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Award

## **Adestra Renewal**

Jisc

F15: Voluntary ex ante transparency notice

Notice identifier: 2024/S 000-031001

Procurement identifier (OCID): ocds-h6vhtk-04a3a6

Published 27 September 2024, 1:49pm

### **Section I: Contracting authority/entity**

#### **I.1) Name and addresses**

Jisc

4 Portwall Lane

Bristol

BS1 6NB

#### **Contact**

Tugce Zobu

#### **Email**

[procurement@jisc.ac.uk](mailto:procurement@jisc.ac.uk)

#### **Country**

United Kingdom

#### **Region code**

UK - United Kingdom

**National registration number**

05747339

**Internet address(es)**

Main address

<https://www.jisc.ac.uk>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Education

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Aestra Renewal

Reference number

Proc2669

**II.1.2) Main CPV code**

- 80000000 - Education and training services

**II.1.3) Type of contract**

Services

**II.1.4) Short description**

Jisc seeks to enter into a contract with Aestra Upland Software. The Aestra email system is integrated with bespoke software throughout Jisc's multiple products and

services, providing an automated email service and high level of data security.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £300,372

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 80000000 - Education and training services

#### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

#### **II.2.4) Description of the procurement**

Jisc seeks to enter into a contract with Adestra Upland Software. The Adestra email system is integrated with bespoke software throughout Jisc's multiple products and services, providing an automated email service and high level of data security.

#### **II.2.5) Award criteria**

Price

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## Section IV. Procedure

### IV.1) Description

#### IV.1.1) Type of procedure

Negotiated without a prior call for competition

- The works, supplies or services can be provided only by a particular economic operator for the following reason:
  - absence of competition for technical reasons

Explanation:

Competition is absent for technical reasons. Therefore, Jisc is clear that the arrangement falls within the protection of exclusive rights, including intellectual property rights, contained within Regulation 32 (2) (b) (ii) of the Public Contracts Regulations 2015, permitting Jisc to enter into the direct award.?

- A re-engineering of these integrations would require an investment which would outweigh the value of a replacement service. Re-engineering would have to take place over an extensive period and could lead to interruptions in service, decreased capacity of staff – through extensive re-training programme, and possible data loss or higher risks to data security. Undertaking these activities would mean that other core projects for the business such as CRM alignment would also suffer.-

#### IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

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## Section V. Award of contract/concession

### Contract No

1

### Title

Aestra Upland Software Renewal

A contract/lot is awarded: Yes

## **V.2) Award of contract/concession**

### **V.2.1) Date of conclusion of the contract**

25 September 2024

### **V.2.2) Information about tenders**

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor/concessionaire**

Adestra Upland Software

16 Great Queen Street, Covent Garden

London

WC2B 5AH

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor/concessionaire is an SME

No

### **V.2.4) Information on value of contract/lot/concession (excluding VAT)**

Total value of the contract/lot/concession: £300,372

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## **Section VI. Complementary information**

### **VI.3) Additional information**

Jisc will incorporate a standstill period at the point information on the award of the contract is communicated to suppliers. This notification provides information on the award decision. The standstill period, which will be for a minimum of 10 calendar days, provides time for suppliers to challenge the award decision before the contract is entered into. The Public Contracts Regulations 2015 article 91 provides for aggrieved parties who have been harmed or are at risk of harm by a breach of the rules to take action in the High Court (England, Wales and Northern Ireland).?

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Jisc

4 Portwall Lane

Bristol

BS1 6NA

Email

[procurement@jisc.ac.uk](mailto:procurement@jisc.ac.uk)

Country

United Kingdom