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Contract

## **Plymouth and Torbay Community Equipment Services Invitation to Tender Rerun**

Plymouth City Council  
Torbay Council

F03: Contract award notice

Notice identifier: 2022/S 000-030934

Procurement identifier (OCID): ocds-h6vhtk-030211

Published 2 November 2022, 11:29am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Plymouth City Council

Ballard House, West Hoe Road,

Plymouth

PL1 3BJ

#### **Email**

[JointCommissioning@plymouth.gov.uk](mailto:JointCommissioning@plymouth.gov.uk)

#### **Country**

United Kingdom

#### **Region code**

UKK41 - Plymouth

**Internet address(es)**

Main address

<http://www.plymouth.gov.uk/>

Buyer's address

<http://www.plymouth.gov.uk/>

**I.1) Name and addresses**

Torbay Council

Town Hall, Castle Circus, Torquay, Devon

Torbay

TQ1 3DR

**Email**

[procurement.team@torbay.gov.uk](mailto:procurement.team@torbay.gov.uk)

**Country**

United Kingdom

**Region code**

UKK41 - Plymouth

**Internet address(es)**

Main address

[www.torbay.gov.uk](http://www.torbay.gov.uk)

**I.2) Information about joint procurement**

The contract involves joint procurement

**I.4) Type of the contracting authority**

Regional or local authority

## **I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Plymouth and Torbay Community Equipment Services Invitation to Tender Rerun

Reference number

DN583899

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Plymouth City Council in partnership with NHS Devon CCG, and Torbay Council in partnership with Torbay and South Devon NHS Foundation Trust and NHS Devon CCG have run a joint procurement exercise to identify a supplier for the delivery of a community equipment service for each Local Authority area. These will be separate contracts, however, where appropriate we have aligned the evaluation process and methodologies as well as the service requirements.

Lot 1 is for Plymouth City Council and partners

Lot 2 is for Torbay Council and partners.

Under this contract the contractors and their supply chains will be required to actively participate in the achievement of the Contracting Authority's social, economic and environmental objectives.

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

**II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £24,105,664

**II.2) Description****II.2.1) Title**

Lot No

1

**II.2.2) Additional CPV code(s)**

- 33000000 - Medical equipments, pharmaceuticals and personal care products
- 50000000 - Repair and maintenance services
- 85000000 - Health and social work services
- 98000000 - Other community, social and personal services

**II.2.3) Place of performance**

NUTS codes

- UKK41 - Plymouth

**II.2.4) Description of the procurement**

These community equipment services have a service specification designed to address key priorities and targets for health and social care in each Local Authority area. They provide and enable the use of equipment to maintain independence within service users' homes quickly and effectively as far possible. The main activities of both services will involve the procurement, maintenance, storage and subsequent delivery and collection of equipment upon receipt of an equipment prescription from a Clinician working within the relevant service.

The service includes the installation of, and technical demonstration on the use of, equipment and further assistance where necessary. The range of goods and services includes equipment to support occupational therapy, physiotherapy and nursing clinical requirements for the enablement of the service user.

The services also include a minor adaptations service, covering basic adaptations (such as the installation of key safes) and more specialist work such as installing ramps and gallivanted rails.

Further Lot 1 (Plymouth) will include installing and services ceiling track hoists and have a trusted assessor function to be undertaken by the Service Provider.

### **II.2.5) Award criteria**

Quality criterion - Name: Stock management / Weighting: 6.65%

Quality criterion - Name: Premises / Weighting: 1.11%

Quality criterion - Name: Key Activities (a) / Weighting: 5.54%

Quality criterion - Name: Key Activities (b) / Weighting: 4.43%

Quality criterion - Name: Staffing / Weighting: 6.65%

Quality criterion - Name: Digital Service and Management Information (Portal) / Weighting: 6.65%

Quality criterion - Name: Digital Service and Management Information / Weighting: 6.65%

