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Award

Audit+ Training and Support

Digital Health & Care Wales

UK5: Transparency notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-031015

Procurement identifier (OCID): ocds-h6vhtk-05457a

Published 9 June 2025, 3:32pm

Scope

Reference

P1009

Description

Audit+ solution training and support for GP Practices

Contract 1

Supplier

- [Insight Solutions IT Services Ltd](#)

Contract value

- £90,000 excluding VAT
- £108,000 including VAT

Above the relevant threshold

Earliest date the contract will be signed

16 June 2025

Contract dates (estimated)

- 17 June 2025 to 16 June 2026
- 1 year

Main procurement category

Services

Options

The right to additional purchases while the contract is valid.

Optional Requirement

60 additional days @ £500/day (exc VAT) may be called off throughout the duration of the contract subject to available funds.

£30,000 (exc VAT)

£36,000 (inc VAT)

(no obligation to call off additional days)

CPV classifications

- 72000000 - IT services: consulting, software development, Internet and support

Contract locations

- UK - United Kingdom

Other information

Description of risks to contract performance

General Practices in Wales require the Audit+ training and support to ensure that they can meet their GMS contract reporting requirements and year-end submissions.

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Direct award

Direct award justification

Additional or repeat goods, services or works - extension or partial replacement

The provider of this service/training and support of the Audit+ solution has been delivering since 2007. Over this time the provider has developed detailed and inherent knowledge of Audit+ solution that has been deployed in Wales.

Supplier

Insight Solutions IT Services Ltd

- Public Procurement Organisation Number: PNQX-4647-BBZL

Top Floor, Clarendon House, 14 St. Andrews Street, Droitwich, Worcestershire

England

WR9 8DY

United Kingdom

Email: fiona@insightsol.co.uk

Region: UKG12 - Worcestershire

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1

Contracting authority

Digital Health & Care Wales

- Public Procurement Organisation Number: PHXM-8593-WBPZ

Ty Glan-yr-Afon

Cardiff

CF11 9AD

United Kingdom

Contact name: Allison Roblin

Telephone: +442920500500

Email: allison.roblin1@wales.nhs.uk

Region: UKL22 - Cardiff and Vale of Glamorgan

Organisation type: Public authority - central government

Devolved regulations that apply: Wales