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Contract

PHE_Corporate_ICT_Unified Experience Management System (SaaS) via G-Cloud

Secretary of State for Health and Social Care acting as part of the Crown through UK Health Security Agency

F20: Modification notice

Notice identifier: 2021/S 000-030987

Procurement identifier (OCID): ocds-h6vhtk-030082

Published 13 December 2021, 4:01pm

Section I: Contracting authority/entity

I.1) Name and addresses

Secretary of State for Health and Social Care acting as part of the Crown through UK Health Security Agency

Nobel House, 17 Smith Square

London

SW1P 3JR

Contact

Procurement Operations

Email

Procurement.Operations@dhsc.gov.uk

Country

United Kingdom

NUTS code

UKI32 - Westminster

Internet address(es)

Main address

<https://www.gov.uk/government/organisations/uk-health-security-agency>

Buyer's address

<https://www.gov.uk/government/organisations/uk-health-security-agency>

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

PHE_Corporate_ICT_Unified Experience Management System (SaaS) via G-Cloud

Reference number

C50967

II.1.2) Main CPV code

- 48218000 - License management software package

II.1.3) Type of contract

Supplies

II.2) Description

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

UKI32

II.2.4) Description of the procurement at the time of conclusion of the contract:

Provision of a new reporting application that meets user needs and business needs for UK HSA - Variation No.2

II.2.7) Duration of the contract, framework agreement, dynamic purchasing system or concession

Start date

18 January 2021

End date

17 January 2022

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.2) Administrative information

IV.2.1) Contract award notice concerning this contract

Notice number: [2020/S 045-107620](#)

Section V. Award of contract/concession

Contract No

C50967

Title

PHE_Corporate_ICT_Unified Experience Management System (SaaS) via G-Cloud

V.2) Award of contract/concession

V.2.1) Date of conclusion of the contract/concession award decision:

19 January 2021

V.2.2) Information about tenders

The contract/concession has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor/concessionaire

Medallia Ltd

80 cheapside, EC2V 6EE

London

EC2V 6EE

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

07982374

The contractor/concessionaire is an SME

No

V.2.4) Information on value of the contract/lot/concession (at the time of conclusion of the contract;excluding VAT)

Total value of the procurement: £180,000

Section VI. Complementary information

VI.3) Additional information

Provision of a new reporting application that meets user needs and business needs for UK HSA - Variation No.2

VI.4) Procedures for review

VI.4.1) Review body

The High Court

Strand

London

WC2A 2LL

Email

generaloffice@administrativecourtoffice.justice.gov.uk

Country

United Kingdom

Internet address

<https://www.gov.uk/courts-tribunals>

Section VII: Modifications to the contract/concession

VII.1) Description of the procurement after the modifications

VII.1.1) Main CPV code

- 48218000 - License management software package

VII.1.2) Additional CPV code(s)

- 48218000 - License management software package

VII.1.3) Place of performance

NUTS code

- UK - United Kingdom

Main site or place of performance

UK

VII.1.4) Description of the procurement:

Supplier to provide the Customer continuity of managed services to support the ongoing staff survey for the UK HAS transition - Variation No. 002

VII.1.5) Duration of the contract, framework agreement, dynamic purchasing system or concession

Start date

18 January 2021

End date

17 January 2022

VII.1.6) Information on value of the contract/lot/concession (excluding VAT)

Total value of the contract/lot/concession:

£270,000

VII.1.7) Name and address of the contractor/concessionaire

Medallia Ltd

80 cheapside, EC2V 6EE

London

EC2V 6EE

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

07982374

The contractor/concessionaire is an SME

No

VII.2) Information about modifications

VII.2.1) Description of the modifications

Nature and extent of the modifications (with indication of possible earlier changes to the contract):

The Call-Off Contract value has been increased to a maximum of £270,000 ex VAT which will enable the Supplier to provide the Customer continuity of managed services to support the ongoing staff survey for the UKHSA transition.

VII.2.2) Reasons for modification

Need for additional works, services or supplies by the original contractor/concessionaire.

Description of the economic or technical reasons and the inconvenience or duplication of cost preventing a change of contractor:

Supplier to provide the Customer continuity of managed services to support the ongoing staff survey for the UK HAS transition.

VII.2.3) Increase in price

Updated total contract value before the modifications (taking into account possible earlier contract modifications, price adaptations and average inflation)

Value excluding VAT: £180,000

Total contract value after the modifications

Value excluding VAT: £270,000