Quality criterion - Name: Performance / Weighting: 2.22%

Quality criterion - Name: Transition Arrangements / Weighting: 4.43%

Quality criterion - Name: Lot 1 Plymouth only question / Weighting: 1.66%

Quality criterion - Name: Social Value Commitment / Weighting: 2.00%

Quality criterion - Name: Social Value Method Statement / Weighting: 3.00%

Quality criterion - Name: Working Relationships / Weighting: 9.00%

Price - Weighting: 40.00%

### **II.2.11) Information about options**

Options: Yes

Description of options

Up to 3 options to extend for a 12 months period i.e. total contract duration is 72 months (36mth + 12mth + 12mth + 12mth)

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 33000000 - Medical equipments, pharmaceuticals and personal care products
- 50000000 - Repair and maintenance services
- 85000000 - Health and social work services
- 98000000 - Other community, social and personal services

### **II.2.3) Place of performance**

NUTS codes

- UKK42 - Torbay

### **II.2.4) Description of the procurement**

These community equipment services have a service specification designed to address key priorities and targets for health and social care in each Local Authority area. They provide and enable the use of equipment to maintain independence within service users' homes quickly and effectively as far possible. The main activities of both services will involve the procurement, maintenance, storage and subsequent delivery and collection of equipment upon receipt of an equipment prescription from a Clinician working within the relevant service.

The service includes the installation of, and technical demonstration on the use of, equipment and further assistance where necessary. The range of goods and services includes equipment to support occupational therapy, physiotherapy and nursing clinical requirements for the enablement of the service user.

The services also include a minor adaptations service, covering basic adaptations (such as the installation of key safes) and more specialist work such as installing ramps and gallivanted rails.

### **II.2.5) Award criteria**

Quality criterion - Name: Stock management / Weighting: 6.65%

Quality criterion - Name: Premises / Weighting: 1.11%

Quality criterion - Name: Key Activities (a) / Weighting: 5.54%

Quality criterion - Name: Key Activities (b) / Weighting: 4.43%

Quality criterion - Name: Staffing / Weighting: 6.65%

Quality criterion - Name: Digital Service and Management Information (Portal) /  
Weighting: 6.65%

Quality criterion - Name: Digital Service and Management Information / Weighting: 6.65%

Quality criterion - Name: Performance / Weighting: 2.22%

Quality criterion - Name: Transition Arrangements / Weighting: 4.43%

Quality criterion - Name: Lot 2 Torbay only question / Weighting: 1.66%

Quality criterion - Name: Social Value Commitment / Weighting: 2.00%

Quality criterion - Name: Social Value Method Statement / Weighting: 3.00%

Quality criterion - Name: Working Relationships / Weighting: 9.00%

Price - Weighting: 40.00%

### **II.2.11) Information about options**

Options: Yes

Description of options

Up to 3 options to extend for a 12 months period i.e. total contract duration is 72 months  
(36mth + 12mth + 12mth + 12mth)

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union  
funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2021/S 000-031386](#)

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## **Section V. Award of contract**

### **Contract No**

PEO21018

### **Lot No**

1

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

6 October 2022

#### **V.2.2) Information about tenders**

Number of tenders received: 4

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Nottingham Rehab Limited (trading as NRS Healthcare)

Sherwood House Cartwright Way Forest Business Park Bardon Hill

Coalville, Leicestershire

LE67 1UB

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £13,665,664

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**Section V. Award of contract**

**Lot No**

2

A contract/lot is awarded: Yes

**V.2) Award of contract**

**V.2.1) Date of conclusion of the contract**

6 October 2022

**V.2.2) Information about tenders**

Number of tenders received: 3

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Nottingham Rehab Limited (trading as NRS Healthcare)

Sherwood House Cartwright Way Forest Business Park Bardon Hill

Coalville, Leicestershire

LE67 1UB

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £10,440,000

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court of England and Wales

Royal Court of Justice, Strand

London

WC2A 2LL

Country

United Kingdom