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Tender

Lender Process Optimisation and Anti-fraud Support

FAIR4ALL FINANCE LIMITED

F02: Contract notice

Notice identifier: 2021/S 000-031017

Procurement identifier (OCID): ocds-h6vhtk-0300a0

Published 13 December 2021, 5:44pm

Section I: Contracting authority

I.1) Name and addresses

FAIR4ALL FINANCE LIMITED

2nd Floor 28 Commercial Street

London

E16LS

Contact

Gary Stephens

Email

procurement@fair4allfinance.org.uk

Telephone

+44 7940519544

Country

United Kingdom

NUTS code

UKI42 - Tower Hamlets

Internet address(es)

Main address

<http://www.fair4allfinance.org.uk>

Buyer's address

<https://fair4allfinance.org.uk/invitations-to-tender/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://fair4allfinance.org.uk/invitations-to-tender/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Economic and financial affairs

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Lender Process Optimisation and Anti-fraud Support

II.1.2) Main CPV code

- 79212400 - Fraud audit services

II.1.3) Type of contract

Services

II.1.4) Short description

Fair4All Finance is seeking a provider to deliver anti-fraud product design and delivery support and lender process optimisation support.

Fair4All Finance is procuring anti-fraud and lender optimisation support services to enable us to appoint a partner(s) who can work with the personal lenders we invest in or appoint to deliver products or services on our behalf on an ad hoc basis and with an initial requirement focussed on a specific product pilot.

We welcome tenders covering both aspects of this work, but responses for a single element (anti-fraud or optimisation) will also be accepted.

Our requirement for this work arises out of our remit to improve the access to appropriate and affordable credit and related financial resilience products for people in vulnerable circumstances in England, and where we are working with the Devolved Administrations, across the UK.

Typically we work with lenders by making an investment (debt, equity or grant) into their operation to help them to grow and to serve more borrowers. We also develop and pilot new products and services. In both contexts we sometimes see the need to support lenders improve their operations or to enhance their approach to anti-fraud measures in their business.

Our immediate requirement for support relates to the pilot of a No Interest Loan Scheme (NILS) which we commenced a market engagement on targeting feedback from potential lenders, co-funders and referral partners in September 2021, ahead of formally procuring this scheme from 1 December 2021 with lending commencing in approximately

September 2022 across six locations in England (three); Wales, Northern Ireland and Scotland.

NILS product development is already underway and we have a small scale proof of concept (PoC) also commencing delivery in December 2021 / January 2022.

II.1.5) Estimated total value

Value excluding VAT: £181,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

See tender documents

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

Annually dependent on requirements, detailed in the procurement documents.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

Any extension(s) will depend on the success of the NILS project. See the tender documents for further information.

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

21 January 2022

Local time

5:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 3 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

24 January 2022

Local time

9:00am

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

Fair4All Finance Limited

London

Country

United Kingdom