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Contract

## **ICT MANAGED WORKPLACE SERVICES**

Police and Crime Commissioner for North Wales Police & North Wales Police

F03: Contract award notice

Notice identifier: 2022/S 000-030722

Procurement identifier (OCID): ocids-h6vhtk-02cba0

Published 31 October 2022, 4:22pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Police and Crime Commissioner for North Wales Police & North Wales Police

Force Headquarters, Glan-y -don, Abergele Road,

Colwyn Bay, North Wales

LL29 8AW

#### **Contact**

Patricia Strong

#### **Email**

[patricia.strong@nthwales.pnn.police.uk](mailto:patricia.strong@nthwales.pnn.police.uk)

#### **Telephone**

+44 1492804247

#### **Country**

United Kingdom

**Region code**

UKL - Wales

**National registration number**

n/a

**Internet address(es)**

Main address

<http://www.north-wales.police.uk>

Buyer's address

<https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/33183>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Public order and safety

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

ICT MANAGED WORKPLACE SERVICES

Reference number

NWP 45453

#### **II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Managed Workplace Services includes Service Desk, End User Computing and Service Integration. The successful bidder will assume the Lead Service Integrator role based on ITIL principles and will facilitate the day-day running of the vendor ecosystem and oversight in collaboration with NWP's retained team.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £9,000,000

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 72100000 - Hardware consultancy services
- 72200000 - Software programming and consultancy services
- 72220000 - Systems and technical consultancy services
- 72250000 - System and support services

### **II.2.3) Place of performance**

NUTS codes

- UKL - Wales

Main site or place of performance

LL29 8AW

### **II.2.4) Description of the procurement**

Managed Workplace Services includes Service Desk, End User Computing and Service Integration. The successful bidder will assume the Lead Service Integrator role based on ITIL principles and will facilitate the day-day running of the vendor ecosystem and oversight in collaboration with NWP's retained team.

Contract will be for an initial period of four years with the possibility of being extended for 3 years.

Contract commencement date to be agreed with successful provider.

### **II.2.5) Award criteria**

Price

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Restricted procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2021/S 000-017458](#)

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## **Section V. Award of contract**

### **Contract No**

1

### **Title**

ICT Managed Workplace Services

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

31 October 2022

#### **V.2.2) Information about tenders**

Number of tenders received: 1

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

CGI IT UK Limited

250 Brook Drive

Reading

RG2 6UA

Email

[health\\_local\\_bid\\_support.uk@cgi.com](mailto:health_local_bid_support.uk@cgi.com)

Telephone

+44 2076379111

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

GB 232 615 194

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £9,000,000

Total value of the contract/lot: £9,000,000

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Legal Servcies

FHQ

Colwyn Bay

LL29 8AW

Country

United Kingdom