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Tender

Norfolk Community Learning Disability and Intensive Support Service

NHS Norfolk & Waveney Integrated Care Board

F02: Contract notice

Notice identifier: 2024/S 000-030873

Procurement identifier (OCID): ocids-h6vhtk-048458

Published 26 September 2024, 6:06pm

Section I: Contracting authority

I.1) Name and addresses

NHS Norfolk & Waveney Integrated Care Board

County Hall, Martineau Ln

Norwich

NR1 2DH

Email

david.bailey1@nhs.net

Country

United Kingdom

Region code

UKH15 - Norwich and East Norfolk

Internet address(es)

Main address

<https://www.improvinglivesnw.org.uk/about-us/our-nhs-integrated-care-board-icb/icb-contact/>

Buyer's address

<https://www.improvinglivesnw.org.uk/about-us/our-nhs-integrated-care-board-icb/icb-contact/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://health-family.force.com/s/Welcome>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Norfolk Community Learning Disability and Intensive Support Service

Reference number

NW202469

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

NHS Norfolk and Waveney Integrated Care Board is inviting suitably qualified and experienced providers to express their interest in delivering a Norfolk Community Learning Disability and Intensive Support Service

The Community Learning Disability Service will work with all people with a learning disability registered with a GP in Norfolk. To access the services of Tier 3 and Tier 4 of the service specification, adults must be 18+.

To classify as severe learning disability, the following features must be present:

- A significantly reduced ability to understand new or complex information or learn new skills (impaired intelligence).
- A reduced ability to cope independently (impaired social functioning).
- This must begin before adulthood, with a lasting effect on development.

This definition encompasses people with a broad range of disabilities. The presence of a low intelligence quotient, for example an IQ below 70, is not itself, a sufficient reason for deciding whether an individual should be provided with additional health and social care support.

We also want the Community Learning Disability Service to advise, guide, up-skill and raise awareness with social care provision and primary care. In these instances, these cases may be for a wider spectrum of people rather than just those with a severe learning

disability.

Service Aims

- Supporting access to mainstream health services.
- Enabling others to deliver high-quality, person-centered care.
- Delivering direct therapeutic interventions.
- Positive response to crisis situations.
- Quality assurance.
- Strategic service development and transformation in support of commissioners..

This is a 3 year contract with the option to extend for up to an additional 2 years. The contract has an annual value of £6.614m per annum.

The Contracting Authority will be using an eTendering system for this market testing exercise. Further information and the expression of interest documentation can be found via the 'Live Opportunities' list on the e-procurement system at the following link: <https://health-family-contract-search.secure.force.com/?searchtype=Projects>. You can search for the opportunity by entering the following contract ref C309175.

II.1.5) Estimated total value

Value excluding VAT: £33,070,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 85323000 - Community health services

II.2.3) Place of performance

NUTS codes

- UKH1 - East Anglia

Main site or place of performance

Norfolk and Waveney

II.2.4) Description of the procurement

The objectives of this project are to commission a Norfolk Community Learning Disability

and Intensive Support Service across the Norfolk & Waveney ICB region. To include LD Community Service in Norfolk, LD Psychiatry Service in Norfolk, and the LD Intensive Support Service which covers both Norfolk & Waveney. These services provide the community and secondary health services required for adults with a learning disability. Prevalence data suggests about 8,000 people live in Norfolk with a severe learning disability.

The objective is to provide a new service model aligned to the NHSE Service model Building the Right Support and the National Service Model of 2015. As part of the procurement process, we will ensure robust market and service user engagement to collect feedback to shape, integrate and improve the service. A particular focus of integration we will explore the benefits of partnership working between the LD Community service and Norfolk adult social care

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II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £33,070,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-023110](#)

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

1 November 2024

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Tender must be valid until: 31 January 2025

IV.2.7) Conditions for opening of tenders

Date

1 November 2024

Local time

1:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

NHS England

7&8 Wellington Place

Leeds

LS1 4AP

Country

United Kingdom

Internet address

<https://www.england.nhs.uk/>