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Contract

Emotional Wellbeing and Mental Health Service

Coventry City Council

F03: Contract award notice

Notice identifier: 2022/S 000-030702

Procurement identifier (OCID): ocds-h6vhtk-0340c2

Published 31 October 2022, 3:24pm

Section I: Contracting authority

I.1) Name and addresses

Coventry City Council

Council House, Earl Street

COVENTRY

CV15RR

Email

procurement.services@coventry.gov.uk

Telephone

+44 2476833757

Country

United Kingdom

Region code

UKG33 - Coventry

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

www.coventry.gov.uk

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Emotional Wellbeing and Mental Health Service

Reference number

COV - 13513

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

The service will deliver an early intervention and prevention offer providing a low to moderate level of emotional well-being and mental health support to children and young people and their parents / carers. This service model will be delivered in the community utilising local amenities / community settings, providing a flexible support offer to meet the local needs of children and young people.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £2,600,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKG33 - Coventry

II.2.4) Description of the procurement

The aim of the service is to provide an early intervention emotional wellbeing support offer that is embedded within the local community, creating a closer integration with Early Help at the earliest opportunity, to help prevent escalation. This will include providing support to families to support their children and young people.

The focus of the new model is to develop a flexible support offer providing accessible and timely response to the emotional well-being needs of children and young people, embedding the offer within the heart of Coventry's communities, supporting those harder to reach groups, particularly those who find the more clinical setting overwhelming and off-putting.

The model has been shaped and developed, following the completion of an in-depth needs analysis, including stakeholder engagement and up-to-date policy review. In addition, the impact of covid on the mental health of children and young people, as well as the overall CAMHS system has informed the design of the service model.

Engagement and policy review outlined that children and young people, and their carers feel most unsafe and unsupported when sitting on long waiting lists, with no contact or information in the interim. The new service aims to bridge that gap. Providing early intervention, effective signposting, referral, and where possible social prescribing, this is a new service that will hold children and their families safely whilst they wait for further intervention and support. A service that aims to prevent escalation of need by intervening early, providing low-level support and therapeutic intervention which can be accessed not only by the child but by the family as a whole. Empowering parents and carers are a key part of this service model, as is informing, supporting, and training schools and GPs to improve social awareness of mental health and reduce its stigma.

II.2.5) Award criteria

Quality criterion - Name: Service Delivery / Weighting: 60

Quality criterion - Name: Service Outcomes / Weighting: 35

Quality criterion - Name: Social Value / Weighting: 5

Cost criterion - Name: Price / Weighting: 0

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-014876](#)

Section V. Award of contract

Contract No

COV - 13513

Title

Emotional Wellbeing and Mental Health Service

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

13 September 2022

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Compass - Services to improve health and wellbeing

Studio One, Ground Floor, Marlborough House, Westminster Place,

York

YO26 6RW

Country

United Kingdom

NUTS code

- UKE21 - York

Companies House

Compass

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £2,600,000

Total value of the contract/lot: £2,600,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Coventry City Council

Coventry City Council

Coventry

CV1 2GN

Country

United Kingdom