

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/030729-2023>

Contract

Care Monitoring System

Conwy County Borough Council

F03: Contract award notice

Notice identifier: 2023/S 000-030729

Procurement identifier (OCID): ocds-h6vhtk-03d031

Published 18 October 2023, 11:51am

Section I: Contracting authority

I.1) Name and addresses

Conwy County Borough Council

Bodlondeb, Bangor Road

Conwy

LL32 8DU

Contact

Sarah Martin

Email

procurement@conwy.gov.uk

Telephone

+44 1492574000

Country

United Kingdom

NUTS code

UKL13 - Conwy and Denbighshire

Internet address(es)

Main address

<http://www.conwy.gov.uk>

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0389

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Care Monitoring System

Reference number

CMS/SS/11-22

II.1.2) Main CPV code

- 72212100 - Industry specific software development services

II.1.3) Type of contract

Services

II.1.4) Short description

Conwy County Borough Council wishes to appoint a suitable Supplier to supply and support a Care Monitoring System (Software as a Service) for the ReAblement Team within Social Services.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 72268000 - Software supply services
- 85321000 - Administrative social services
- 48000000 - Software package and information systems
- 48219300 - Administration software package
- 48330000 - Scheduling and productivity software package
- 48332000 - Scheduling software package
- 72212332 - Scheduling software development services

II.2.3) Place of performance

NUTS codes

- UKL13 - Conwy and Denbighshire

Main site or place of performance

Conwy

II.2.4) Description of the procurement

Conwy County Borough Council wishes to appoint a suitable Supplier to supply and support a Care Monitoring System (Software as a Service) for the ReAblement Team within Social Services.

There is currently a system that has been in place nearly 10 years and a number of processes have been embedded within service areas to ensure good practices, which we aim to continue and continually improve into the future.

The system should allow flexibility to suit the diverse needs of the service and how these might change over time.

The initial contract will be for 5years with an option to extend for 1 year +1 year.

Please see the tender pack for full details.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 40

Price - Weighting: 60

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-015241](#)

Section V. Award of contract

Contract No

CMS/SS/11-22

A contract/lot is awarded: No

V.1) Information on non-award

The contract/lot is not awarded

Other reasons (discontinuation of procedure)

Section VI. Complementary information

VI.3) Additional information

(WA Ref:135674)

VI.4) Procedures for review

VI.4.1) Review body

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom