

# I.4) Type of the contracting authority

Body governed by public law

# I.5) Main activity

General public services

# **Section II: Object**

# II.1) Scope of the procurement

#### II.1.1) Title

ID 4750429 SEUPB - Maintenance, Hosting and Support for Jems Electronic Monitoring System

Reference number

4750429

#### II.1.2) Main CPV code

• 72000000 - IT services: consulting, software development, Internet and support

#### II.1.3) Type of contract

Services

#### II.1.4) Short description

The Special EU Programmes Body (SEUPB) is seeking to appoint a Contractor to provide

hosting, full support, and customisation services in relation to the Jems Electronic Monitoring System along with the provision of a full-service managed support portal for the delivery of the PEACEPLUS Programme. The contract will commence upon contract award for an initial period of 5 years.

#### II.1.6) Information about lots

This contract is divided into lots: No

#### II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £4,000,000

## II.2) Description

#### II.2.2) Additional CPV code(s)

- 72500000 Computer-related services
- 72200000 Software programming and consultancy services
- 72230000 Custom software development services
- 72250000 System and support services
- 72260000 Software-related services

#### II.2.3) Place of performance

**NUTS** codes

• UKN - Northern Ireland

#### II.2.4) Description of the procurement

The Special EU Programmes Body (SEUPB) is seeking to appoint a Contractor to provide hosting, full support, and customisation services in relation to the Jems Electronic Monitoring System along with the provision of a full-service managed support portal for the delivery of the PEACEPLUS Programme. The contract will commence upon contract award for an initial period of 5 years.

#### II.2.5) Award criteria

Quality criterion - Name: MR1 Compliance with the Specification in Full / Weighting: 0

Quality criterion - Name: AC1 Implementation Planning / Weighting: 12.6

Quality criterion - Name: AC2 Support Portal and Helpline / Weighting: 12.6

Quality criterion - Name: AC3 Key Personnel Experience / Weighting: 12.6

Quality criterion - Name: AC4 Support and Maintenance / Weighting: 12

Quality criterion - Name: AC5 Social Value / Weighting: 10.2

Price - Weighting: 40

#### II.2.11) Information about options

Options: Yes

Description of options

There will be 2 optional extension periods of any period up to, and including, 24 months each, subject to budgetary approval and satisfactory performance.

#### II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: Yes

Identification of the project

A new European Union funded programme "PEACEPLUS" has been designed to support peace and prosperity across Northern Ireland and the border counties of Ireland, building upon the work of the previous PEACE and INTERREG Programmes.

The design reflects the importance of peace-building activity, but also the importance of actions that will contribute positively to the economy, building prosperity.

# Section IV. Procedure

# **IV.1) Description**

#### IV.1.1) Type of procedure

Open procedure

#### IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

# IV.2) Administrative information

#### IV.2.1) Previous publication concerning this procedure

Notice number: 2023/S 000-023721

# Section V. Award of contract

#### **Contract No**

1

#### **Title**

Contract

A contract/lot is awarded: Yes

## V.2) Award of contract

#### V.2.1) Date of conclusion of the contract

23 October 2023

#### V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 1 Number of tenders received by electronic means: 1 The contract has been awarded to a group of economic operators: No V.2.3) Name and address of the contractor Get Swarms Limited 20-22 Wenlock Road LONDON N<sub>1</sub> 7GU Email amit.jain@digitaltransformationnetworks.com Telephone +44 8452260125 Country **United Kingdom** NUTS code • UK - United Kingdom Internet address

# https://etendersni.gov.uk/epps

The contractor is an SME

Yes

## V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £4,000,000

Total value of the contract/lot: £4,000,000

# **Section VI. Complementary information**

# VI.3) Additional information

The successful Contractor's performance will be managed as per the specification. and regularly monitored. Contractors not delivering. on contract requirements is a serious matter. It means the public purse is not getting what it is paying for. If a Contractor fails to reach. satisfactory levels of contract performance they will be given a specified time to improve. If, after the specified time, they still fail to. reach satisfactory levels of contract performance, the matter will be escalated to senior management in CPD for further action. If this. occurs and their performance still does not improve to satisfactory levels within the specified period, it may be grounds for termination. of the contract at the Contractor's expense. In lieu of termination they may be issued with a Notice of Written Warning or a Notice of.. Unsatisfactory Performance. A central register of such Notices for supplies and services Contracts will be maintained and published. on the CPD website. Any Contractor in receipt of multiple Notices of Written Warning or Notices of Unsatisfactory Performance will be. required to declare this in future tender submissions for a period of three years from the date of issue of the Notice. It may also result in. the Contractor being excluded from all procurement competitions being undertaken by Centres of Procurement.

## VI.4) Procedures for review

#### VI.4.1) Review body

The UK does not have any such bodies with responsibility for appeal/mediation procedures.

Belfast

Country

**United Kingdom** 

#### VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

CPD complied with the Public Contracts Regulations 2015.