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Contract

## **HR Engagement Strategy & Survey Platform**

UNIVERSITY OF SALFORD(THE)

F03: Contract award notice

Notice identifier: 2023/S 000-031007

Procurement identifier (OCID): ocds-h6vhtk-03e324

Published 20 October 2023, 11:49am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

UNIVERSITY OF SALFORD(THE)

University of Salford

SALFORD

M54WT

#### **Email**

[O.H.Ward@salford.ac.uk](mailto:O.H.Ward@salford.ac.uk)

#### **Country**

United Kingdom

#### **Region code**

UKD3 - Greater Manchester

#### **Companies House**

RC000666

**Internet address(es)**

Main address

<https://www.salford.ac.uk/>

Buyer's address

<https://in-tendhost.co.uk/salford.aspx/Home>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Education

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

HR Engagement Strategy & Survey Platform

Reference number

UoS/OW/22/23/QTR4/HR Engagement Strategy & Survey Platform

#### **II.1.2) Main CPV code**

- 79311100 - Survey design services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The University has committed to procuring a Staff Survey tool and expert support to carry out an all-Colleague survey every 2 years and an interim pulse survey in the interval years. This contract will cover a period of 6 years with 3 complete cycles of full and interim surveys. This commitment is part of our University People Plan and ongoing engagement strategy, helping us to measure, track and benchmark our colleague engagement levels over time and understand the colleague experience compared to the rest of the Higher Education sector This will also be a key tool for us to understand the impact of various aspects of the People Plan on the culture and working environment for all colleagues, including our EDI Strategy and other strategic initiatives.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £180,300

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKD - North West (England)

#### **II.2.4) Description of the procurement**

The University has committed to procuring a Staff Survey tool and expert support to carry out an all-Colleague survey every 2 years and an interim pulse survey in the interval years. This contract will cover a period of 6 years with 3 complete cycles of full and interim surveys. This commitment is part of our University People Plan and ongoing engagement strategy, helping us to measure, track and benchmark our colleague engagement levels over time and understand the colleague experience compared to the rest of the Higher Education sector. This will also be a key tool for us to understand the impact of various aspects of the People Plan on the culture and working environment for all colleagues, including our EDI Strategy and other strategic initiatives.

#### **II.2.5) Award criteria**

Quality criterion - Name: Expertise and Experience / Weighting: 25

Quality criterion - Name: Approach and Methodology / Weighting: 30

Quality criterion - Name: Technical Solution & Features / Weighting: 30

Price - Weighting: 15

#### **II.2.11) Information about options**

Options: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2023/S 000-020707](#)

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## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

11 October 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 11

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

People Insight

London

EC1A 2BN

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

52249597

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £222,000

Total value of the contract/lot: £180,300

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

University of Salford

Salford

M5 4WT

Country

United Kingdom