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Not applicable

## Digital Pathways Framework

NHS England

F14: Notice for changes or additional information

Notice identifier: 2023/S 000-030795

Procurement identifier (OCID): ocds-h6vhtk-040d0f

Published 18 October 2023, 3:23pm

### Section I: Contracting authority/entity

#### I.1) Name and addresses

NHS England

1st Floor, Quarry House, Quarry Hill

Leeds

LS2 7UE

#### Contact

NHSE Commercial Team

#### Email

[dcsc.commercial@nhs.net](mailto:dcsc.commercial@nhs.net)

#### Country

United Kingdom

## **Region code**

UKE - Yorkshire and the Humber

## **Internet address(es)**

Main address

<https://www.england.nhs.uk//>

Buyer's address

<https://www.england.nhs.uk//>

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Digital Pathways Framework

#### **II.1.2) Main CPV code**

- 48000000 - Software package and information systems

#### **II.1.3) Type of contract**

Supplies

#### **II.1.4) Short description**

NHS England is establishing a framework agreement for the provision of Digital Pathways solutions and associated capabilities for primary care IT, and which utilises a refreshed set of solution capability requirements.

The scope of the Digital Pathways services and systems covers the following Capabilities (as more particularly described <https://gpitbjss.atlassian.net/wiki/spaces/DPL/overview>

- Care Navigation – supporting the ability to get patients the right support at the right time to help manage a range of needs.
- Online Consultations and Online Patient/Service User Request Reporting – supporting the provision of data collection, reporting and display ('dashboard').

- Online Patient/Service User Request – supporting the ability to raise and respond to administrative requests from Patients (or their representative) or a Service User.
- Online Patient/Service User Consultation – supporting the interaction between a patient (or their representative) and a Service User, including requests for support, capturing information on behalf of a patient and verifying their details.
- Cross-Organisational – Appointment Booking – enabling appointments for patients and service users to be booked by health/care professionals across organisational boundaries.
- Prescription Ordering – Citizen – enables Patients to request for a repeat medication (recorded in the ‘Prescribing’ capability) to be issued online.
- Video Consultation – enables Health or Care Professionals to conduct secure live remote Video Consultations with individual or groups of Patients/Service Users, ensuring they can receive support relating to healthcare concerns when a Video Consultation is most appropriate.
- View Record – Citizen - enables Citizens to view content from their Electronic Patient Record (EPR) online (to integrate with ‘Patient Information Maintenance - GP Solution’ capability).
- Communication Management – supports the delivery of communications to recipients.

The Atamis project reference for this opportunity is C193795.

To express interest and participate in the tender, please register and apply via Atamis e-sourcing portal <https://health-family.force.com/s/Welcome>.

The full tender suite is available via the portal once registered.

Should Tenderers have any problems using the portal, they should contact Helpdesk at:

Phone: 0800 9956035

E-mail: [support-health@atamis.co.uk](mailto:support-health@atamis.co.uk)

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## **Section VI. Complementary information**

### **VI.6) Original notice reference**

Notice number: [2023/S 000-030769](#)

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## **Section VII. Changes**

### **VII.1) Information to be changed or added**

### **VII.2) Other additional information**

Please note the link in the short description is

<https://gpitbjss.atlassian.net/wiki/spaces/DPL/overview>