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Planning

## **New Mobilisation/ Planning/ Alerting Rota System**

Mid and West Wales Fire and Rescue Authority

F01: Prior information notice

Prior information only

Notice identifier: 2024/S 000-030870

Procurement identifier (OCID): ocids-h6vhtk-04a351

Published 26 September 2024, 5:09pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Mid and West Wales Fire and Rescue Authority

Fire Service Headquarters, Lime Grove Avenue

Carmarthen

SA31 1SP

#### **Email**

[procurement@mawwfire.gov.uk](mailto:procurement@mawwfire.gov.uk)

#### **Telephone**

+44 3706060699

#### **Country**

United Kingdom

#### **NUTS code**

UKL - Wales

**Internet address(es)**

Main address

<http://www.mawwfire.gov.uk>

Buyer's address

[https://www.sell2wales.gov.wales/search/Search\\_AuthProfile.aspx?ID=AA0484](https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0484)

**I.3) Communication**

Additional information can be obtained from the above-mentioned address

**I.4) Type of the contracting authority**

Other type

Emergency Services

**I.5) Main activity**

Other activity

Emergency Services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

New Mobilisation/ Planning/ Alerting Rota System

Reference number

MWEU44

#### **II.1.2) Main CPV code**

- 48000000 - Software package and information systems

#### **II.1.3) Type of contract**

Supplies

#### **II.1.4) Short description**

Mid & West Wales Fire and Rescue Service (MAWWFRS) makes up almost two-thirds of the landmass of Wales, covering a predominantly rural area of 4,500 square miles, comprising 56 stations and employing 1,351 staff. It is the third largest geographical Service in the United Kingdom, behind the Scottish and Northern Ireland Fire Services. We are an On Call (OC) Fire and Rescue Service (FRS) with some circa 650 OC members supported by a number of Flexi-day crewed and 224 Whole-time stations.

MAWWFRS are now looking to undertake market intelligence around mobilisation, planning, rota and alerting systems and are now inviting expressions of interest to present to MAWWFRS on 11th October 2024. Our current system is Rappel.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 48510000 - Communication software package
- 72261000 - Software support services
- 72263000 - Software implementation services

- 72268000 - Software supply services
- 48000000 - Software package and information systems
- 48100000 - Industry specific software package
- 48900000 - Miscellaneous software package and computer systems
- 72260000 - Software-related services
- 75250000 - Fire-brigade and rescue services
- 75251000 - Fire-brigade services

### **II.2.3) Place of performance**

NUTS codes

- UKL - Wales

Main site or place of performance

Within the Mid and West Wales Fire and Rescue Authority area

### **II.2.4) Description of the procurement**

Mid & West Wales Fire and Rescue Service (MAWWFRS) makes up almost two-thirds of the landmass of Wales, covering a predominantly rural area of 4,500 square miles, comprising 56 stations and employing 1,351 staff. It is the third largest geographical Service in the United Kingdom, behind the Scottish and Northern Ireland Fire Services. We are an On Call (OC) Fire and Rescue Service (FRS) with some circa 650 OC members supported by a number of Flexi-day crewed and 224 Whole-time stations.

MAWWFRS are now looking to undertake market intelligence around mobilisation, planning, rota and alerting systems and are now inviting expressions of interest to present to MAWWFRS on 11th October 2024. Our current system is Rappel.

We are interested in hearing from suppliers whose products include:-

Simple to use end user interfaces that accommodate the needs of all Service personnel

Established interfaces with Command and Control (C&C) systems (MAWWFRS currently use Vision 5)

The ability to integrate different duty systems, including the ability to provide planning and rostering of Flexible Duty System Officers

Intelligent mobilisation of resources, that have the ability to drill down to a granular level, such as skill sets and can be either through traditional pager devices and/or mobile phone technology

The ability to run reports to assist with the management of the different duty systems with MAWWFRS

Support to maximise On Call availability

The contract will be for a 4 year period with an option to extend for a further 6 years at 2 year intervals.

Indicative timetable for the tender (Please note that these dates are only indicative and are subject to change):

20/01/25 - Advertise tender on sell2wales

14/02/25 - Clarification period ends at 17:00

21/02/25 - Tender Deadline at 12:00

10/03/25 - Contract award notice sent out

21/03/25 - Contract award

01/04/25 - Contract start date

### **II.3) Estimated date of publication of contract notice**

20 January 2025

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

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## Section VI. Complementary information

### VI.3) Additional information

If you wish to express an interest in presenting to MAWWFRS on 11th October 2024, please email [procurement@mawwfire.gov.uk](mailto:procurement@mawwfire.gov.uk). The deadline for expressions of interest will be 17:00 on 7th October 2024.

NOTE: To register your interest in this notice and obtain any additional information please visit the Sell2Wales Web Site at [https://www.sell2wales.gov.wales/Search/Search\\_Switch.aspx?ID=144838](https://www.sell2wales.gov.wales/Search/Search_Switch.aspx?ID=144838).

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