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Planning

London South East Collages (LSEC): PIN/Pre-Market Engagement for Debt recovery Services.

London South East Colleges

F01: Prior information notice

Prior information only

Notice identifier: 2024/S 000-030694

Procurement identifier (OCID): ocds-h6vhtk-04a2f5

Published 25 September 2024, 7:05pm

Section I: Contracting authority

I.1) Name and addresses

London South East Colleges

The Walnuts, Orpington High Street

Orpington

BR6 0TE

Email

LSECTenders@LSEC.ac.uk

Telephone

+44 2039544113

Country

United Kingdom

Region code

UKI - London

National registration number

URN : 130430

Internet address(es)

Main address

<https://www.lsec.ac.uk/>

Buyer's address

<https://www.delta-esourcing.com/delta/mainMenu.html>

I.3) Communication

Additional information can be obtained from the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Education

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

London South East Collages (LSEC): PIN/Pre-Market Engagement for Debt recovery Services.

II.1.2) Main CPV code

- 66171000 - Financial consultancy services

II.1.3) Type of contract

Services

II.1.4) Short description

This PIN/ Pre-market agreement is to Invite the interested bidders for the provision of Managed Collection Services. The debt collection agencies (DCAs) who are FCA authorised and regulated. The DCA will offer desk-based collection services, contacting the debtors directly to arrange repayment of outstanding debts.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKI - London

Main site or place of performance

LONDON

II.2.4) Description of the procurement

London South East Collages (LSEC): PIN/Pre-Market Engagement for Debt recovery Services. This PIN/ Pre-market agreement is to Invite the interested bidders for the provision of Managed Collection Services. The debt collection agencies (DCAs) who are FCA authorised and regulated. The DCA will offer desk-based collection services,

contacting the debtors directly to arrange repayment of outstanding debts. Service specific requirements: A mix of buck standard debt recovery service and solicitor firms offering a debt recovery service. The provider of debt collection service will develop strategies tailored to the unique circumstances of each customer. Subsequently, The Debt Collection Agency (DCA) will continuously monitoring performance and adjusting placements as necessary to optimize recovery rates. The DCA will interact directly with customers, in line with the Contracting authority's instructions ensuring that debts are collected in a sustainable and equitable manner, with particular attention to the identification and ethical treatment of vulnerable consumers. The contracting authority will require the Debt Collection Agency (DCA) to submitting recommendations during the ongoing collection strategies". "The contracting authority would retain the ultimate decision during the collection process." A pre-tender bidders engagement meeting will be held via MS Teams to provide contractors with an overview of the requirements outlined by London South East Colleges (LSEC), as well as the necessary tendering process. The specific time for the engagement meeting will be determined upon confirmation of bidders' registrations of interest submitted to the dedicated inbox at lsectenders@lsec.ac.uk. Interested parties are encouraged to respond to this Prior Information Notice (PIN). Only those bidders who attend the engagement meeting will be eligible to submit a tender for this service, as the meeting is essential for understanding the scope of work involved. The Contracting Authority is issuing this Prior Information Notice (PIN) as a Request for Information (RFI) with the intent to engage with the market and to gather data that will enhance the understanding of the market's capacity and willingness to deliver the proposed services, as well as to inform the market of this opportunity. It is important to clarify that this PIN/RFI does not constitute a call for competition; therefore, interested parties must express their interest in any forthcoming tender opportunities once the contract notice is published on Find a Tender Services and Contracts Finder. Furthermore, this PIN/RFI invites individuals and organizations to express their interest solely in this RFI exercise. London South East Colleges (LSEC) also intends to reduce the time frame for the receipt of tenders in accordance with Regulation 27 of PCR15.

II.3) Estimated date of publication of contract notice

21 October 2024

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section VI. Complementary information

VI.3) Additional information

To view this notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=891537386>

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