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Tender

## **Cyber Remediation Cyber Ops Delivery Partner**

H M Revenue & Customs

F02: Contract notice

Notice identifier: 2022/S 000-031141

Procurement identifier (OCID): ocids-h6vhtk-037eee

Published 3 November 2022, 4:09pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

H M Revenue & Customs

Trinity Bridge House 2 Dearmans Place

Salford

M3 5BS

#### **Contact**

James Gadsby

#### **Email**

[james.gadsby@hmrc.gov.uk](mailto:james.gadsby@hmrc.gov.uk)

#### **Telephone**

+44 3000587701

**Country**

United Kingdom

**Region code**

UK - United Kingdom

**Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

<https://hmrc.gov.uk>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<http://hmrc.supplier-eu.ariba.com/ad/register/SSOActions?type=full>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<http://hmrc.supplier-eu.ariba.com/ad/register/SSOActions?type=full>

**I.4) Type of the contracting authority**

Ministry or any other national or federal authority

**I.5) Main activity**

General public services

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**Section II: Object**

## **II.1) Scope of the procurement**

### **II.1.1) Title**

Cyber Remediation Cyber Ops Delivery Partner

Reference number

SR1106927712

### **II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

### **II.1.3) Type of contract**

Services

### **II.1.4) Short description**

HMRC Chief Digital and Information Office (CDIO) is the internal department tasked with the provision of critical IT services, which enable billions of pounds of annual tax revenue, customer interfaces, and other UK tax operational systems.

The Enterprise Security Programme has secured investment for a three-year period which started April 2022. The investment for 2023/24 will contribute to HMRCs objectives by delivering enterprise-wide security improvements and support strategic planning and delivery activities (transformational, remedatory and enabling).

The Cyber Remediation and Cyber Operations Projects are 2 of 5 projects within the Enterprise Security Programme. Their objective is to deliver risk mitigation by remediating known vulnerabilities across our systems and services through the application of patches, configuration changes and encryption, additional access & session monitoring controls as well as strengthening networks/vulnerability assessment security controls/assurance and enhance HMRCs capability to mitigate, detect and respond to Cyber Security threats.

### **II.1.5) Estimated total value**

Value excluding VAT: £7,500,000

### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

Services in scope are a range of services that HMRC utilises and relies upon to deliver its duties to the UK public.

Also, significant Programme/Project Management type activities co-ordinating delivery management and assurance working with internal HMRC delivery groups and IT suppliers.

Key activities will cover the ordering and monitoring of work packages/delivery requests through from initiation to implementation, including handover of changes to the HMRC Service owner community .

This notice has been edited to remove sensitive information after publication.

### **II.2.5) Award criteria**

Quality criterion - Name: Technical Merit / Weighting: 60%

Quality criterion - Name: Social Value / Weighting: 10%

Price - Weighting: 30%

### **II.2.6) Estimated value**

Value excluding VAT: £7,500,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

3 April 2023

End date

31 March 2025

This contract is subject to renewal

No

## **II.2.10) Information about variants**

Variants will be accepted: No

## **II.2.11) Information about options**

Options: No

## **II.2.14) Additional information**

This procurement will be conducted by way of an eSourcing event using HMRC's SAP Ariba eSourcing Portal. Please ensure you are registered with the HMRC SAP Ariba eSourcing Portal to gain access to the procurement documentation when it is released which will contain full details of the requirement.

If you are not already registered, the registration link is: <http://hmrc.supplier-eu.ariba.com/ad/register/SSOActions?type=full>

As part of the registration process you will receive a system generated email asking you to activate your SAP Ariba supplier account by verifying your email address. Once you have completed the activation process you will receive a further email by return confirming the 'registration process is now complete' and providing you with 'your organisation's account ID' number. If an email response from HMRC is not received within one working day of your request, please re-contact [sapariba.hmrcsupport@hmrc.gov.uk](mailto:sapariba.hmrcsupport@hmrc.gov.uk) (after first checking your spam in-box) notifying non-receipt and confirming when your registration request was first made.

Once you have obtained 'your organization's account ID' number, please email [james.gadsby@hmrc.gov.uk](mailto:james.gadsby@hmrc.gov.uk) and copy in [e.procurement@hmrc.gov.uk](mailto:e.procurement@hmrc.gov.uk) and [sapariba.hmrcsupport@hmrc.gov.uk](mailto:sapariba.hmrcsupport@hmrc.gov.uk) with your account ID number. Once you have complied with the foregoing you will receive an e-mail confirming access to the procurement event once it is built. Further information about HMRC's procurement tool SAP Ariba, a Suppliers Guide and general information about supplying to HMRC is available on the HMRC website: [www.hmrc.gov.uk/about/supplying.htm](http://www.hmrc.gov.uk/about/supplying.htm) If you have already registered on SAP Ariba then you may also need to re-register on HMRC's SAP Ariba in order to be added to the event.

All clarification questions must be submitted via the SAP Ariba system messaging functionality and received by 17:00hrs 24/11/22.

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

5 December 2022

Local time

5:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 6 (from the date stated for receipt of tender)

#### **IV.2.7) Conditions for opening of tenders**

Date

5 December 2022

Local time

6:00pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.2) Information about electronic workflows**

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

HMRC Commercial Directorate

Trinity Bridge House 2 Dearmans Place

Salford

M3 5BS

Email

[james.gadsby@hmrc.gov.uk](mailto:james.gadsby@hmrc.gov.uk)

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+44 7815439810

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