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Contract

## **Framework Agreement for the provision of Children and Families Supported Outreach**

London Borough of Redbridge

F03: Contract award notice

Notice identifier: 2024/S 000-031067

Procurement identifier (OCID): ocids-h6vhtk-0417f0

Published 27 September 2024, 4:55pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

London Borough of Redbridge

Lynton House , 255-259 High Road

Ilford

IG1 1NY

#### **Contact**

- Gemma Edwards

#### **Email**

[Gemma.Edwards@walthamforest.gov.uk](mailto:Gemma.Edwards@walthamforest.gov.uk)

#### **Telephone**

+44 7810501769

#### **Country**

United Kingdom

**Region code**

UKI53 - Redbridge and Waltham Forest

**Internet address(es)**

Main address

<http://www.redbridge.gov.uk/>

Buyer's address

<http://www.redbridge.gov.uk/>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Framework Agreement for the provision of Children and Families Supported Outreach

Reference number

DN699009

**II.1.2) Main CPV code**

- 85000000 - Health and social work services

**II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The Council of the London Borough of Redbridge (“the Authority”) sought Tenders from suitably experienced and qualified organisations for the Framework Agreement for the provision of Children and Families supported outreach services.

The service shall commence on 1st March 2024 and shall continue up to and including 29th

February 2028 (“the Contract Period”).

The Framework Agreement for the Provision of Supported Outreach Service will consist of the following:

Lot 1: Contact: Such as family support, befriending, advice and assistance

Lot 2: Provision of support around family contact visits for children known to Redbridge Children and Families Service.

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £4,400,000

### **II.2) Description**

#### **II.2.1) Title**

Lot No

1

#### **II.2.2) Additional CPV code(s)**

- 85300000 - Social work and related services

#### **II.2.3) Place of performance**

NUTS codes

- UKI53 - Redbridge and Waltham Forest

#### **II.2.4) Description of the procurement**

The Council of the London Borough of Redbridge (“the Authority”) sought Tenders from suitably experienced and qualified organisations for the Framework Agreement for the provision of Children and Families supported outreach services.

The service shall commence on 1st March 2024 and shall continue up to and including 29th

February 2028 (“the Contract Period”).

The Framework Agreement for the Provision of Supported Outreach Service will consist of the following:

Lot 1: Contact: Such as family support, befriending, advice and assistance

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 50

Price - Weighting: 50

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2) Description**

#### **II.2.1) Title**

Lot No

2

#### **II.2.2) Additional CPV code(s)**

- 85300000 - Social work and related services

### **II.2.3) Place of performance**

NUTS codes

- UKI53 - Redbridge and Waltham Forest

### **II.2.4) Description of the procurement**

The Council of the London Borough of Redbridge (“the Authority”) sought Tenders from suitably experienced and qualified organisations for the Framework Agreement for the provision of Children and Families supported outreach services.

The service shall commence on 1st March 2024 and shall continue up to and including 29th

February 2028 (“the Contract Period”).

The Framework Agreement for the Provision of Supported Outreach Service will consist of the following:

Lot 2: Provision of support around family contact visits for children known to Redbridge Children and Families Service.

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 50

Price - Weighting: 50

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2023/S 000-033508](#)

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## **Section V. Award of contract**

### **Lot No**

1

### **Title**

Contact – supervised or community-based contact

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

28 March 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 10

The contract has been awarded to a group of economic operators: Yes

**V.2.3) Name and address of the contractor**

Potton Kare Services

6-8 Southernhay

Essex

SS14 1EL

Country

United Kingdom

NUTS code

- UKI53 - Redbridge and Waltham Forest

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Reddo Care & Support

94a Roding Road

London

IG10 3EF

Country

United Kingdom

NUTS code

- UKI53 - Redbridge and Waltham Forest

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Vista Care Solutions

3-9 Balaam Street

London

E13 8EB

Country

United Kingdom

NUTS code

- UKI53 - Redbridge and Waltham Forest

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £2,200,000



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## **Section V. Award of contract**

### **Lot No**

2

### **Title**

Supported outreach for children and families

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

28 March 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 14

The contract has been awarded to a group of economic operators: Yes

#### **V.2.3) Name and address of the contractor**

Honey Crown Bee Limited

159 Fitzstephen Road, Dagenham

Essex

RM8 2YB

Country

United Kingdom

NUTS code

- UKI53 - Redbridge and Waltham Forest

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

H.O.P.E Superjobs Ltd

1 Cranbrook Road, 3rd Floor, Broadway Chambers Ilford

Essex

IG1 4DU

Country

United Kingdom

NUTS code

- UKI53 - Redbridge and Waltham Forest

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Kaedi Recruitment Agency Ltd

Unit 10 Dancastle Court 14 Arcadia Avenue

London

N3 2JU

Country

United Kingdom

NUTS code

- UKI53 - Redbridge and Waltham Forest

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Potton Kare Services

6-8 Southernhay, Basildon

Essex

SS14 1EL

Country

United Kingdom

NUTS code

- UKI53 - Redbridge and Waltham Forest

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Reddo Care & Support

94a Roding Road

London

IG10 3EF

Country

United Kingdom

NUTS code

- UKI53 - Redbridge and Waltham Forest

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Verity Group Limited

20-22 Wenlock Road

London

N1 7GU

Country

United Kingdom

NUTS code

- UKI53 - Redbridge and Waltham Forest

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Vista Care Solutions

3-9 Balaam Street

London

E13 8EB

Country

United Kingdom

NUTS code

- UKI53 - Redbridge and Waltham Forest

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Volunteering Matters

The Levy Centre 18-24 Lower Clapton Road

London

E5 0PD

Country

United Kingdom

NUTS code

- UKI53 - Redbridge and Waltham Forest

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £2,200,000

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court of England and Wales Royal Courts of Justice

London

WC2A 2LL

Country

United Kingdom