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Contract

NAC/4314 - provision of a Supported Living Service (Supported Accommodation)

North Ayrshire Council

F21: Social and other specific services – public contracts

Contract award notice

Notice identifier: 2021/S 000-031131

Procurement identifier (OCID): ocds-h6vhtk-029df3

Published 14 December 2021, 4:34pm

Section I: Contracting authority

I.1) Name and addresses

North Ayrshire Council

Cunninghame House, Friars Croft

Irvine

KA12 8EE

Email

procurement@north-ayrshire.gov.uk

Country

United Kingdom

NUTS code

UKM93 - East Ayrshire and North Ayrshire mainland

Internet address(es)

Main address

<http://www.north-ayrshire.gov.uk>

Buyer's address

http://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00337

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

NAC/4314 - provision of a Supported Living Service (Supported Accommodation)

Reference number

NAC/4314

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

The Supported Accommodation projects which relate to the proposed tender are:

- Flatt Road, Largs (22 units:16 x 1 bed & 6 x 2 bed plus staff base). Anticipated Construction Completion: Summer 2021; and

- Caley Court, Stevenston (15 units: 12 x 1 bed & 3 x 2 bed plus staff base). Anticipated Construction Completion April 2022.

Eligibility criteria are that potential tenants have either a Learning Disability, Physical Disability or Mental Health difficulty.

The scope of the tender exercise to be undertaken is to appoint a Service Provider to each of the developments in Largs and Stevenston. This newly tendered provider would operate the staff base and provide support to all tenants.

Service Users will have access to onsite availability of support staff on a 24-hour basis; 7 days a week; 365(6) days a year for personal and non personal care on a planned and unplanned/emergency basis. This includes provision of sleeping/waking night services.

The Provider is commissioned to provide an allocated number of care and support hours per week for both sites. The allocation of hours is set out below:

Tendered Lot 1: Flatt Road, Largs – 844 Hours

Tendered Lot 2: Caley Court, Stevenston - 620 Hours

The provider will be required to utilise all commissioned hours to its best ability. These can be used through a mixture of enhanced service provision.

Lot 1 (Flatt Road, Largs) is anticipated to commence 27th September 2021 until 26th September 2024 with the option to extend by up to 72 months until 26th September 2030.

Lot 2 (Caley Court, Stevenston) is anticipated to commence 1st April 2022 until 31st March 2025 with the option to extend by up to 72 months until 31st March 2031.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £5,736,610

II.2) Description

II.2.1) Title

Caley Court Stevenston Supported Accommodation development

Lot No

2

II.2.2) Additional CPV code(s)

- 85311000 - Social work services with accommodation

II.2.3) Place of performance

NUTS codes

- UKM93 - East Ayrshire and North Ayrshire mainland

Main site or place of performance

Caley Court, Stevenston

II.2.4) Description of the procurement

The service will support Individuals to live as independently as possible, encouraging the

Individual to participate in their local community. The ethos of the service will be to enable an Individual to have as much control as possible over their own life while protecting them and others from unnecessary harm.

Core service delivery will include:-

- Support Planning. The Provider will consult, involve and include the Service User, Health and Social Care professionals, family and significant others, as appropriate, in all aspects of their support planning.
- Outcomes development and measurement. Service Users will have individualised outcomes to be met in innovative and flexible ways.
- Personal care: Direct assistance with or encouragement with tasks related to daily living and health care needs. For example, assistance with getting out of bed, washing and dressing.
- Housing support. For example, Assistance with maintaining cleanliness, adaptations, repairs, cooking safety, and the reporting of any faults to the appropriate department.
- Practical Support. For example, Informal day to day advice on personal hygiene and appearance; dispose of household waste; or support with SMART Technology.

It is anticipated that there are opportunities for efficiencies in the provision of sleeping/waking night services.

North Ayrshire Health and Social Care Partnership has committed to the Charter for Involvement and the provider will be required to evidence the embodiment of the Charter's twelve statements throughout all aspects of service delivery.

The approximate start date for this project is 1st April 2022.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Form of procedure

Open procedure

IV.1.10) Identification of the national rules applicable to the procedure

Information about national procedures is available at:

<http://www.gov.scot/Topics/Government/Procurement>

IV.1.11) Main features of the award procedure

This procurement is based on the most economically advantageous tender ("MEAT") on the basis of best price and quality ratio, where price is 10% and quality is 90%. Please see PCS-Tender for further information.

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-011566](#)

Section V. Award of contract

Lot No

2

Title

Caley Court Stevenston Supported Accommodation development

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

30 November 2021

V.2.2) Information about tenders

Number of tenders received: 10

Number of tenders received from SMEs: 3

Number of tenders received from tenderers from other EU Member States: 10

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 10

V.2.3) Name and address of the contractor

Key Housing Association

The Square, 70 Renton Street

Glasgow

G4 0HT

Telephone

+44 1413421890

Country

United Kingdom

NUTS code

- UKM82 - Glasgow City

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £5,736,610

Section VI. Complementary information

VI.3) Additional information

Community benefits are included in this requirement. For more information see:

<http://www.publiccontractsscotland.gov.uk/info/InfoCentre.aspx?ID=2361>

A summary of the expected community benefits has been provided as follows:

Community benefits will be requested on a minimum requirement basis for:

Employability and Training

Supply Chain Initiatives

Community and Education Initiatives

It is a requirement of this contract that bidders hold, or can commit to obtain prior to the commence of any subsequently awarded contract, the types and levels of insurance indicated below:

Employer's (Compulsory) Liability Insurance = 5,000,000 GBP

<http://www.hse.gov.uk/pubns/hse40.pdf>

Public Liability Insurance 10,000,000 GBP

(SC Ref:676637)

VI.4) Procedures for review

VI.4.1) Review body

Kilmarnock Sheriff Court

Sheriff Court House, St Marnock Street

Kilmarnock

KA1 1ED

Telephone

+44 1563550024

Country

United Kingdom

Internet address

<https://www.scotcourts.gov.uk/>