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Contract

## **Enhanced Recovery Worker Service**

NHS NORFOLK AND WAVENEY INTEGRATED CARE BOARD

F03: Contract award notice

Notice identifier: 2025/S 000-030919

Procurement identifier (OCID): ocds-h6vhtk-05453b

Published 9 June 2025, 12:38pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

NHS NORFOLK AND WAVENEY INTEGRATED CARE BOARD

8th Floor, County Hall, Martineau Lane

Norwich

NR12DH

#### **Email**

[nwicb.contractsandprocurement@nhs.net](mailto:nwicb.contractsandprocurement@nhs.net)

#### **Country**

United Kingdom

#### **Region code**

UKH15 - Norwich and East Norfolk

**NHS Organisation Data Service**

26A

**Internet address(es)**

Main address

<https://improvinglivesnw.org.uk/>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Enhanced Recovery Worker Service

Reference number

2526-089

**II.1.2) Main CPV code**

- 85100000 - Health services

**II.1.3) Type of contract**

Services

**II.1.4) Short description**

The service was originally awarded following an Expression of Interest. The Recovery Workers are first contact practitioners and referral is made from care navigators within the PCN. An initial face to face meeting with the service user establishes their goals regarding support and establishes the recovery journey for each individual, following the biopsychosocial model. The service operates during standard PCN network operating hours and also supports family and carers by providing advice.

### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £2,311,471

## **II.2) Description**

### **II.2.3) Place of performance**

NUTS codes

- UKH14 - Suffolk
- UKH15 - Norwich and East Norfolk
- UKH16 - North and West Norfolk
- UKH17 - Breckland and South Norfolk

### **II.2.4) Description of the procurement**

The service was originally awarded following an Expression of Interest. The Recovery Workers are first contact practitioners and referral is made from care navigators within the PCN. An initial face to face meeting with the service user establishes their goals regarding support and establishes the recovery journey for each individual, following the biopsychosocial model. The service operates during standard PCN network operating hours and also supports family and carers by providing advice.

Norfolk & Waveney ICB intend to award a contract to an existing provider following PSR direct award process C. The lifetime value of the contract is £2,311,471

This service will run from 1st July 2025 to 31st July 2026 across Norfolk & Waveney ICB area.

### **II.2.5) Award criteria**

Cost criterion - Name: The existing provider is satisfying the original contract and will likely satisfy the proposed contract to a sufficient standard / Weighting: 100

### **II.2.11) Information about options**

Options: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

This is a Provider Selection Regime (PSR) intention to award notice.

The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Procurement Act Regulations 2015 do not apply to this award. The publication of this notice marks the start of the standstill period. Representations by providers must be made to the relevant authority by 19/06/2025. This contract has not yet formally been awarded; this notice serves as an intention to award under the PSR.

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

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## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

9 June 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Norfolk and Waveney Mind

Norwich

Country

United Kingdom

NUTS code

- UKH15 - Norwich and East Norfolk

NHS Organisation Data Service

K0N5K

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £2,311,471

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## **Section VI. Complementary information**

### **VI.3) Additional information**

This is a Provider Selection Regime (PSR) intention to award notice. This award is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Procurement Act Regulations 2015 do not apply to this award. The publication of this notice marks the start of the standstill period. Representations by providers must be made to decision makers by 19/06/2025.

This contract has not yet formally been awarded; this notice serves as an intention to award under the PSR.

Written representations should be sent to this email address:

[nwicb.contractsandprocurement@nhs.net](mailto:nwicb.contractsandprocurement@nhs.net)

This Direct Award C decision was agreed by the Norfolk & Waveney ICB Executive Management Team on 14/03/2025 and formally approved by ICB Executive Director of Finance on 09/06/2025.

All individuals involved in the review and assessment of this award were required to complete declarations of interest. These declarations were thoroughly reviewed to ensure transparency and compliance with regulatory requirements.

No material conflicts of interest were identified during this process.

Key Criteria were weighted as follows:

Quality and innovation - 30%

Value - 20%

Integration, collaboration and service sustainability - 15%

Improving access, reducing health inequalities and facilitating choice - 30%

Social Value - 5%

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

NHS Norfolk and Waveney Integrated Care Board (ICB)

Norwich

Country

United Kingdom