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Contract

Enhanced Recovery Worker Service

NHS NORFOLK AND WAVENEY INTEGRATED CARE BOARD

F03: Contract award notice

Notice identifier: 2025/S 000-030919

Procurement identifier (OCID): ocds-h6vhtk-05453b

Published 9 June 2025, 12:38pm

Section I: Contracting authority

I.1) Name and addresses

NHS NORFOLK AND WAVENEY INTEGRATED CARE BOARD

8th Floor, County Hall, Martineau Lane

Norwich

NR12DH

Email

nwicb.contractsandprocurement@nhs.net

Country

United Kingdom

Region code

UKH15 - Norwich and East Norfolk

NHS Organisation Data Service

26A

Internet address(es)

Main address

<https://improvinglivesnw.org.uk/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Enhanced Recovery Worker Service

Reference number

2526-089

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

The service was originally awarded following an Expression of Interest. The Recovery Workers are first contact practitioners and referral is made from care navigators within the PCN. An initial face to face meeting with the service user establishes their goals regarding support and establishes the recovery journey for each individual, following the biopsychosocial model. The service operates during standard PCN network operating hours and also supports family and carers by providing advice.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £2,311,471

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKH14 - Suffolk
- UKH15 - Norwich and East Norfolk
- UKH16 - North and West Norfolk
- UKH17 - Breckland and South Norfolk

II.2.4) Description of the procurement

The service was originally awarded following an Expression of Interest. The Recovery Workers are first contact practitioners and referral is made from care navigators within the PCN. An initial face to face meeting with the service user establishes their goals regarding support and establishes the recovery journey for each individual, following the biopsychosocial model. The service operates during standard PCN network operating hours and also supports family and carers by providing advice.

Norfolk & Waveney ICB intend to award a contract to an existing provider following PSR direct award process C. The lifetime value of the contract is £2,311,471

This service will run from 1st July 2025 to 31st July 2026 across Norfolk & Waveney ICB area.

II.2.5) Award criteria

Cost criterion - Name: The existing provider is satisfying the original contract and will likely satisfy the proposed contract to a sufficient standard / Weighting: 100

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

This is a Provider Selection Regime (PSR) intention to award notice.

The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Procurement Act Regulations 2015 do not apply to this award. The publication of this notice marks the start of the standstill period. Representations by providers must be made to the relevant authority by 19/06/2025. This contract has not yet formally been awarded; this notice serves as an intention to award under the PSR.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

9 June 2025

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Norfolk and Waveney Mind

Norwich

Country

United Kingdom

NUTS code

- UKH15 - Norwich and East Norfolk

NHS Organisation Data Service

K0N5K

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £2,311,471

Section VI. Complementary information

VI.3) Additional information

This is a Provider Selection Regime (PSR) intention to award notice. This award is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Procurement Act Regulations 2015 do not apply to this award. The publication of this notice marks the start of the standstill period. Representations by providers must be made to decision makers by 19/06/2025.

This contract has not yet formally been awarded; this notice serves as an intention to award under the PSR.

Written representations should be sent to this email address:

nwicb.contractsandprocurement@nhs.net

This Direct Award C decision was agreed by the Norfolk & Waveney ICB Executive Management Team on 14/03/2025 and formally approved by ICB Executive Director of Finance on 09/06/2025.

All individuals involved in the review and assessment of this award were required to complete declarations of interest. These declarations were thoroughly reviewed to ensure transparency and compliance with regulatory requirements.

No material conflicts of interest were identified during this process.

Key Criteria were weighted as follows:

Quality and innovation - 30%

Value - 20%

Integration, collaboration and service sustainability - 15%

Improving access, reducing health inequalities and facilitating choice - 30%

Social Value - 5%

VI.4) Procedures for review

VI.4.1) Review body

NHS Norfolk and Waveney Integrated Care Board (ICB)

Norwich

Country

United Kingdom