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Tender

Invitation to Tender - Restorative Justice Services in Devon, Cornwall and the Isles of Scilly

Victim Support

F21: Social and other specific services – public contracts

Contract notice

Notice identifier: 2021/S 000-030702

Procurement identifier (OCID): ocds-h6vhtk-02ff65

Published 9 December 2021, 3:25pm

Section I: Contracting authority

I.1) Name and addresses

Victim Support

1 Bridge Street

Derby

DE1 3HZ

Email

strategicpartner.dc@victimsupport.org.uk

Telephone

+44 7388956297

Country

United Kingdom

NUTS code

UKF11 - Derby

Internet address(es)

Main address

<https://www.victimsupport.org.uk/>

Buyer's address

https://www.mytenders.co.uk/search/Search_AuthProfile.aspx?ID=AA43044

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.mytenders.co.uk/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.mytenders.co.uk/>

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://www.mytenders.co.uk/>

I.4) Type of the contracting authority

Other type

National Charity

I.5) Main activity

Public order and safety

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Invitation to Tender - Restorative Justice Services in Devon, Cornwall and the Isles of Scilly

II.1.2) Main CPV code

- 75230000 - Justice services

II.1.3) Type of contract

Services

II.1.4) Short description

Victim Support is the Strategic Development Partner (SDP) for the Office of Police

and Crime Commissioner for Devon and Cornwall responsible for the delivery, including procurement

of, victim services. The current Restorative Justice (RJ) service will end in March 2022 and Victim

Support is running a competitive procurement for the continuation of a RJ Service for adults and young

people who have been victims of crime in Devon, Cornwall and the Isles of Scilly.

II.1.5) Estimated total value

Value excluding VAT: £990,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 85312320 - Counselling services
- 85312500 - Rehabilitation services
- 85322000 - Community action programme
- 85312400 - Welfare services not delivered through residential institutions
- 98000000 - Other community, social and personal services

II.2.3) Place of performance

NUTS codes

- UKK4 - Devon
- UKK30 - Cornwall and Isles of Scilly
- UKK43 - Devon CC
- UKK3 - Cornwall and Isles of Scilly

Main site or place of performance

Devon, Cornwall and the Isles of Scilly

II.2.4) Description of the procurement

Victim Support is commissioned by Devon and Cornwall Police and Crime Commissioner (PCC) through funding by the Ministry of Justice (MoJ) to deliver victim services. The funding is anticipated to continue into 2022/23, although the level of funding will not be confirmed prior to the commencement of this tendering process. The grant will be issued to commission and/or provide and develop victims' support services, including Restorative Justice (RJ), for Devon and Cornwall.

Restorative Justice (RJ) is the process of bringing together victims with those responsible for the harm, to find a positive way forward. It can provide a means of closure and enable the victim to move on. RJ also provides an opportunity for those responsible for harm to face the consequences of their actions, recognise the impact that it has had upon others and, where possible make amends. In this way, RJ has the potential to help rehabilitate those responsible for harm and enable them to stop causing such harm.

Victim Support is inviting organisations to tender for the delivery of this service from 1st April 2022. This service focuses on the delivery of RJ for multi-crime and also a mandatory dedicated service to support victims of serious violence (this element will

require separate budget and outcomes monitoring).

Tenders will only be accepted through the MyTenders Portal.

II.2.6) Estimated value

Value excluding VAT: £990,000

II.2.7) Duration of the contract or the framework agreement

Start date

1 April 2022

End date

31 March 2025

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Funding is provided annually through the Office of the Police and Crime Commissioner for Devon and Cornwall to provide the Services specified.

Given the nature of any Government funding, Victim Support makes no guarantee of any minimum spend values and, as such, this Contract will be subject to fluctuations in the funding running through it.

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.4) Objective rules and criteria for participation

List and brief description of rules and criteria

Bidders must have a minimum turnover of twice the value of the contract

Bidders must complete and submit all ITT documents and the SPD (ESPD) via MyTenders and meet all eligibility criteria as outlined in ITT Part 1 and the SPD (ESPD) in order for their tender to be assessed

Bidders must have a track record of delivering Restorative Justice (RJ) services using a trauma-informed approach.

Bidders must demonstrate sufficient capacity, reach and relationships to work successfully across Devon, Cornwall and the Isles of Scilly.

III.2) Conditions related to the contract

III.2.2) Contract performance conditions

Compliance with Data Processing, Information Sharing and Modern Day Slavery conditions of contract as set out in ITT Part 1 - Statement of Requirements RJ Service.

Contractual terms and conditions, including KPIs will be set and agreed by Victim Support and the successful bidder and reviewed annually.

III.2.3) Information about staff responsible for the performance of the contract

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract

Section IV. Procedure

IV.1) Description

IV.1.1) Form of procedure

Open procedure

IV.1.11) Main features of the award procedure

Assessment Stage 1:

Compliance checks and assessment of Bidders Response to Tender and SPD (ESPD)

Due Diligence Checks

Assessment Stage Two:

Interview

Award process:

Reference checks and final due diligence checks

Confirmation of winning bidder

Announcement of winning bidder

10 day standstill

Issue of contract

Contract mobilisation

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

12 January 2022

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

Section VI. Complementary information

VI.2) Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

VI.3) Additional information

NOTE: To register your interest in this notice and obtain any additional information please visit the myTenders Web Site at

https://www.mytenders.co.uk/Search/Search_Switch.aspx?ID=224574.

The buyer has indicated that it will accept electronic responses to this notice via the Postbox facility. A user guide is available at

https://www.mytenders.co.uk/sitehelp/help_guides.aspx.

Suppliers are advised to allow adequate time for uploading documents and to dispatch the electronic response well in advance of the closing time to avoid any last minute problems.

(MT Ref:224574)

Download the ESPD document here:

https://www.mytenders.co.uk/ESPD/ESPD_Download.aspx?id=224574

VI.4) Procedures for review

VI.4.1) Review body

Public Procurement Review Service

Cabinet Office

London

Email

publicprocurementreview@cabinetoffice.gov.uk

Telephone

+44 3450103503

Country

United Kingdom

Internet address

<https://www.gov.uk/government/publications/public-procurement-review-service-scope-and-remit>

VI.4.2) Body responsible for mediation procedures

Victim Support

1 Bridge Street,

Derby

LA31DN

Email

Zoe.Byrne@victimsupport.org.uk

Telephone

+44 7923232268

Country

United Kingdom

Internet address

<https://www.victimsupport.org.uk/>