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Planning

## **FSCS467 Supply of Temporary and Permanent Services - Prior Information Notice**

Financial Services Compensation Scheme

F01: Prior information notice

Prior information only

Notice identifier: 2024/S 000-030698

Procurement identifier (OCID): ocds-h6vhtk-04a2f8

Published 25 September 2024, 7:05pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Financial Services Compensation Scheme

Beaufort House, 15 St. Botolph Street

London

EC3A 7QU

#### **Contact**

Jean Mutudza

#### **Email**

[Jean.Mutudza@fscs.org.uk](mailto:Jean.Mutudza@fscs.org.uk)

#### **Telephone**

+44 02073758175

**Country**

United Kingdom

**Region code**

UKI - London

**Internet address(es)**

Main address

[www.fscs.org.uk](http://www.fscs.org.uk)

**I.3) Communication**

Additional information can be obtained from the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

[www.delta-esourcing.com](http://www.delta-esourcing.com)

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Economic and financial affairs

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## Section II: Object

### II.1) Scope of the procurement

#### II.1.1) Title

FSCS467 Supply of Temporary and Permanent Services - Prior Information Notice

Reference number

FSCS467

#### II.1.2) Main CPV code

- 79600000 - Recruitment services

#### II.1.3) Type of contract

Services

#### II.1.4) Short description

FSCS is planning to go to market to procure two master vendor arrangements – one responsible for our Claims Handler roles (both permanent and contractors) and one which would be responsible for the recruitment of all other vacancies (permanent and contractors). FSCS are open to procuring one master vendor who can fully meet the requirements of all vacancies at FSCS, across the broad range of skillsets required and at all levels and pay grades. FSCS already has a specialist recruitment framework for executive and non-executive roles. The new master vendor framework will be in addition to this arrangement and will therefore not include executive and non-executive roles. The services will include supporting a FSCS's People Team to attract, recruit and retain candidates with the right blend of skills, qualifications, experience, knowledge, and attitude into the right roles and in the right place to deliver on the Scheme's strategy. The services must include the smooth transition from our existing master vendor arrangement. It is proposed that procurement documents will be published beginning of November 2024, with a new contract commencement date from July 2025. FSCS are planning a pre-market engagement event w/c 07th September ahead of issuing the contract notice within a few weeks soon after. If you would be interested in attending, please e-mail [Jean.Mutudza@fscs.org.uk](mailto:Jean.Mutudza@fscs.org.uk). During this event we hope to share with the market our current thinking for the new contract in terms of a new, fit for purpose recruitment model for the future. We will cover the scope of services and provide historical context and drivers for the new model. It is an opportunity for the market to challenge FSCS's thinking and for FSCS to gather invaluable insights to shape the final tender documentation. The event will include a Question and Answer section, however attendees can also respond to questions via the portal after the event. The deadline for suppliers who may want to

respond to questions posed by FSCS during the event via the portal will be 14th October 2024 @ 12pm. FSCS will share summary outputs of the event with prospective tenderers when the formal procurement documents are published.

#### **II.1.5) Estimated total value**

Value excluding VAT: £56,000,000

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

### **II.2) Description**

#### **II.2.1) Title**

Claims Handling (Permanent and Contractors)

Lot No

1

#### **II.2.2) Additional CPV code(s)**

- 79600000 - Recruitment services

#### **II.2.3) Place of performance**

NUTS codes

- UKI - London

Main site or place of performance

LONDON

#### **II.2.4) Description of the procurement**

Supply of temporary and permanent claims handling personnel

### **II.2) Description**

#### **II.2.1) Title**

Supply of Temporary and Permanent Non-Claims Handling Personnel

Lot No

2

**II.2.2) Additional CPV code(s)**

- 79600000 - Recruitment services

**II.2.3) Place of performance**

NUTS codes

- UKI - London

Main site or place of performance

LONDON

**II.2.4) Description of the procurement**

Supply of temporary and permanent non-claims handling personnel

**II.3) Estimated date of publication of contract notice**

14 November 2024

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**Section IV. Procedure**

**IV.1) Description**

**IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

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## **Section VI. Complementary information**

### **VI.3) Additional information**

For more information about this opportunity, please visit the Delta eSourcing portal at:

<https://www.delta-esourcing.com/tenders/UK-UK-London:-Recruitment-services./D7QHA99DMJ>

To respond to this opportunity, please click here:

<https://www.delta-esourcing.com/respond/D7QHA99DMJ>

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