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Tender

Assistive Technology (AT) Support Services

Business Energy and Industrial Strategy

F02: Contract notice

Notice identifier: 2022/S 000-031122

Procurement identifier (OCID): ocds-h6vhtk-0374b8

Published 3 November 2022, 3:25pm

Section I: Contracting authority

I.1) Name and addresses

Business Energy and Industrial Strategy

1 Victoria Street

London

SW1H0ET

Contact

Adejumoke Adetunji

Email

ddatprocurements@beis.gov.uk

Country

United Kingdom

Region code

UKI32 - Westminster

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://beisgroup.ukp.app.jaggaer.com/>

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://beisgroup.ukp.app.jaggaer.com/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://beisgroup.ukp.app.jaggaer.com/>

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://beisgroup.ukp.app.jaggaer.com/>

I.4) Type of the contracting authority

Ministry or any other national or federal authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Assistive Technology (AT) Support Services

Reference number

PRJ_628

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

The Department for Business, Energy and Industrial Strategy (BEIS) has a legal obligation to ensure that reasonable adjustments are made to accommodate the needs of those with long term or temporary impairments or disabilities. It falls to BEIS Digital to ensure that Assistive Technology products and services are made available to meet any requirements needed to use ICT/digital solutions. Such requirements are usually identified through a formal, specialist workplace assessment.

The purpose of the tender is to source specialist external resource to support our current and new Assistive Technology users.

II.1.5) Estimated total value

Value excluding VAT: £400,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

The Department for Business, Energy and Industrial Strategy has a legal obligation to ensure that reasonable adjustments are made to accommodate the needs of those with long term or temporary impairments or disabilities. It falls to BEIS Digital to ensure that Assistive Technology products and services are made available to meet any requirements needed to

use ICT/digital solutions. Such requirements are usually identified through a formal, specialist workplace assessment.

Key objectives for this service are;

- Capturing AT requirements for new starters
- Managing new requests for AT software / hardware
- Managing complex issues relating to AT software or AT peripherals
- Promoting digital accessibility
- Consultation and assistance working with the AT user communities
- Managing development work with software vendors used by BEIS
- Working with BEIS Digital's technical resources
- Dedicated internal customer-facing point of contact
- Analysis of use of software applications
- Working with the BEIS Digital Assurance team to ensure AT standards form part of the project approval process
- Working with the Health, Safety & Wellbeing team

We held a pre-market engagement on Friday 21st October between 11am and 12:30pm via

Microsoft Teams, the presentation will be published with the ITT pack via <https://beisgroup.ukp.app.iaggaer.com/>.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

24

This contract is subject to renewal

Yes

Description of renewals

Option for a 1 year renewal

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-028558](#)

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

2 December 2022

Local time

4:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

31 March 2026

Local time

11:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: Yes

VI.4) Procedures for review

VI.4.1) Review body

Department for Business, Energy and Industrial Strategy

1 Victoria Street

LONDON

SW1H0ET

Country

United Kingdom