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Award

## **Kent Victims Engagement and Support Service**

The Police and Crime Commissioner for Kent

F15: Voluntary ex ante transparency notice

Notice identifier: 2021/S 000-030756

Procurement identifier (OCID): ocds-h6vhtk-02ff9b

Published 10 December 2021, 12:06am

### **Section I: Contracting authority/entity**

#### **I.1) Name and addresses**

The Police and Crime Commissioner for Kent

Sutton Road

Maidstone

ME15 9BZ

#### **Contact**

Naomi Dempster

#### **Email**

[Naomi.Dempster@kent.police.uk](mailto:Naomi.Dempster@kent.police.uk)

#### **Telephone**

+44 7973634872

#### **Country**

United Kingdom

**NUTS code**

UK - United Kingdom

**National registration number**

N/A

**Internet address(es)**

Main address

<http://www.kent.police.uk>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Public order and safety

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Kent Victims Engagement and Support Service

Reference number

2015 039

**II.1.2) Main CPV code**

- 85312300 - Guidance and counselling services

**II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

This contract is for the provision of a Victims Engagement Support Service for the county of Kent.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £1,127,818

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 85312400 - Welfare services not delivered through residential institutions
- 85312500 - Rehabilitation services

#### **II.2.3) Place of performance**

NUTS codes

- UKJ4 - Kent

Main site or place of performance

Kent

#### **II.2.4) Description of the procurement**

This contract is the core victim referral service in Kent, which provides the offer of support for those that report the crime to the Police but also for those that have been a victim of crime but don't wish to report to the Police

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

Police and Crime Commissioners are required to have a core referral service for victims of crime as part of the devolved victim services responsibilities from the Ministry of Justice.

The current contract was let in 2016 when there was limited data and delivery options available. Since this time the availability of data and its quality has vastly improved, plus different delivery options have become available.

To ensure we commission a service that is, not only driven by evidence but relevant throughout the lifetime of the contract we need to undertake detailed scoping, which should have already commenced. However, due to the unprecedented demand on the PCC's Commissioning Team, which in part is related to the impact of COVID-19, we have not been able to undertake the required project planning for this re-tender. In addition, COVID-19 has resulted in the PCC elections scheduled for May 2020 being postponed to May 2021 and thus delaying decisions for purdah. Additional time is required to look at alternative commissioning strategies and without this research it will be difficult to provide assurance and value for money on any new contract. The intention is to commence a new procurement process in early 2022.

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2015/S 169-308480](#)

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## **Section V. Award of contract/concession**

A contract/lot is awarded: Yes

### **V.2) Award of contract/concession**

#### **V.2.1) Date of conclusion of the contract**

1 December 2021

#### **V.2.2) Information about tenders**

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor/concessionaire**

Victim Support

50 - 60 Hallam Street

London

W1W 6JL

Country

United Kingdom

NUTS code

- UKI - London

The contractor/concessionaire is an SME

No

#### **V.2.4) Information on value of contract/lot/concession (excluding VAT)**

Total value of the contract/lot/concession: £1,127,818

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

The High Court

The Strand

London

WC2A 2LL

Telephone

+44 2079476000

Country

United Kingdom

#### **VI.4.2) Body responsible for mediation procedures**

PDRS

BiP Solutions, Medius 60, Pacific Way

Glasgow

G51 1DZ

Telephone

+44 8452707055

Country

United Kingdom