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Tender

Provision of Regulator Medical Support Services

The Nursing and Midwifery Council

UK4: Tender notice - Procurement Act 2023 - view information about notice types
Notice identifier: 2025/S 000-030906
Procurement identifier (OCID): ocds-h6vhtk-054534
Published 9 June 2025, 12:07pm

Scope

Description

The NMC wishes to appoint a provider(s) to undertake Toxicology services where there is complaint about a registrant's health or misconduct. In addition, we wish to appoint a provider(s) to undertake medical examiner services for our registration and fitness to practise proceedings. Lastly, we (the NMC) wish to appoint a provider(s) of nursing and midwifery experts who are trained and able to provide independent opinion regarding care provided by registrants who receive complaints about their fitness to practise.

Total value (estimated)

- £2,916,666.67 excluding VAT
- £3,500,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 October 2025 to 30 September 2027
- Possible extension to 30 September 2029
- 4 years

Description of possible extension:

Two extensions available for this contract. Extension 1 for a period of one year (12 months) Extension 2 for a period of one year (12 months)

Main procurement category

Services

CPV classifications

- 85100000 - Health services
- 85121200 - Medical specialist services
- 85148000 - Medical analysis services
- 85120000 - Medical practice and related services
- 80320000 - Medical education services
- 85145000 - Services provided by medical laboratories
- 71319000 - Expert witness services

Contract locations

- UK - United Kingdom

Lot constraints

Maximum number of lots a supplier can bid for: 2

Maximum number of lots a supplier can be awarded: 2

Description of how multiple lots may be awarded:

Bidders should note that the NMC is looking to appoint one supplier only per Lot. But bidders are open to apply for one or more Lots.

Lot 1. Lot 1 Toxicology

Description

Lot 1 - Provision of Toxicology Services (Drug and Alcohol Testing) Outcome/Objective The NMC's objective is that the provider will provide: - An efficient, kind and collaborative service of medical testing which takes account of registrant needs; - accurate and reliable toxicology assessment and - clear, concise and informative reports of the results of the assessment.

Lot value (estimated)

- £416,666.67 excluding VAT
- £500,000 including VAT

Same for all lots

CPV classifications, contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Lot 2. Lot 2 Medical Examiners

Description

Lot 2 - Provision of Medical Examiner Services Outcome/Objective The NMC's objective is that the provider will provide: - An efficient, kind and collaborative service of medical examination service which takes account of registrant needs; - Safely obtain and handle sensitive material required to perform the examination; - Competent and detailed medical examination; - Clear, concise and informative medical reports which address the questions posed by the NMC and - Attend hearings to give evidence in formal legal proceedings as required.

Lot value (estimated)

- £2,083,333.33 excluding VAT
- £2,500,000 including VAT

Same for all lots

CPV classifications, contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Lot 3. Lot 3 Expert witnesses

Description

Lot 3 - Provision of Expert Witness Services Outcome/Objective The NMC's objective is that the provider will: - Handle sensitive material in accordance with GDPR requirements; - Provide CPR 35 compliant written expert reports which address the questions posed by the NMC and - Attend hearings to give evidence in formal legal proceedings as required.

Lot value (estimated)

- £416,666.67 excluding VAT
- £500,000 including VAT

Same for all lots

CPV classifications, contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Participation

Legal and financial capacity conditions of participation

Lot 1. Lot 1 Toxicology

Lot 2. Lot 2 Medical Examiners

Lot 3. Lot 3 Expert witnesses

N/A

Technical ability conditions of participation

Lot 1. Lot 1 Toxicology

Lot 2. Lot 2 Medical Examiners

Lot 3. Lot 3 Expert witnesses

N/A

Particular suitability

Lot 1. Lot 1 Toxicology

Lot 2. Lot 2 Medical Examiners

Lot 3. Lot 3 Expert witnesses

Small and medium-sized enterprises (SME)

Submission

Enquiry deadline

27 June 2025, 12:00pm

Tender submission deadline

4 July 2025, 12:00pm

Submission address and any special instructions

Reponses to the tender are to be completed electronically using the e-sourcing portal Atamis. https://atamis-5621.my.site.com/login ('e-Sourcing Portal'). The e-Sourcing Portal provides a web-based tool that enables the NMC and Bidders to conduct the strategic activities of the procurement lifecycle over the internet. It provides a simple, secure and efficient means for managing tendering and quotation activities, reducing the time and effort required for the NMC and potential providers / suppliers. Please note the following project name and reference number allocated to this procurement process ('Procurement') within the e-Sourcing Portal: Project Name: Provision of Regulator Medical Support Services Project Reference: C1481

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

22 September 2025

Recurring procurement

Publication date of next tender notice (estimated): 1 June 2029

Award criteria

Name	Description	Type	Weighting
Quality Questions	Method Statement Questions	Quality	60.00%
Price	Pricing Schedule	Price	40.00%

Other information

Payment terms

30 days of the date of receipt of the relevant invoice

Description of risks to contract performance

N/A

Applicable trade agreements

- Government Procurement Agreement (GPA)

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Justification for not publishing a preliminary market engagement notice

Having previously tendered these services NMC is aware that this is a limited market place. On researching the current market space this is still the case therefore knowing the competition NMC feels there is no reason for a pre-market engagement exercise.

Contracting authority

The Nursing and Midwifery Council

- Public Procurement Organisation Number: PHCH-9173-QTMH

23 Portland Place

London

W1B 1PZ

United Kingdom

Contact name: Procurement

Telephone: 020 7333 9333

Email: procurement@nmc-uk.org

Website: https://www.nmc.org.uk/

Region: UKI32 - Westminster

Organisation type: Public authority - central government