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Tender

Denbighshire Domestic Abuse Homelessness Support Services

Denbighshire County Council

F21: Social and other specific services – public contracts

Contract notice

Notice identifier: 2024/S 000-030794

Procurement identifier (OCID): ocds-h6vhtk-0495a4

Published 26 September 2024, 1:36pm

Section I: Contracting authority

I.1) Name and addresses

Denbighshire County Council

Russell House, Churton Road

Rhyl

LL18 3DP

Contact

Alison Hay

Email

alison.hay@denbighshire.gov.uk

Telephone

+44 01824706508

Country

United Kingdom

NUTS code

UKL13 - Conwy and Denbighshire

Internet address(es)

Main address

<https://www.denbighshire.gov.uk>

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0280

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://supplierlive.proactisp2p.com/Account/Login>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://supplierlive.proactisp2p.com/Account/Login>

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://supplierlive.proactisp2p.com/Account/Login>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Denbighshire Domestic Abuse Homelessness Support Services

II.1.2) Main CPV code

- 85300000 - Social work and related services

II.1.3) Type of contract

Services

II.1.4) Short description

Denbighshire County Council wishes to commission a Domestic Abuse Homelessness Support Services for survivors of Domestic Abuse and is offering the opportunity for interested organisations to submit a bid for the new service.

The service encompasses an overall holistic service, floating support and refuge provision.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 85300000 - Social work and related services
- 85000000 - Health and social work services
- 85310000 - Social work services
- 85311000 - Social work services with accommodation
- 98000000 - Other community, social and personal services

II.2.3) Place of performance

NUTS codes

- UKL13 - Conwy and Denbighshire

II.2.4) Description of the procurement

Denbighshire County Council wishes to commission a Domestic Abuse Homelessness Support Services for survivors of Domestic Abuse and is offering the opportunity for interested organisations to submit a bid for the new service.

The service encompasses an overall holistic service, floating support and refuge provision.

- Emergency access refuge for households with a variety of needs, circumstances and characteristics
- Floating /community support for households with a variety of needs, circumstances and characteristics including move on and resettlement support

Citizens supported will be of any gender, aged 16 or above single or part of a couple and may or may not have children. Support will be flexible depending on individual need. Responding to a diverse range of complex and specialist needs e.g. substance misuse and mental health.

The Domestic Abuse (refuge and floating support) contract is part of Denbighshire County Council's transition to Rapid Rehousing and contributes to reducing homelessness in line with Denbighshire's Corporate Plan 2022-2027. Funded through the Housing Support Grant (HSG) in line with the programme outcomes.

Co-production must be at the heart of this project. Survivors supported must have their voices heard and be able to shape their support and how the service develops.

Supporting creativity and innovation. Partnership/consortium bids welcome.

Community benefits required.

Contract value: 465,467.48 GBP per annum.

Contract length: 5 years with a two-year option to extend.

Section IV. Procedure

IV.1) Description

IV.1.1) Form of procedure

Open procedure

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-027277](#)

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

28 October 2024

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English, Welsh

Section VI. Complementary information

VI.3) Additional information

Instructions

1. Log in to PROACTIS at <https://supplierlive.proactisp2p.com>
2. If you are already registered on the Proactis portal please Login and start at Step 14 of these instructions if not go to STEP 3
3. Click the “Sign Up” button at the bottom of the window
4. Enter your correct Organisation Name, address and Primary Contact Details. You will need to create the Organisation ID and User Name. If you have a generic email address for your organisation e.g. tenders@xxx.co.uk then please use this as the primary contact

email address.

5. Please make a note of the Organisation ID and User Name, then click “Register”

6. You will receive an email asking you to “Click here to activate your account”. This takes you to Enter Organisation Details.

7. Please enter the information requested, click the “>” on the screen and follow the instructions ensuring that you enter all applicable details.

8. In the Classification screen please ensure that you select the Product Classification Codes (CPV Codes) that appear in the tender notice.

Please ensure that the selected codes are relevant to your

business to ensure that you get notification of opportunities that are of interest.

9. In the Buyers screen please select Denbighshire County Council (you may register with other organisations if you wish)

10. In the Primary Contact Details screen please ensure that all information is complete. (Please see note 4 above)

11. Accept the Terms and Conditions and then click “>”. This takes you to the Welcome window.

12. In the Finish screen please enter a new password and note all your Login details for future reference.

13. Now click “Complete Registration” and you will enter the Supplier Network page.

14. On the centre of the screen click “Opportunities”. This will take you to the list of current opportunities available to you.

15. Click the “>” that relates to this notice, this will take you into the PQQ or Tender Request and click “Register Interest”. Note there may be several opportunities that appear on this screen, please

ensure that you select the correct one.

16. In the “Your Opportunities” screen please note the closing time and date for completion of the relevant project. Please review the “Items” tab (Tender stage only) and the Documents tab (PQQ and Tender stages) as there will be information relating to the project held here. The Documents are accessed by clicking the down arrow underneath

the General tab. Please ensure that you download all documents to your PC as you will be required to complete and upload some of them as part of your submission. There are instructions on how to complete your submission in the Guidance for Bidders document.

17. You can now either create your response”, or “Decline” this opportunity.

Tenders may be submitted in Welsh, a tender submitted in Welsh will be treated no less favourably than a tender submitted in English.

Under the terms of this contract the successful supplier(s) will be required to deliver Community Benefits in support of the authority’s economic and social objectives. Accordingly, contract performance conditions may relate in particular to social and environmental considerations. The Community Benefits included in this contract are:

As detailed in the tender documentation

(WA Ref:144663)

The buyer considers that this contract is suitable for consortia.

VI.4) Procedures for review

VI.4.1) Review body

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom