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Tender

23052 For the provision of a Full Utility billing platform and services for Swaffham Prior Heating Network

Cambridgeshire County Council

F02: Contract notice

Notice identifier: 2024/S 000-030960

Procurement identifier (OCID): ocds-h6vhtk-04a389

Published 27 September 2024, 12:05pm

Section I: Contracting authority

I.1) Name and addresses

Cambridgeshire County Council

New Shire Hall, Alconbury Weald

Huntingdon

PE28 4YE

Contact

Procurement & Commercial

Email

procurementandcommercial@cambridgeshire.gov.uk

Telephone

+44 7468859827

Country

United Kingdom

Region code

UKH12 - Cambridgeshire CC

Internet address(es)

Main address

<https://www.cambridgeshire.gov.uk/>

Buyer's address

<https://www.cambridgeshire.gov.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com/Advert/Index?advertId=ab23bfc1-98c9-ee11-8127-005056b64545>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com/Advert/Index?advertId=ab23bfc1-98c9-ee11-8127-005056b64545>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

23052 For the provision of a Full Utility billing platform and services for Swaffham Prior Heating Network

Reference number

DN710860

II.1.2) Main CPV code

- 71314000 - Energy and related services

II.1.3) Type of contract

Services

II.1.4) Short description

Cambridgeshire County Council is looking for a provider that can offer a comprehensive billing platform and customer services to support the functioning and operation of its flagship Swaffham Prior heating Network.

Bidders will need to be accredited with Heat Trust rules now under Ofgem.

Contract term is three (3) + four (48) years.

II.1.5) Estimated total value

Value excluding VAT: £263,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 72000000 - IT services: consulting, software development, Internet and support
- 65500000 - Meter reading service
- 65300000 - Electricity distribution and related services
- 79342320 - Customer-care services
- 79342300 - Customer services

II.2.3) Place of performance

NUTS codes

- UKH12 - Cambridgeshire CC

II.2.4) Description of the procurement

Cambridgeshire County Council is looking for a provider that can offer a comprehensive billing platform and customer services to support the functioning and operation of its flagship Swaffham Prior heating Network.

Bidders will need to be accredited with Heat Trust rules now under Ofgem.

Contract term is three (3) + four (48) years.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £263,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

36

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

Initial term will be for three (3) years and option to extend for a period of Four (4) years.

The extension period will be taken in Two (2) year terms.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

31 October 2024

Local time

11:55am

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 6 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

31 October 2024

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

Royal Courts - The High Courts

The Strand

London

WC2A 2LL

Telephone

+44 2079476000

Country

United Kingdom