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Tender

## **Assistive Technology (AT) Support Services**

Business Energy and Industrial Strategy

F02: Contract notice

Notice identifier: 2022/S 000-031122

Procurement identifier (OCID): ocds-h6vhtk-0374b8

Published 3 November 2022, 3:25pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Business Energy and Industrial Strategy

1 Victoria Street

London

SW1H0ET

#### **Contact**

Adejumoke Adetunji

#### **Email**

[ddatprocurements@beis.gov.uk](mailto:ddatprocurements@beis.gov.uk)

#### **Country**

United Kingdom

#### **Region code**

UKI32 - Westminster

### **Justification for not providing organisation identifier**

Not on any register

### **Internet address(es)**

Main address

<https://beisgroup.ukp.app.jaggaer.com/>

### **I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

### **I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://beisgroup.ukp.app.jaggaer.com/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://beisgroup.ukp.app.jaggaer.com/>

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://beisgroup.ukp.app.jaggaer.com/>

### **I.4) Type of the contracting authority**

Ministry or any other national or federal authority

### **I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Assistive Technology (AT) Support Services

Reference number

PRJ\_628

#### **II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The Department for Business, Energy and Industrial Strategy (BEIS) has a legal obligation to ensure that reasonable adjustments are made to accommodate the needs of those with long term or temporary impairments or disabilities. It falls to BEIS Digital to ensure that Assistive Technology products and services are made available to meet any requirements needed to use ICT/digital solutions. Such requirements are usually identified through a formal, specialist workplace assessment.

The purpose of the tender is to source specialist external resource to support our current and new Assistive Technology users.

#### **II.1.5) Estimated total value**

Value excluding VAT: £400,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

#### **II.2.4) Description of the procurement**

The Department for Business, Energy and Industrial Strategy has a legal obligation to ensure that reasonable adjustments are made to accommodate the needs of those with long term or temporary impairments or disabilities. It falls to BEIS Digital to ensure that Assistive Technology products and services are made available to meet any requirements needed to

use ICT/digital solutions. Such requirements are usually identified through a formal, specialist workplace assessment.

Key objectives for this service are;

- Capturing AT requirements for new starters
- Managing new requests for AT software / hardware
- Managing complex issues relating to AT software or AT peripherals
- Promoting digital accessibility
- Consultation and assistance working with the AT user communities
- Managing development work with software vendors used by BEIS
- Working with BEIS Digital's technical resources
- Dedicated internal customer-facing point of contact
- Analysis of use of software applications
- Working with the BEIS Digital Assurance team to ensure AT standards form part of the project approval process
- Working with the Health, Safety & Wellbeing team

We held a pre-market engagement on Friday 21st October between 11am and 12:30pm via Microsoft Teams, the presentation will be published with the ITT pack via <https://beisgroup.ukp.app.jaggaer.com/>.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

**II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

24

This contract is subject to renewal

Yes

Description of renewals

Option for a 1 year renewal

**II.2.10) Information about variants**

Variants will be accepted: No

**II.2.11) Information about options**

Options: No

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2022/S 000-028558](#)

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

2 December 2022

Local time

4:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.7) Conditions for opening of tenders**

Date

31 March 2026

Local time

11:00pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: Yes

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Department for Business, Energy and Industrial Strategy

1 Victoria Street

LONDON

SW1H0ET

Country

United Kingdom