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Tender

L25023-T-SG - Unit 6 – Retail – Multi-Category

London Luton Airport Operations Limited

F05: Contract notice – utilities

Notice identifier: 2025/S 000-030696

Procurement identifier (OCID): ocds-h6vhtk-0544b8

Published 6 June 2025, 4:08pm

Section I: Contracting entity

I.1) Name and addresses

London Luton Airport Operations Limited

Percival House, Percival Way

Luton

LU2 9NU

Email

shannen.gillingwater@ltn.aero

Telephone

+44 1582405100

Fax

+44 1582405100

Country

United Kingdom

Region code

UKH21 - Luton

Internet address(es)

Main address

<https://www.london-luton.co.uk/corporate>

Buyer's address

<https://www.london-luton.co.uk/corporate>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://london-luton.ukp.app.jaggaer.com/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://london-luton.ukp.app.jaggaer.com/>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://london-luton.ukp.app.jaggaer.com/>

I.6) Main activity

Airport-related activities

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

L25023-T-SG - Unit 6 – Retail – Multi-Category

Reference number

L25023-T-SG

II.1.2) Main CPV code

- 55900000 - Retail trade services

II.1.3) Type of contract

Services

II.1.4) Short description

London

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 34961000 - Baggage-handling system
- 38581000 - Baggage-scanning equipment
- 63112100 - Passenger baggage handling services

II.2.3) Place of performance

NUTS codes

- UKH21 - Luton

Main site or place of performance

London Luton Airport

II.2.4) Description of the procurement

LLA is pleased to announce the publication of an RFB for the operation of a retail multi-category unit (Unit 6) to Eligible Bidders located at the heart of the guest journey in the main Airport IDL. This is a multi-category tender to include operators in the following categories: fashion, footwear, beauty, gifting and technology. The unit will be handed over in a shell and core condition dependant on agreement and discussions/approvals from LLA.

Further details can be found in the tender documentation available on the LLA Procurement portal “Jaggaer”.

Prospective bidders must be able to demonstrate previous experience of similar work and be prepared to provide references.

Applications are welcome from single organisations or consortia from the public, private and voluntary/community sector.

To access this or any other LLA open tenders, please visit the LLA e-Tendering Portal below where you can view the necessary tendering documents and express your interest.

<https://london-luton.ukp.app.jaggaer.com/>

All tender opportunities can be found under the OPEN TO ALL or My ITT tab in the sourcing area on the portal. If this is your first time using this portal, you will need to register in order to Express Interest. Click on the ‘Register here’ button in order start the process, if you are already registered on the LLA e-Tendering portal simply enter your details and login as usual.

During registration, simply complete the information required, please note you must express an interest through this portal in order to be attached to the tender project.

After expressing interest and reviewing any tender documents, in order to progress you will also be asked whether or not you wish to Intend To Respond or Decline To Respond, click the appropriate button.

Doing so will indicate to the buyers your intention to either make a submission or not and allow you to progress. Once you have expressed an interest and intend to respond, you will be able to submit a response and use the messages tab to ask any tender related questions.

We accept no liability if you have not expressed an interest in the tender.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Please see tender documents.

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions

Please see tender documents.

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

III.1.4) Objective rules and criteria for participation

List and brief description of rules and criteria

Please see tender documents for details.

III.1.8) Legal form to be taken by the group of economic operators to whom the contract is to be awarded

Please see tender documents for details.

III.2) Conditions related to the contract

III.2.2) Contract performance conditions

Please see tender documents for details.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Negotiated procedure with prior call for competition

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

22 August 2025

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 3 (from the date stated for receipt of tender)

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.2) Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

VI.3) Additional information

Please see tender documents for details.

VI.4) Procedures for review

VI.4.1) Review body

London Luton Airport - The Legal team

Percival House, Percival Way

Luton

LU2 9NU

Email

procurement.team@ltn.aero

Telephone

+44 1582405100

Fax

+44 1582405100

Country

United Kingdom

Internet address

<https://www.london-luton.co.uk/corporate>

VI.4.2) Body responsible for mediation procedures

London Luton Airport - The Legal team

Percival House, Percival Way

Luton

LU2 9NU

Email

procurement.team@ltn.aero

Telephone

+44 1582405100

Fax

+44 1582405100

Country

United Kingdom

Internet address

<https://www.london-luton.co.uk/corporate>

VI.4.4) Service from which information about the review procedure may be obtained

London Luton Airport - The Legal team

Percival House, Percival Way

Luton

LU2 9NU

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