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Contract

ICT MANAGED WORKPLACE SERVICES

Police and Crime Commissioner for North Wales Police & North Wales Police

F03: Contract award notice

Notice identifier: 2022/S 000-030722

Procurement identifier (OCID): ocds-h6vhtk-02cba0

Published 31 October 2022, 4:22pm

Section I: Contracting authority

I.1) Name and addresses

Police and Crime Commissioner for North Wales Police & North Wales Police

Force Headquarters, Glan-y -don, Abergele Road,

Colwyn Bay, North Wales

LL29 8AW

Contact

Patricia Strong

Email

patricia.strong@nthwales.pnn.police.uk

Telephone

+44 1492804247

Country

United Kingdom

Region code

UKL - Wales

National registration number

n/a

Internet address(es)

Main address

<http://www.north-wales.police.uk>

Buyer's address

<https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/33183>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Public order and safety

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

ICT MANAGED WORKPLACE SERVICES

Reference number

NWP 45453

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

Managed Workplace Services includes Service Desk, End User Computing and Service Integration. The successful bidder will assume the Lead Service Integrator role based on ITIL principles and will facilitate the day-day running of the vendor ecosystem and oversight in collaboration with NWP's retained team.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £9,000,000

II.2) Description

II.2.2) Additional CPV code(s)

- 72100000 - Hardware consultancy services
- 72200000 - Software programming and consultancy services
- 72220000 - Systems and technical consultancy services
- 72250000 - System and support services

II.2.3) Place of performance

NUTS codes

- UKL - Wales

Main site or place of performance

LL29 8AW

II.2.4) Description of the procurement

Managed Workplace Services includes Service Desk, End User Computing and Service Integration. The successful bidder will assume the Lead Service Integrator role based on ITIL principles and will facilitate the day-day running of the vendor ecosystem and oversight in collaboration with NWP's retained team.

Contract will be for an initial period of four years with the possibility of being extended for 3 years.

Contract commencement date to be agreed with successful provider.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-017458](#)

Section V. Award of contract

Contract No

1

Title

ICT Managed Workplace Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

31 October 2022

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

CGI IT UK Limited

250 Brook Drive

Reading

RG2 6UA

Email

health_local_bid_support.uk@cgi.com

Telephone

+44 2076379111

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

GB 232 615 194

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £9,000,000

Total value of the contract/lot: £9,000,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Legal Services

FHQ

Colwyn Bay

LL29 8AW

Country

United Kingdom