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Contract

Framework Agreement for the provision of Children and Families Supported Outreach

London Borough of Redbridge

F03: Contract award notice

Notice identifier: 2024/S 000-031067

Procurement identifier (OCID): ocids-h6vhtk-0417f0

Published 27 September 2024, 4:55pm

Section I: Contracting authority

I.1) Name and addresses

London Borough of Redbridge

Lynton House , 255-259 High Road

Ilford

IG1 1NY

Contact

- Gemma Edwards

Email

Gemma.Edwards@walthamforest.gov.uk

Telephone

+44 7810501769

Country

United Kingdom

Region code

UKI53 - Redbridge and Waltham Forest

Internet address(es)

Main address

<http://www.redbridge.gov.uk/>

Buyer's address

<http://www.redbridge.gov.uk/>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Framework Agreement for the provision of Children and Families Supported Outreach

Reference number

DN699009

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

The Council of the London Borough of Redbridge (“the Authority”) sought Tenders from suitably experienced and qualified organisations for the Framework Agreement for the provision of Children and Families supported outreach services.

The service shall commence on 1st March 2024 and shall continue up to and including 29th

February 2028 (“the Contract Period”).

The Framework Agreement for the Provision of Supported Outreach Service will consist of the following:

Lot 1: Contact: Such as family support, befriending, advice and assistance

Lot 2: Provision of support around family contact visits for children known to Redbridge Children and Families Service.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £4,400,000

II.2) Description

II.2.1) Title

Lot No

1

II.2.2) Additional CPV code(s)

- 85300000 - Social work and related services

II.2.3) Place of performance

NUTS codes

- UKI53 - Redbridge and Waltham Forest

II.2.4) Description of the procurement

The Council of the London Borough of Redbridge (“the Authority”) sought Tenders from suitably experienced and qualified organisations for the Framework Agreement for the provision of Children and Families supported outreach services.

The service shall commence on 1st March 2024 and shall continue up to and including 29th

February 2028 (“the Contract Period”).

The Framework Agreement for the Provision of Supported Outreach Service will consist of the following:

Lot 1: Contact: Such as family support, befriending, advice and assistance

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 50

Price - Weighting: 50

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot No

2

II.2.2) Additional CPV code(s)

- 85300000 - Social work and related services

II.2.3) Place of performance

NUTS codes

- UKI53 - Redbridge and Waltham Forest

II.2.4) Description of the procurement

The Council of the London Borough of Redbridge (“the Authority”) sought Tenders from suitably experienced and qualified organisations for the Framework Agreement for the provision of Children and Families supported outreach services.

The service shall commence on 1st March 2024 and shall continue up to and including 29th

February 2028 (“the Contract Period”).

The Framework Agreement for the Provision of Supported Outreach Service will consist of the following:

Lot 2: Provision of support around family contact visits for children known to Redbridge Children and Families Service.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 50

Price - Weighting: 50

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-033508](#)

Section V. Award of contract

Lot No

1

Title

Contact – supervised or community-based contact

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

28 March 2024

V.2.2) Information about tenders

Number of tenders received: 10

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Potton Kare Services

6-8 Southernhay

Essex

SS14 1EL

Country

United Kingdom

NUTS code

- UKI53 - Redbridge and Waltham Forest

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Reddo Care & Support

94a Roding Road

London

IG10 3EF

Country

United Kingdom

NUTS code

- UKI53 - Redbridge and Waltham Forest

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Vista Care Solutions

3-9 Balaam Street

London

E13 8EB

Country

United Kingdom

NUTS code

- UKI53 - Redbridge and Waltham Forest

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £2,200,000

Section V. Award of contract

Lot No

2

Title

Supported outreach for children and families

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

28 March 2024

V.2.2) Information about tenders

Number of tenders received: 14

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Honey Crown Bee Limited

159 Fitzstephen Road, Dagenham

Essex

RM8 2YB

Country

United Kingdom

NUTS code

- UKI53 - Redbridge and Waltham Forest

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

H.O.P.E Superjobs Ltd

1 Cranbrook Road, 3rd Floor, Broadway Chambers Ilford

Essex

IG1 4DU

Country

United Kingdom

NUTS code

- UKI53 - Redbridge and Waltham Forest

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Kaedi Recruitment Agency Ltd

Unit 10 Dancastle Court 14 Arcadia Avenue

London

N3 2JU

Country

United Kingdom

NUTS code

- UKI53 - Redbridge and Waltham Forest

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Potton Kare Services

6-8 Southernhay, Basildon

Essex

SS14 1EL

Country

United Kingdom

NUTS code

- UKI53 - Redbridge and Waltham Forest

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Reddo Care & Support

94a Roding Road

London

IG10 3EF

Country

United Kingdom

NUTS code

- UKI53 - Redbridge and Waltham Forest

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Verity Group Limited

20-22 Wenlock Road

London

N1 7GU

Country

United Kingdom

NUTS code

- UKI53 - Redbridge and Waltham Forest

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Vista Care Solutions

3-9 Balaam Street

London

E13 8EB

Country

United Kingdom

NUTS code

- UKI53 - Redbridge and Waltham Forest

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Volunteering Matters

The Levy Centre 18-24 Lower Clapton Road

London

E5 0PD

Country

United Kingdom

NUTS code

- UKI53 - Redbridge and Waltham Forest

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £2,200,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

High Court of England and Wales Royal Courts of Justice

London

WC2A 2LL

Country

United Kingdom