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Tender

Healthwatch

capitalEsourcing

The Royal Borough of Kensington and Chelsea

F02: Contract notice

Notice identifier: 2021/S 000-030747

Procurement identifier (OCID): ocds-h6vhtk-02ff92

Published 9 December 2021, 10:45pm

Section I: Contracting authority

I.1) Name and addresses

capitalEsourcing

16th Floor, 64 Victoria Street

London

SW1E 6QP

Email

Tenders@westminster.gov.uk

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

www.capitalesourcing.com

I.1) Name and addresses

The Royal Borough of Kensington and Chelsea

Town Hall, Hornton Street

Town Hall, Hornton Street

W8 7NX

Email

Tenders@westminster.gov.uk

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

www.capitalesourcing.com

I.2) Information about joint procurement

The contract involves joint procurement

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

www.capitalesourcing.com

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

www.capitalesourcing.com

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Healthwatch

Reference number

prj_WCC_19054 - Healthwatch

II.1.2) Main CPV code

- 85140000 - Miscellaneous health services

II.1.3) Type of contract

Services

II.1.4) Short description

Westminster City Council and The Royal Borough of Kensington and Chelsea will be embarking on the recommissioning of a Healthwatch service.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 85140000 - Miscellaneous health services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Westminster City Council and Royal Borough of Kensington and Chelsea (RBKC) is recommissioning a bi-borough Local Healthwatch Service from April 2022.

There is a statutory requirement that all local authorities commission local Healthwatch services in their areas in line with The Health and Social Care Act 2012. This legislation guides local authorities to support Healthwatch services to become independent, charitable organisations.

The aim of this service is to protect the interests of service users in the context of health and social care provision across both boroughs by:

- Co-ordinating and contributing views of the wider community on their experience and needs of local health and social care services with commissioners and providers of health and social care services
- Representing community, patient and service users views on Health and Wellbeing Boards
- Promoting and supporting the involvement of residents and service users in monitoring and commissioning of health and social care services
- Providing information and advice to the public about accessing health and social care services and on choices available within integrated health and social care offers
- Contributing views and experiences of residents and communities to Healthwatch England to support its' role as a national champion
- Submitting recommendations to Healthwatch England on undertaking special reviews or investigating areas of concern

As a membership based service, it will empower and represent the diverse communities

and residents across both boroughs to contribute their views and experiences in commissioning, planning and delivery of health and social care services. This contribution will ensure communities and residents can access the right services based on what they need.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 April 2022

End date

31 March 2025

This contract is subject to renewal

Yes

Description of renewals

Option for the contracting authority at its absolute discretion to extend the period of the contract(s) for a further 2 years.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

17 January 2022

Local time

1:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

17 January 2022

Local time

1:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

Royal Court of Justice

The Strand

London

Country

United Kingdom