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Tender

The Provision of Mental Health and Vulnerability Support in Humberside

The Police and Crime Commissioner for Humberside

F02: Contract notice

Notice identifier: 2022/S 000-030781

Procurement identifier (OCID): ocids-h6vhtk-037df9

Published 1 November 2022, 10:37am

Section I: Contracting authority

I.1) Name and addresses

The Police and Crime Commissioner for Humberside

The Lawns

Hull, HU16 5SN

Harland Way, Cotting

Contact

Amie Knight

Email

amie.knight@southyorks.pnn.police.uk

Telephone

+44 7464986519

Country

United Kingdom

Region code

UK - United Kingdom

National registration number

n/a

Internet address(es)

Main address

<https://www.humberside.police.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=55526&B=BLUELIGHT

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=55526&B=BLUELIGHT

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Public order and safety

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

The Provision of Mental Health and Vulnerability Support in Humberside

Reference number

2731-2022

II.1.2) Main CPV code

- 85312320 - Counselling services

II.1.3) Type of contract

Services

II.1.4) Short description

The Mental Health Support Service will work in collaboration with the Humberside Force Control Room (FCR) staff, Police Officers on duty and the Mental Health Providers across the Force area providing early and timely access to advice and support.

The overall objective of the service is to provide service users who contact the Humberside FCR with access to a co-located service, which will offer advice, support, safeguarding advice and signposting for people who are identified as having mental health issues or are vulnerable as a result of a mental health situation.

II.1.5) Estimated total value

Value excluding VAT: £320,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 85312300 - Guidance and counselling services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

Hull, HU16 5SN

II.2.4) Description of the procurement

The Mental Health Support Service will work in collaboration with the Humberside Force Control Room (FCR) staff, Police Officers on duty and the Mental Health Providers across the Force area providing early and timely access to advice and support.

The overall objective of the service is to provide service users who contact the Humberside FCR with access to a co-located service, which will offer advice, support, safeguarding advice and signposting for people who are identified as having mental health issues or are vulnerable as a result of a mental health situation.

This service will:

Ensure a more appropriate and dignified response is provided to the individual in crisis through the early intervention and support offered to callers during initial contact with the Police.

Promote self-care and management and provide positive care and support.

Ensure that a non-discriminatory service is delivered to all service users.

Reduce the demand frequent callers due to mental health issues being addressed and reduce the Police time that is spent dealing with mental health cases.

Support decision-making at incidents where mental health is a factor and during the decision-making process in the hub by ensuring all available information from partners and the Police is researched and understood.

Enhance the provision of mental health services in Humberside and improve service user experience.

Promote suicide prevention and actively support self-harm reduction.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £320,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

Yes

Description of renewals

1 Period of 12 months

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

2 December 2022

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

2 December 2022

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

The High Court of England and Wales

7 Rools Buildings, Fetter Lane

London

EC4A 1NL

Country

United Kingdom

Internet address

<http://www.judiciary.gov.uk>

VI.4.2) Body responsible for mediation procedures

Humberside Police

Hull

Country

United Kingdom

VI.4.4) Service from which information about the review procedure may be obtained

Humberside Police

Hull

Country

United Kingdom