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Tender

## Digital Pathways Framework

NHS England

F02: Contract notice

Notice identifier: 2023/S 000-030769

Procurement identifier (OCID): ocds-h6vhtk-040d0f

Published 18 October 2023, 1:33pm

### Section I: Contracting authority

#### I.1) Name and addresses

NHS England

1st Floor, Quarry House, Quarry Hill

Leeds

LS2 7UE

#### Contact

NHSE Commercial Team

#### Email

[dcsc.commercial@nhs.net](mailto:dcsc.commercial@nhs.net)

#### Country

United Kingdom

## **Region code**

UKE - Yorkshire and the Humber

## **Internet address(es)**

Main address

<https://www.england.nhs.uk//>

Buyer's address

<https://www.england.nhs.uk//>

## **I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://health-family.force.com/s/Welcome>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

## **I.4) Type of the contracting authority**

Body governed by public law

## **I.5) Main activity**

Health

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## Section II: Object

### II.1) Scope of the procurement

#### II.1.1) Title

Digital Pathways Framework

#### II.1.2) Main CPV code

- 48000000 - Software package and information systems

#### II.1.3) Type of contract

Supplies

#### II.1.4) Short description

NHS England is establishing a framework agreement for the provision of Digital Pathways solutions and associated capabilities for primary care IT, and which utilises a refreshed set of solution capability requirements.

The scope of the Digital Pathways services and systems covers the following Capabilities (as more particularly described <https://qpitbjss.atlassian.net/wiki/spaces/DPL/overview>):

- Care Navigation – supporting the ability to get patients the right support at the right time to help manage a range of needs.
- Online Consultations and Online Patient/Service User Request Reporting – supporting the provision of data collection, reporting and display ('dashboard').
- Online Patient/Service User Request – supporting the ability to raise and respond to administrative requests from Patients (or their representative) or a Service User.
- Online Patient/Service User Consultation – supporting the interaction between a patient (or their representative) and a Service User, including requests for support, capturing information on behalf of a patient and verifying their details.
- Cross-Organisational – Appointment Booking – enabling appointments for patients and service users to be booked by health/care professionals across organisational boundaries.
- Prescription Ordering – Citizen – enables Patients to request for a repeat medication (recorded in the 'Prescribing' capability) to be issued online.
- Video Consultation – enables Health or Care Professionals to conduct secure live remote Video Consultations with individual or groups of Patients/Service Users, ensuring they can receive support relating to healthcare concerns when a Video Consultation is most appropriate.
- View Record – Citizen - enables Citizens to view content from their Electronic Patient

Record (EPR) online (to integrate with 'Patient Information Maintenance - GP Solution' capability).

- Communication Management – supports the delivery of communications to recipients.

The Atamis project reference for this opportunity is C193795.

To express interest and participate in the tender, please register and apply via Atamis e-sourcing portal <https://health-family.force.com/s/Welcome>.

The full tender suite is available via the portal once registered.

Should Tenderers have any problems using the portal, they should contact Helpdesk at:

Phone: 0800 9956035

E-mail: [support-health@atamis.co.uk](mailto:support-health@atamis.co.uk)

### **II.1.5) Estimated total value**

Value excluding VAT: £297,600,060

### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 48180000 - Medical software package

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

Open Procedure

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6) Estimated value**

Value excluding VAT: £297,600,060

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

24 January 2024

End date

23 January 2028

This contract is subject to renewal

Yes

Description of renewals

12 months initial term, if Condition Precedents are met an automatic extension for 36 months

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

### **III.2) Conditions related to the contract**

#### **III.2.2) Contract performance conditions**

Please refer to contract documents

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

Framework agreement with several operators

In the case of framework agreements, provide justification for any duration exceeding 4 years:

This will not exceed 4 years

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

## **IV.2) Administrative information**

### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

16 November 2023

### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 6 (from the date stated for receipt of tender)

### **IV.2.7) Conditions for opening of tenders**

Date

17 November 2023

Local time

2:00pm

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## Section VI. Complementary information

### VI.1) Information about recurrence

This is a recurrent procurement: No

### VI.3) Additional information

The Digital Pathways Framework Agreement may be used by the following:

the Ministry of Justice and its executive agencies;  
the Ministry of Defence and its executive agencies;  
entities from any divisions of the Home Office;  
Health Service of Northern Ireland;  
Department of Health, Social Services and Public Safety (Northern Ireland);  
Health and Social Care Board of Northern Ireland;  
Health Agencies in Northern Ireland;  
the Business Services Organisation;  
any entity constituted pursuant to the National Health Service (Scotland) Act 1978 (i.e. all NHS Scotland Health Boards, Special Health Boards and the Common Services Agency), independent contractors to NHS Scotland (i.e. general medical practitioners (GPs)) and the Scottish Prison Service detailed at <http://www.show.scot.nhs.uk/organisations/index.aspx>;  
NHS Bodies in Wales and these include (without limitation) the 7 Local Health Boards and the 3 NHS Trusts in Wales; or  
GP Practices in Wales (<http://howis.wales.nhs.uk/whtn/>)

Please note that NHS England reserves the right to amend any of the dates and other aspects of the procurement process, as described in section 5.2.2 and 5.2.9.18 of the ITT.

### VI.4) Procedures for review

#### VI.4.1) Review body

High Court and Court of Appeal of England and Wales

Strand

London

WC2A 2LL

Email



[InternationalRelationsJudicialOffice@judiciary.uk](mailto:InternationalRelationsJudicialOffice@judiciary.uk)

Country

United Kingdom

Internet address

<https://www.judiciary.uk/>

**VI.4.4) Service from which information about the review procedure may be obtained**

High Court and Court of Appeal of England and Wales

Strand

London

WC2A 2LL

Email

[InternationalRelationsJudicialOffice@judiciary.uk](mailto:InternationalRelationsJudicialOffice@judiciary.uk)

Country

United Kingdom

Internet address

<https://www.judiciary.uk/>