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Contract

Enterprise Voice and Contact Centre

GATESHEAD COUNCIL

F03: Contract award notice

Notice identifier: 2022/S 000-030862

Procurement identifier (OCID): ocds-h6vhtk-037e2e

Published 1 November 2022, 3:22pm

Section I: Contracting authority

I.1) Name and addresses

GATESHEAD COUNCIL

Regent Street

Gateshead

NE81HH

Contact

Paul Millar

Email

paulmillar@gateshead.gov.uk

Telephone

+44 7712692787

Country

United Kingdom

Region code

UKC22 - Tyneside

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

www.gateshead.gov.uk

Buyer's address

www.gateshead.gov.uk

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Enterprise Voice and Contact Centre

II.1.2) Main CPV code

- 64200000 - Telecommunications services

II.1.3) Type of contract

Services

II.1.4) Short description

Mini Competition on CCS Framework for Telephony and Contact prvider

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,619,385.61

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKC - North East (England)

II.2.4) Description of the procurement

Mini Competition on CCS Framework - Network Services 2 (RM3808) for enterprise voice and contact center for Gateshead Council.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: Yes

Description of options

5 year contract with options to extend for 2 times 12 months.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

Award of Contract following a mini competition on CCS Framework, Network Services 2 (RM3808), with all suppliers on the framework invited to participate in procurement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 November 2022

V.2.2) Information about tenders

Number of tenders received: 6

Number of tenders received from SMEs: 0

Number of tenders received by electronic means: 6

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Virgin Media Business

Reading

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

01785381

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1,619,385.61

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Gateshead Council

Civic Centre

Gateshead

NE8 1HH

Email

paulmillar@gateshead.gov.uk

Telephone

+44 7712692787

Country

United Kingdom