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Contract

Provision of Parking and Bus Lane Enforcement Services

Bury Council

F03: Contract award notice

Notice identifier: 2021/S 000-030873

Procurement identifier (OCID): ocds-h6vhtk-030010

Published 10 December 2021, 5:24pm

Section I: Contracting authority

I.1) Name and addresses

Bury Council

Town Hall, Knowsley Street

Bury

BL9 0SW

Contact

Mr Russell Starkie

Email

r.starkie@bury.gov.uk

Telephone

+44 1612535583

Country

United Kingdom

NUTS code

UKD36 - Greater Manchester North West

Internet address(es)

Main address

<http://www.bury.gov.uk/>

Buyer's address

<http://www.bury.gov.uk/>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of Parking and Bus Lane Enforcement Services

Reference number

DN478955

II.1.2) Main CPV code

- 98350000 - Civic-amenity services
 - DA03 - Public

II.1.3) Type of contract

Services

II.1.4) Short description

Bury Council is looking to appoint a progressive and forward looking external organisation to undertake on the Council's behalf, the enforcement of on and off street parking restrictions, the initial processing of penalty charge notices (PCNs) up to Notice to Owner stage. Later stages of the processing of PCNs will continue to be undertaken by an in-house Council Parking Service Team.

The contract was split into two lots:

Lot 1 – Parking & Bus Lane Enforcement

Lot 2 – Integrated Technology Solution

Bidders could apply for either one or both of the lots

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £2,850,816

II.2) Description

II.2.1) Title

Lot No

1

II.2.2) Additional CPV code(s)

- 98351110 - Parking enforcement services
 - DA03 - Public

II.2.3) Place of performance

NUTS codes

- UKD36 - Greater Manchester North West

II.2.4) Description of the procurement

The enforcement of on and off street parking restrictions, the initial processing of penalty charge notices (PCNs) up to Notice to Owner stage.

II.2.5) Award criteria

Quality criterion - Name: Process Management / Weighting: 9%

Quality criterion - Name: Expertise and Innovation / Weighting: 9%

Quality criterion - Name: Previous Experience / Weighting: 9%

Quality criterion - Name: Performance Monitoring / Weighting: 4%

Quality criterion - Name: Continuous Improvement / Weighting: 4%

Quality criterion - Name: Experience and Qualifications / Weighting: 4%

Quality criterion - Name: Contingency Planning / Weighting: 4%

Quality criterion - Name: Staff Morale / Weighting: 4%

Quality criterion - Name: Staff Welfare / Weighting: 4%

Quality criterion - Name: Social Value / Weighting: 9%

Price - Weighting: 40%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot No

II.2.2) Additional CPV code(s)

- 48100000 - Industry specific software package
- 98350000 - Civic-amenity services

II.2.3) Place of performance

NUTS codes

- UKD36 - Greater Manchester North West

II.2.4) Description of the procurement

Provision of an Integrated Technology System to support the enforcement of on and off street parking restrictions, the initial processing of penalty charge notices (PCNs) up to Notice to Owner stage.

II.2.5) Award criteria

Quality criterion - Name: Product Functionality / Weighting: 11%

Quality criterion - Name: Back Office Integration / Weighting: 11%

Quality criterion - Name: Meeting Council Needs / Weighting: 11%

Quality criterion - Name: Support and Training / Weighting: 11%

Quality criterion - Name: Updates and Improvement / Weighting: 4%

Quality criterion - Name: Added Functionalities / Weighting: 3%

Quality criterion - Name: Social Value / Weighting: 9%

Price - Weighting: 40%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2020/S 100-243242](#)

Section V. Award of contract

Lot No

1

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

9 September 2021

V.2.2) Information about tenders

Number of tenders received: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Marston Holdings Ltd

Rutland House, 8th Floor, 148 Edmund Street

Birmingham

B3 2JR

Country

United Kingdom

NUTS code

- UKD36 - Greater Manchester North West

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £2,553,064

Section V. Award of contract

Lot No

2

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

9 September 2021

V.2.2) Information about tenders

Number of tenders received: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Imperial Civil Enforcement Solutions Limited,

7 Hill Street

Bristol

BS1 5PU

Country

United Kingdom

NUTS code

- UKD36 - Greater Manchester North West

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £297,752

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Bury Council

Town Hall, Knowsley Street

Bury

BL9 0SW

Country

United Kingdom