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Not applicable

National Helpline for NHS staff

NHS England

F14: Notice for changes or additional information

Notice identifier: 2021/S 000-030914

Procurement identifier (OCID): ocds-h6vhtk-02ff48

Published 13 December 2021, 10:40am

Section I: Contracting authority/entity

I.1) Name and addresses

NHS England

Quarry House

Leeds

LS2 7UE

Contact

Russell Greenwood

Email

russell.greenwood@nhs.net

Country

United Kingdom

NUTS code

UKE - Yorkshire and the Humber

Internet address(es)

Main address

<https://www.england.nhs.uk/>

Buyer's address

<https://www.england.nhs.uk/>

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

National Helpline for NHS staff

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

The requirement is for a staff support helpline, to continue to provide a psychological support offer for all NHS staff. This will aim to be a service provided for all staff during the ongoing COVID-19 pandemic, and beyond. The service is provided for all health and care workers across the country. Currently the helpline has experienced over 14,000 contacts directly.

Section VI. Complementary information

VI.6) Original notice reference

Notice number: [2021/S 000-030673](#)

Section VII. Changes

VII.1.2) Text to be corrected in the original notice

Section number

II.1.5.1

Place of text to be modified

Estimated total value

Instead of

Text

18000000.00

Read

Text

1800000