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Contract

ICT Enterprise Communication Services

Police and Crime Commissioner for North Wales Police & North Wales Police

F03: Contract award notice

Notice identifier: 2022/S 000-030731

Procurement identifier (OCID): ocids-h6vhtk-02cba1

Published 31 October 2022, 4:52pm

Section I: Contracting authority

I.1) Name and addresses

Police and Crime Commissioner for North Wales Police & North Wales Police

Force Headquarters, Glan-y -don, Abergele Road,

Colwyn Bay, North Wales

LL29 8AW

Contact

Patricia Strong

Email

patricia.strong@nthwales.pnn.police.uk

Telephone

+44 1492804247

Country

United Kingdom

Region code

UKL - Wales

National registration number

n/a

Internet address(es)

Main address

<http://www.north-wales.police.uk>

Buyer's address

<https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/33183>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Public order and safety

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

ICT Enterprise Communication Services

Reference number

NWP45460

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

Enterprise Communication Services incorporates the provisioning, management, improvement, administration and troubleshooting of Network Services as well as providing advice and guidance for the future roadmap.

The current network is a converged voice and data network harnessing Cisco technology on NWP sites linked to a managed MPLS service. NWP own the Cisco equipment and require the supplier to proactively manage both the equipment and day to day operational service delivery (respond to incidents, requests and changes) liaising with the provider where required.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £5,000,000

II.2) Description

II.2.2) Additional CPV code(s)

- 72100000 - Hardware consultancy services

- 72200000 - Software programming and consultancy services
- 72220000 - Systems and technical consultancy services
- 72250000 - System and support services

II.2.3) Place of performance

NUTS codes

- UKL - Wales

Main site or place of performance

LL29 8AW

II.2.4) Description of the procurement

Enterprise Communication Services incorporates the provisioning, management, improvement, administration and troubleshooting of Network Services as well as providing advice and guidance for the future roadmap.

The current network is a converged voice and data network harnessing Cisco technology on NWP sites linked to a managed MPLS service. NWP own the Cisco equipment and require the supplier to proactively manage both the equipment and day to day operational service delivery (respond to incid

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-017459](#)

Section V. Award of contract

Contract No

1

Title

ICT Enterprise Communication Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

31 October 2022

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

CGI IT UK Limited

250 Brook Drive

Reading

RG2 6UA

Email

health_local_bid_support.uk@cgi.com

Telephone

+44 2076379111

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

GB 232 615 194

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £5,000,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Legal Servcies

FHQ

Colwyn Bay

LL29 8AW

Country

United Kingdom