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Tender

## **23052 For the provision of a Full Utility billing platform and services for Swaffham Prior Heating Network**

Cambridgeshire County Council

F02: Contract notice

Notice identifier: 2024/S 000-030960

Procurement identifier (OCID): ocids-h6vhtk-04a389

Published 27 September 2024, 12:05pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Cambridgeshire County Council

New Shire Hall, Alconbury Weald

Huntingdon

PE28 4YE

#### **Contact**

Procurement & Commercial

#### **Email**

[procurementandcommercial@cambridgeshire.gov.uk](mailto:procurementandcommercial@cambridgeshire.gov.uk)

#### **Telephone**

+44 7468859827

#### **Country**

United Kingdom

**Region code**

UKH12 - Cambridgeshire CC

**Internet address(es)**

Main address

<https://www.cambridgeshire.gov.uk/>

Buyer's address

<https://www.cambridgeshire.gov.uk/>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com/Advert/Index?advertId=ab23bfc1-98c9-ee11-8127-005056b64545>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com/Advert/Index?advertId=ab23bfc1-98c9-ee11-8127-005056b64545>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

23052 For the provision of a Full Utility billing platform and services for Swaffham Prior Heating Network

Reference number

DN710860

#### **II.1.2) Main CPV code**

- 71314000 - Energy and related services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Cambridgeshire County Council is looking for a provider that can offer a comprehensive billing platform and customer services to support the functioning and operation of its flagship Swaffham Prior heating Network.

Bidders will need to be accredited with Heat Trust rules now under Ofgem.

Contract term is three (3) + four (48) years.

#### **II.1.5) Estimated total value**

Value excluding VAT: £263,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 72000000 - IT services: consulting, software development, Internet and support

- 65500000 - Meter reading service
- 65300000 - Electricity distribution and related services
- 79342320 - Customer-care services
- 79342300 - Customer services

### **II.2.3) Place of performance**

NUTS codes

- UKH12 - Cambridgeshire CC

### **II.2.4) Description of the procurement**

Cambridgeshire County Council is looking for a provider that can offer a comprehensive billing platform and customer services to support the functioning and operation of its flagship Swaffham Prior heating Network.

Bidders will need to be accredited with Heat Trust rules now under Ofgem.

Contract term is three (3) + four (48) years.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6) Estimated value**

Value excluding VAT: £263,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

36

This contract is subject to renewal

No

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: Yes

Description of options

Initial term will be for three (3) years and option to extend for a period of Four (4) years.

The extension period will be taken in Two (2) year terms.

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

31 October 2024

Local time

11:55am

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 6 (from the date stated for receipt of tender)

#### **IV.2.7) Conditions for opening of tenders**

Date

31 October 2024

Local time

12:00pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Royal Courts - The High Courts

The Strand

London

WC2A 2LL

Telephone

+44 2079476000

Country

United Kingdom