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Contract

## **ID 4750429 SEUPB - Maintenance, Hosting and Support for Jems Electronic Monitoring System**

The Special EU Programmes Body

F03: Contract award notice

Notice identifier: 2023/S 000-031143

Procurement identifier (OCID): ocds-h6vhtk-03ef80

Published 23 October 2023, 9:19am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

The Special EU Programmes Body

7th Floor, The Clarence West Building, 2 Clarence St W

Belfast

BT2 7GP

#### **Email**

[StrategicDelivery.CPD@finance-ni.gov.uk](mailto:StrategicDelivery.CPD@finance-ni.gov.uk)

#### **Country**

United Kingdom

#### **Region code**

UK - United Kingdom

## **Internet address(es)**

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

## **I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

## **I.4) Type of the contracting authority**

Body governed by public law

## **I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

ID 4750429 SEUPB - Maintenance, Hosting and Support for Jems Electronic Monitoring System

Reference number

4750429

#### **II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

#### **II.1.3) Type of contract**

## Services

### **II.1.4) Short description**

The Special EU Programmes Body (SEUPB) is seeking to appoint a Contractor to provide hosting, full support, and customisation services in relation to the Jems Electronic Monitoring System along with the provision of a full-service managed support portal for the delivery of the PEACEPLUS Programme. The contract will commence upon contract award for an initial period of 5 years.

### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £4,000,000

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 72500000 - Computer-related services
- 72200000 - Software programming and consultancy services
- 72230000 - Custom software development services
- 72250000 - System and support services
- 72260000 - Software-related services

### **II.2.3) Place of performance**

NUTS codes

- UKN - Northern Ireland

### **II.2.4) Description of the procurement**

The Special EU Programmes Body (SEUPB) is seeking to appoint a Contractor to provide hosting, full support, and customisation services in relation to the Jems Electronic Monitoring System along with the provision of a full-service managed support portal for the

delivery of the PEACEPLUS Programme. The contract will commence upon contract award for an initial period of 5 years.

### **II.2.5) Award criteria**

Quality criterion - Name: MR1 Compliance with the Specification in Full / Weighting: 0

Quality criterion - Name: AC1 Implementation Planning / Weighting: 12.6

Quality criterion - Name: AC2 Support Portal and Helpline / Weighting: 12.6

Quality criterion - Name: AC3 Key Personnel Experience / Weighting: 12.6

Quality criterion - Name: AC4 Support and Maintenance / Weighting: 12

Quality criterion - Name: AC5 Social Value / Weighting: 10.2

Price - Weighting: 40

### **II.2.11) Information about options**

Options: Yes

Description of options

There will be 2 optional extension periods of any period up to, and including, 24 months each, subject to budgetary approval and satisfactory performance.

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: Yes

Identification of the project

A new European Union funded programme “PEACEPLUS” has been designed to support peace and prosperity across Northern Ireland and the border counties of Ireland, building upon the work of the previous PEACE and INTERREG Programmes.

The design reflects the importance of peace-building activity, but also the importance of actions that will contribute positively to the economy, building prosperity.

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2023/S 000-023721](#)

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## **Section V. Award of contract**

### **Contract No**

1

### **Title**

Contract

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

23 October 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 1

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 1

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Get Swarms Limited

20-22 Wenlock Road

LONDON

N1 7GU

Email

[amit.jain@digitaltransformationnetworks.com](mailto:amit.jain@digitaltransformationnetworks.com)

Telephone

+44 8452260125

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

<https://etendersni.gov.uk/epps>

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £4,000,000

Total value of the contract/lot: £4,000,000

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## **Section VI. Complementary information**

### **VI.3) Additional information**

The successful Contractor's performance will be managed as per the specification, and regularly monitored. Contractors not delivering, on contract requirements is a serious matter. It means the public purse is not getting what it is paying for. If a Contractor fails to reach, satisfactory levels of contract performance they will be given a specified time to improve. If, after the specified time, they still fail to, reach satisfactory levels of contract performance, the matter will be escalated to senior management in CPD for further action. If this, occurs and their performance still does not improve to satisfactory levels within the specified period, it may be grounds for termination, of the contract at the Contractor's expense. In lieu of termination they may be issued with a Notice of Written Warning or a Notice of.. Unsatisfactory Performance. A central register of such Notices for supplies and services Contracts will be maintained and published, on the CPD website. Any Contractor in receipt of multiple Notices of Written Warning or Notices of Unsatisfactory Performance will be, required to declare this in future tender submissions for a period of three years from the date of issue of the Notice. It may also result in, the Contractor being excluded from all procurement competitions being undertaken by Centres of Procurement.

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

The UK does not have any such bodies with responsibility for appeal/mediation procedures.

Belfast

Country

United Kingdom

#### **VI.4.3) Review procedure**

Precise information on deadline(s) for review procedures

CPD complied with the Public Contracts Regulations 2015.