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Not applicable

Digital Pathways Framework

NHS England

F14: Notice for changes or additional information

Notice identifier: 2023/S 000-030795

Procurement identifier (OCID): ocds-h6vhtk-040d0f

Published 18 October 2023, 3:23pm

Section I: Contracting authority/entity

I.1) Name and addresses

NHS England

1st Floor, Quarry House, Quarry Hill

Leeds

LS2 7UE

Contact

NHSE Commercial Team

Email

dcsc.commercial@nhs.net

Country

United Kingdom

Region code

UKE - Yorkshire and the Humber

Internet address(es)

Main address

https://www.england.nhs.uk//

Buyer's address

https://www.england.nhs.uk//

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Digital Pathways Framework

II.1.2) Main CPV code

48000000 - Software package and information systems

II.1.3) Type of contract

Supplies

II.1.4) Short description

NHS England is establishing a framework agreement for the provision of Digital Pathways solutions and associated capabilities for primary care IT, and which utilises a refreshed set of solution capability requirements.

The scope of the Digital Pathways services and systems covers the following Capabilities (as more particularly described https://gpitbjss.atlassian.net/wiki/spaces/DPL/overview

- Care Navigation supporting the ability to get patients the right support at the right time to help manage a range of needs.
- Online Consultations and Online Patient/Service User Request Reporting supporting the provision of data collection, reporting and display ('dashboard').
- Online Patient/Service User Request supporting the ability to raise and respond to administrative requests from Patients (or their representative) or a Service User.
- Online Patient/Service User Consultation supporting the interaction between a patient (or their representative) and a Service User, including requests for support, capturing

information on behalf of a patient and verifying their details.

- Cross-Organisational Appointment Booking enabling appointments for patients and service users to be booked by health/care professionals across organisational boundaries.
- Prescription Ordering Citizen enables Patients to request for a repeat medication (recorded in the 'Prescribing' capability) to be issued online.
- Video Consultation enables Health or Care Professionals to conduct secure live remote Video Consultations with individual or groups of Patients/Service Users, ensuring they can receive support relating to healthcare concerns when a Video Consultation is most appropriate.
- View Record Citizen enables Citizens to view content from their Electronic Patient Record (EPR) online (to integrate with 'Patient Information Maintenance - GP Solution' capability).
- Communication Management supports the delivery of communications to recipients.

The Atamis project reference for this opportunity is C193795.

To express interest and participate in the tender, please register and apply via Atamis esourcing portal https://health-family.force.com/s/Welcome.

The full tender suite is available via the portal once registered.

Should Tenderers have any problems using the portal, they should contact Helpdesk at:

Phone: 0800 9956035

E-mail: support-health@atamis.co.uk

Section VI. Complementary information

VI.6) Original notice reference

Notice number: 2023/S 000-030769

Section VII. Changes

VII.1) Information to be changed or added

VII.2) Other additional information

Please note the link in the short description is https://gpitbjss.atlassian.net/wiki/spaces/DPL/overview