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Tender

## **Lender Process Optimisation and Anti-fraud Support**

FAIR4ALL FINANCE LIMITED

F02: Contract notice

Notice identifier: 2021/S 000-031017

Procurement identifier (OCID): ocds-h6vhtk-0300a0

Published 13 December 2021, 5:44pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

FAIR4ALL FINANCE LIMITED

2nd Floor 28 Commercial Street

London

E16LS

#### **Contact**

Gary Stephens

#### **Email**

[procurement@fair4allfinance.org.uk](mailto:procurement@fair4allfinance.org.uk)

#### **Telephone**

+44 7940519544

#### **Country**

United Kingdom

**NUTS code**

UKI42 - Tower Hamlets

**Internet address(es)**

Main address

[www.fair4allfinance.org.uk](http://www.fair4allfinance.org.uk)

Buyer's address

<https://fair4allfinance.org.uk/invitations-to-tender/>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://fair4allfinance.org.uk/invitations-to-tender/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Economic and financial affairs

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Lender Process Optimisation and Anti-fraud Support

#### **II.1.2) Main CPV code**

- 79212400 - Fraud audit services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Fair4All Finance is seeking a provider to deliver anti-fraud product design and delivery support and lender process optimisation support.

Fair4All Finance is procuring anti-fraud and lender optimisation support services to enable us to appoint a partner(s) who can work with the personal lenders we invest in or appoint to deliver products or services on our behalf on an ad hoc basis and with an initial requirement focussed on a specific product pilot.

We welcome tenders covering both aspects of this work, but responses for a single element (anti-fraud or optimisation) will also be accepted.

Our requirement for this work arises out of our remit to improve the access to appropriate and affordable credit and related financial resilience products for people in vulnerable circumstances in England, and where we are working with the Devolved Administrations, across the UK.

Typically we work with lenders by making an investment (debt, equity or grant) into their operation to help them to grow and to serve more borrowers. We also develop and pilot new products and services. In both contexts we sometimes see the need to support lenders improve their operations or to enhance their approach to anti-fraud measures in their business.

Our immediate requirement for support relates to the pilot of a No Interest Loan Scheme (NILS) which we commenced a market engagement on targeting feedback from potential lenders, co-funders and referral partners in September 2021, ahead of formally procuring this scheme from 1 December 2021 with lending commencing in approximately

September 2022 across six locations in England (three); Wales, Northern Ireland and Scotland.

NILS product development is already underway and we have a small scale proof of concept (PoC) also commencing delivery in December 2021 / January 2022.

#### **II.1.5) Estimated total value**

Value excluding VAT: £181,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

#### **II.2.4) Description of the procurement**

See tender documents

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

Annually dependent on requirements, detailed in the procurement documents.

#### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: Yes

Description of options

Any extension(s) will depend on the success of the NILS project. See the tender documents for further information.

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

21 January 2022

Local time

5:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 3 (from the date stated for receipt of tender)

#### **IV.2.7) Conditions for opening of tenders**

Date

24 January 2022

Local time

9:00am

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Fair4All Finance Limited

London

Country

United Kingdom