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Contract

Secure Mental Health Transport Services

NHS Hampshire and Isle of Wight Integrated Care Board

F03: Contract award notice

Notice identifier: 2024/S 000-031049

Procurement identifier (OCID): ocds-h6vhtk-0468f4

Published 27 September 2024, 4:13pm

Section I: Contracting authority

I.1) Name and addresses

NHS Hampshire and Isle of Wight Integrated Care Board

Eastleigh

Contact

Emily Harwood

Email

Emily.Harwood@soeprocurement.nhs.uk

Country

United Kingdom

Region code

UKJ3 - Hampshire and Isle of Wight

NHS Organisation Data Service

QRL

Internet address(es)

Main address

<https://www.hantsiow.icb.nhs.uk/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Secure Mental Health Transport Services

Reference number

F16241

II.1.2) Main CPV code

- 85143000 - Ambulance services

II.1.3) Type of contract

Services

II.1.4) Short description

NHS Hampshire and Isle of Wight Integrated Care Board are intending to award a contract

for Secure Mental Health Transport Services to Secure 24 (Trading as Definitive PSA Ltd) for a period of 3 years from 1st February 2025 to 21st January 2028, with the option to extend for a further 2 years to 31st January 2030.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £10,500,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKJ3 - Hampshire and Isle of Wight

II.2.4) Description of the procurement

NHS Hampshire and Isle of Wight Integrated Care Board are intention to award a contract for Secure Mental Health Transport Services. The service will provide safe and effective secure transport for individuals with mental health needs (under

various sections of the Mental Health Act 1983), and a support and observation (sitting) staff service for patients during detention or stay in a Place of Safety or acute hospital

emergency department (ED) under this legal framework - namely Section 136 of the Mental Health Act. This service will not include transport of individuals with mental health needs

where secure transport is not required as this is provided by existing patient transport service provisions.

To ensure effective and timely responses the service shall provide a single point of contact number for police officers and mental health professionals to call to arrange transport to the nearest appropriate Place of Safety (PoS) or other location as requested.

The service will operate in an area of Hampshire and Isle of Wight Integrated Care Board (ICB) which covers the places of North and Mid Hampshire, South West Hampshire, South East Hampshire, Southampton, Portsmouth and Isle of Wight. The population for the ICB is

1.9 million. The service will operate in and out of Hampshire.

The ICB are intending to award the contract for 3 years from 1st February 2025 to 21st January 2028, with the option to extend for a further 2 years to 31st January 2030.

This notice is an intention to award a contract under the competitive process (Provider Selection Regime - PSR).

The lifetime value of the award is £10,285,171 excluding VAT.

This is an existing service which has been retendered, via the competitive process under PSR. The ICB intends to award the service to a new provider, Secure 24 (Trading as Definitive PSA ltd).

II.2.5) Award criteria

Quality criterion - Name: Social Value / Weighting: 10

Quality criterion - Name: Quality and Innovation / Weighting: 52

Quality criterion - Name: Integration and Collaboration / Weighting: 10

Quality criterion - Name: Improving access, reducing health inequalities and facilitating choice / Weighting: 8

Price - Weighting: 20

II.2.11) Information about options

Options: Yes

Description of options

The ICB are seeking to award a contract for 3 years from 1st February 2025 to 21st January 2028, with the option to extend for a further 2 years to 31st January 2030.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-015879](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

24 September 2024

V.2.2) Information about tenders

Number of tenders received: 9

Number of tenders received by electronic means: 9

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Definitive PSA Ltd

East Grinstead

Country

United Kingdom

NUTS code

- UKJ2 - Surrey, East and West Sussex

Companies House

05989881

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £10,285,171

Total value of the contract/lot: £10,285,171

Section VI. Complementary information

VI.3) Additional information

This is a Provider Selection Regime (PSR) intention to award notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award. The standstill period begins on the day after the publication of this notice. Representations by providers must be made to the relevant authority by midnight on Wednesday 9th October 2024. This contract has not yet formally been awarded; this notice serves as an intention to award a contract under the competitive process of the PSR.

Please send any written representations to:- Keith.Myhill@soeprocurement.nhs.uk

The award was ratified by attendees of the following HIOW ICB Committees:-

- HIOW ICB Procurement Group - 10th September 2024
- HIOW Executive Committee - 24th September 2024

All members of the project group were required to complete conflict of interest forms, and no conflicts of interest were declared. No conflicts of interest were declared as part of the decision making groups listed above.

The key criteria were weighted as detailed in this notice. The successful provider met the basic criteria and received the highest score following evaluation of the key criteria, including value.

VI.4) Procedures for review

VI.4.1) Review body

NHS England

London

Country

United Kingdom