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Tender

THE SUPPLY OF ENHANCED HOSTEL PROVISION

Medway Council

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-031043

Procurement identifier (OCID): ocids-h6vhtk-054591

Published 9 June 2025, 4:09pm

Scope

Description

The service will accept referrals from the Rough Sleeper Initiative Team via Medway Councils referral system (Humme) and meet with clients before they move into the accommodation to discuss expectations. It will assist with all aspects of setting up the client's tenancy and provide flexible support, which may include working outside of regular office hours to better meet the clients' needs. The service will advocate for clients, ensuring they are connected to local support services and accompanying them to appointments when necessary.

To ensure the highest standards of service delivery, the following quality requirements must be met:

Technology: the service must utilise up-to date technology for case management. This includes secure database for client's information, mobile devices for staff to ensure accessibility.

Training: Staff must have relevant training and experience in working with complex clients that may not be seen as willing to engage in support.

Out of Hours Provision: The service must include a reliable out- of- hours support system to address emergencies and provide continuous support.

Total value (estimated)

- £42,300 including VAT

Below the relevant threshold

Contract dates (estimated)

- 1 July 2025 to 1 July 2026
- 1 year, 1 day

Main procurement category

Services

CPV classifications

- 85000000 - Health and social work services

Submission**Deadline for requests to participate**

23 June 2025, 12:00pm

Submission address and any special instructions

<https://procontract.due-north.com/Opportunities>

Tenders may be submitted electronically

Yes

Award criteria

55% Quality and 45% Cost

Procedure

Procedure type

Below threshold - open competition

Contracting authority

Medway Council

- Public Procurement Organisation Number: PWYH-3898-LDQR

Medway Council, Gun Wharf, Dock Road

Chatham

ME4 4TR

United Kingdom

Contact name: Mr Vinnie Webb

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Region: UKJ41 - Medway

Organisation type: Public authority - sub-central government