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Contract

## **PHE\_Corporate\_ICT\_Unified Experience Management System (SaaS) via G-Cloud**

Secretary of State for Health and Social Care acting as part of the Crown through UK Health Security Agency

F20: Modification notice

Notice identifier: 2021/S 000-030987

Procurement identifier (OCID): ocds-h6vhtk-030082

Published 13 December 2021, 4:01pm

### **Section I: Contracting authority/entity**

#### **I.1) Name and addresses**

Secretary of State for Health and Social Care acting as part of the Crown through UK Health Security Agency

Nobel House, 17 Smith Square

London

SW1P 3JR

#### **Contact**

Procurement Operations

#### **Email**

[Procurement.Operations@dhsc.gov.uk](mailto:Procurement.Operations@dhsc.gov.uk)

#### **Country**

United Kingdom

**NUTS code**

UKI32 - Westminster

**Internet address(es)**

Main address

<https://www.gov.uk/government/organisations/uk-health-security-agency>

Buyer's address

<https://www.gov.uk/government/organisations/uk-health-security-agency>

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**Section II: Object****II.1) Scope of the procurement****II.1.1) Title**

PHE\_Corporate\_ICT\_Unified Experience Management System (SaaS) via G-Cloud

Reference number

C50967

**II.1.2) Main CPV code**

- 48218000 - License management software package

**II.1.3) Type of contract**

Supplies

**II.2) Description****II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

UKI32

#### **II.2.4) Description of the procurement at the time of conclusion of the contract:**

Provision of a new reporting application that meets user needs and business needs for UK HSA - Variation No.2

#### **II.2.7) Duration of the contract, framework agreement, dynamic purchasing system or concession**

Start date

18 January 2021

End date

17 January 2022

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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### **Section IV. Procedure**

#### **IV.2) Administrative information**

##### **IV.2.1) Contract award notice concerning this contract**

Notice number: [2020/S 045-107620](#)

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### **Section V. Award of contract/concession**

#### **Contract No**

C50967

#### **Title**

PHE\_Corporate\_ICT\_Unified Experience Management System (SaaS) via G-Cloud

#### **V.2) Award of contract/concession**

##### **V.2.1) Date of conclusion of the contract/concession award decision:**

19 January 2021

**V.2.2) Information about tenders**

The contract/concession has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor/concessionaire**

Medallia Ltd

80 cheapside, EC2V 6EE

London

EC2V 6EE

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

07982374

The contractor/concessionaire is an SME

No

**V.2.4) Information on value of the contract/lot/concession (at the time of conclusion of the contract;excluding VAT)**

Total value of the procurement: £180,000

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## **Section VI. Complementary information**

### **VI.3) Additional information**

Provision of a new reporting application that meets user needs and business needs for UK HSA - Variation No.2

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

The High Court

Strand

London

WC2A 2LL

Email

[generaloffice@administrativecourtoffice.justice.gov.uk](mailto:generaloffice@administrativecourtoffice.justice.gov.uk)

Country

United Kingdom

Internet address

<https://www.gov.uk/courts-tribunals>

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## **Section VII: Modifications to the contract/concession**

### **VII.1) Description of the procurement after the modifications**

#### **VII.1.1) Main CPV code**

- 48218000 - License management software package

#### **VII.1.2) Additional CPV code(s)**

- 48218000 - License management software package

#### **VII.1.3) Place of performance**

NUTS code

- UK - United Kingdom

Main site or place of performance

UK

**VII.1.4) Description of the procurement:**

Supplier to provide the Customer continuity of managed services to support the ongoing staff survey for the UK HAS transition - Variation No. 002

**VII.1.5) Duration of the contract, framework agreement, dynamic purchasing system or concession**

Start date

18 January 2021

End date

17 January 2022

**VII.1.6) Information on value of the contract/lot/concession (excluding VAT)**

Total value of the contract/lot/concession:

£270,000

**VII.1.7) Name and address of the contractor/concessionaire**

Medallia Ltd

80 cheapside, EC2V 6EE

London

EC2V 6EE

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

07982374

The contractor/concessionaire is an SME

No

## **VII.2) Information about modifications**

### **VII.2.1) Description of the modifications**

Nature and extent of the modifications (with indication of possible earlier changes to the contract):

The Call-Off Contract value has been increased to a maximum of £270,000 ex VAT which will enable the Supplier to provide the Customer continuity of managed services to support the ongoing staff survey for the UKHSA transition.

### **VII.2.2) Reasons for modification**

Need for additional works, services or supplies by the original contractor/concessionaire.

Description of the economic or technical reasons and the inconvenience or duplication of cost preventing a change of contractor:

Supplier to provide the Customer continuity of managed services to support the ongoing staff survey for the UK HAS transition.

### **VII.2.3) Increase in price**

Updated total contract value before the modifications (taking into account possible earlier contract modifications, price adaptations and average inflation)

Value excluding VAT: £180,000

Total contract value after the modifications

Value excluding VAT: £270,000